



**Accessible Tourism
Training
Multiplier Event**



DRAFT Programme

Date: Wednesday 13 November 2019

Venue: **VisitFlanders** Rue du Marché aux Herbes 61, 1000 Brussels, Belgium

Time: 10h00 – 13h15 + light lunch (ending at 14.00)

Main topics:

- Skills requirements for accessible tourism service providers and destinations
- Vocational Education and Training for the Tourism Sector
- The TAD project: training programme and supporting tools (e-learning)
- Benefits for Belgian tourism sector and the EU

09.30	Registration
10.00 Session 1	Welcome and Introduction: Accessible Destinations and Training Needs Moderator: Ivor Ambrose, Managing Director of ENAT
10.00	Welcome by VisitFlanders
10.05	Introduction by Ivor Ambrose
10.15	Katrien Mampaey, VisitFlanders
10.35	Kathleen Davisters, VisitBrussels
10.50	Philippine Nicaise, Brussels Greeters
11.05	Mathieu Angelo, CAWAB
11.20	Coffee break
11.40 Session 2	Tourism training offer and accessibility TAD training modules and curriculum Round Table
11.40	Emiliano Deferrari, Seconder to the President of ENAT
12.00	Vincien Hervers, École de Formation professionnelle (EFP) (tbc)
	Isabelle Cloquet, Université Libre de Bruxelles (ULB)
12.35 Session 3	Accessible Tourism in practice Success stories, business cases
12.20	Breda Municipality (NL)
12.35	Veroniek Maat, Accessible Travel Netherlands (NL)
12.50	Laura Fanti – Official Tourist guide Rome (IT)
13.05	Conclusions : Ivor Ambrose, ENAT
13.15	Close

(Changes may occur in the advertised programme).

13.15 to 14.00 Light “networking” Lunch

Invited participants:

- Small and medium-sized tourism enterprise owners and managers
- Public sector tourism agencies and organizations at national, regional and city/local levels
- Representatives from associations of people with disabilities and other advocacy groups
- EU and international institutions and associations related to the tourism sector
- Politicians and decision makers at local, regional, national and EU level
- Academic experts, researchers and trainers
- Students
- Brussels Greeters