

April 18, 2018

Dear friend:

The Regional Government of Madrid, through the Department of Culture, Tourism and Sports' Sub-directorate General for Development and Sustainable Tourism, together with PREDIF (Spanish Organization of Representatives of Persons with Physical Disability), has launched a "Survey on the accessibility of tourism resources in the Madrid Region and Action Strategies", the results of which will be used to draw up an Accessible Tourism Action Plan to identify the key strategic lines of action to facilitate, support and contribute to the growth of accessible tourism destinations in the Madrid region.

Within the framework of this project, a survey is currently being carried out targeting travel agencies and tour operators on the one hand, and associations and organisations involved with disabilities on the other, to determine the potential demand, both domestic and foreign, for accessible tourism in the Madrid region.

We would like to ask you to respond to some simple questions. These will help us to lay the foundations to determine the lines of action required to be able to provide tourism resources in the Madrid region that are increasingly able to respond to the needs of everyone.

You can answer the survey by clicking on the following links.

- [Online survey for social entities acting on behalf of people with disabilities](#)
- [Online survey for Travel agencies and Tour operators who organise trips/interested in organizing trips to destinations in the Madrid region](#)

The survey will be available until 13 May.

We would like to thank you in advance for your collaboration and we truly appreciate the time you take to answering the survey sincerely.

Your opinion is essential if we are to continue to improve the accessibility of tourism resources in Madrid.

If you have any question, please contact Luigi Leporiere (l.leporiere@predif.org)

Yours faithfully,

Tatiana Alemán Selva

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