• TANDEM Social Cooperative

• Examples of Best practices in training and VIP involvement

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Tandem Social Cooperative, Rome - Italy

50 members
70%

• Created in Rome on 16th December 1997 at the conclusion of Project Tourism for All – Horizon Programme of the E.U.

• ISO certification for planning and managing EU projects and to run information service.

MISSION

• development of professions and employment opportunities of disadvantaged people (with physical and sensory disabilities, people with learning difficulties and those who are at risk of social exclusion).

through:

SOCIAL COOPERATION

Tandem carries contact centres on information and consultancy services for disability.

SuperAbile

www.superabile.it

The operators give answers to customers in the fields of legislation, equipment and rehabilitation, architectural barriers, job insertion, mobility, travel, sport and leisure time.
**ACTIVITIES DONE**

- National and international projects for the promotion of Tourism for All
- organisation of services and special events for mobility
- doing surveys and accessibility assessments over the territory
- doing training on the culture of accessibility to different targets and of any age.
  - children in school, kids in high school, university students, entrepreneurs and staff of the entire tourism chain, older people as volunteers.

**EU projects**

1. **Tourism for All** - Horizon 1997 Tandem was created by the project.
2. **Hercules** - (European Social fund) 2002-2003 - partner
3. **EU FOR ME** (Joint Action Leonardo Da Vinci 2002-2004) – coordinator
4. **Check and Go** (Leonardo da Vinci 2006-2008) - partner
5. **ITI** (Leonardo Transfers of Innovation 2009-2011) - partner
6. **Senior Guides** (Grundtvig 2011-2013) – partner
7. **Learn from the best** (Leonardo Mobility 2010 and 2011) – training hosting organization
8. **Enhancing knowledge** (Leonardo Mobility 2013-2014) - training hosting organization
9. **APP TOUR YOU** (Erasmus Plus 2015-2017) - coordinator
10. **Elevator** (Erasmus Plus 2015-2018) - partner
11. **ALL** (COSME 2016-2017) - partner
12. **ATTIMO** (COSME 2016-2017) - coordinator
13. **CareVET** (Erasmus Plus 2016-2018) - partner

**Best Practice**

Blended Learning

...to train facilitators of a MOOC on Accessible Tourism

...to develop a MOOC with the help of USERS!
Accessible Tourism MOOC

Self-Learning App

RESULTS
Participants: 670
From 67 countries
Certificates of attendance delivered: 80

Trainees scored very high!!
Trainees evaluated very well the MOOC experience!!
www.apptouryou.eu/mooc
Call us for new accessible tourism MOOC experiences!

THANK YOU!

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