



Naturally, a clear route throughout a guest's stay also applies in the bathroom. The height of the wash basin, the position of the soap dispenser, the shower head and the armrests next to the toilet are just some of the adaptations that increase accessibility in our disabled rooms.

Art nr: xxxxxx

Accessibility for all

Scandic's accessibility standard

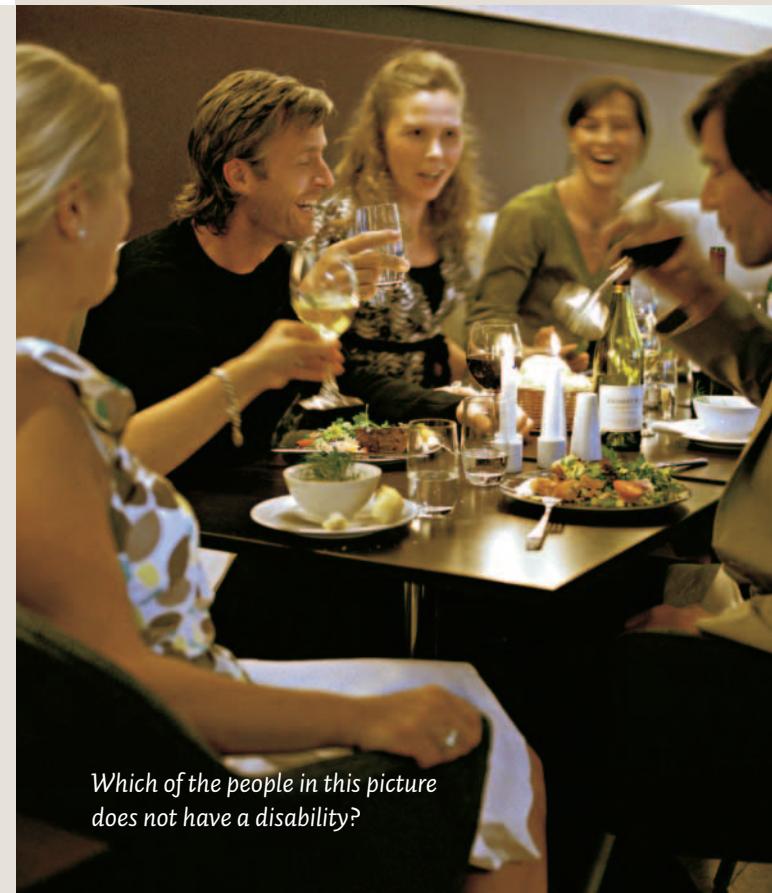
Our accessibility checklist comprises 93 points, of which 77 are compulsory.

Here are a few of them.

- Hearing loop in the reception
- Vibrating alarm clock and fire alarm (SafeWake)
- Walking stick holder at the reception desk
- Breakfast buffet with no garnish to cause allergic reactions
- Gluten- and lactose-free bread at breakfast
- Single-grip mixer tap in the bathroom
- Shower stool in disabled rooms and available for other rooms from the reception

A properly adapted environment has no obstacles – only opportunities for everyone to be comfortable

www.scandic-hotels.com



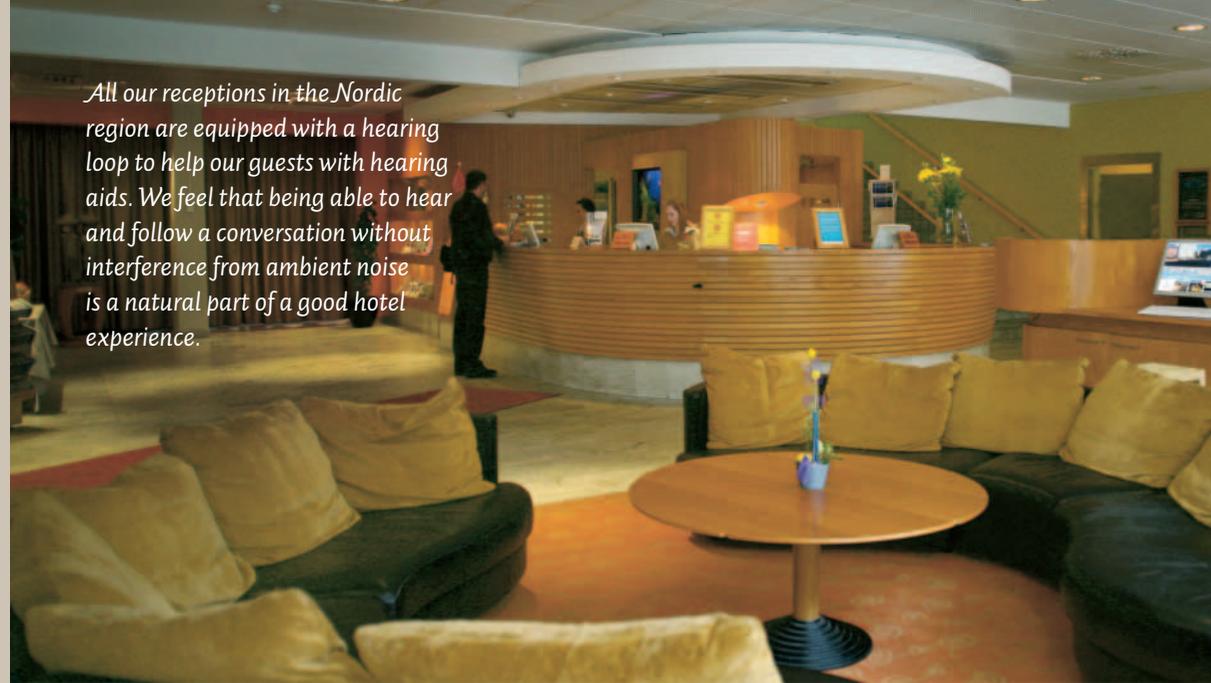
Which of the people in this picture does not have a disability?

Scandic
Nordic common sense.

Scandic



Sleep well with SafeWake under your pillow. Traditional alarm clock and a complement to fire alarm in one – with vibration function. Unique to Scandic.



All our receptions in the Nordic region are equipped with a hearing loop to help our guests with hearing aids. We feel that being able to hear and follow a conversation without interference from ambient noise is a natural part of a good hotel experience.



Hearing loops, walking stick holders and Safe-Wake are available at all our hotels

Accessibility for all

In much the same way that we at Scandic take responsibility for and help to create a more ecologically and ethically sustainable society, we see it as only natural that we should offer a hotel environment that is accessible for all. Everyone is different and has different needs. A properly adapted environment has no obstacles – only opportunities for everyone to be comfortable.

Generous, easily accessible and nearby

We want our guests to experience generous service during their hotel stay and feel that we who work here are always ready to help. We also want you to feel safe in the knowledge that we are taking care of your security. When looking for a room for the night, you're never far from a Scandic – we are the Nordic region's leading hotel chain.

Our approach to accessibility

- As part of our accessibility work, in consultation with disabled organisations, hotel guests and staff, we have drawn up a 93-point checklist which we call Scandic's accessibility standard (read more at www.scandic-hotels.com).
- When we say that we are accessible for all, we start with our guests with special needs – our minimum standards are based on these needs. In this way, we know that all our guests can enjoy a comfortable stay with us, with or without a disability.
- If our staff are to be able to take responsibility for accessibility, they need knowledge. We therefore train all our team members in this area.

- With the help of smart solutions, we design hotels where everyone can be happy. Sometimes just small changes can make a big difference. One example is placing the cups for the coffee buffet so that everyone can reach them.
- Scandic's aim to be accessible for all is an ongoing process of development, with everyone at Scandic taking on shared responsibility. Leading this work is our Disability Co-ordinator, whose job is to address these issues.
- We know that awareness and personal treatment are at least as important as technical solutions.
- We are tackling accessibility at all our Nordic hotels.