Applications:

tourismforall@gmail.com

Contacts:

ProAsolutions.pt -	Phone: + 351 220108024	Email: proasolutions.pt@gmail.com
Municipality of Lousã -	Phone: + 351 239990370	Email: geral@cm-lousa.pt
Office for Disab. Peop. of Lousã -	Phone: + 351 239990375	Email: provedoria.deficiencia@cm-lousa.pt

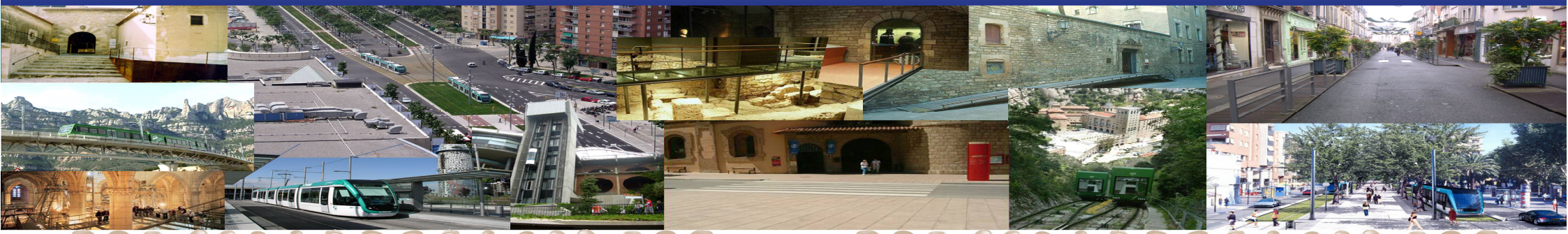
Supported by

International Conference in Lousã (Portugal)

NEEDS OF ACESSIBILITY AND DESIGN FOR ALL IN TOURISM FOR ALL

19 - 20 November 2009

Organization



NEEDS OF ACESSIBILITY AND DESIGN FOR ALL IN TOURISM FOR ALL

International Conference in Lousã (Portugal) – 19 - 20 November 2009

Thursday 19, November 2009

09h00	***Registration***	
	WELCOME AND OPENING	
09h30	Fernando Carvalho	Mayor of Lousã
09h40	Representative	National Rehabilitation Bureau
09h50	Ernesto Carvalhinho	Provider of Lousã
10h00	Jorge Umbelino	*Turismo de Portugal*
	Tourism for All – a benefit for citizens and society	
10h20	Francesc Aragall	Proasolutions,SL - Catalonia
10h40	Lillian Muller	ENAT
11h00	Eugenia Lima	Superior School of Education of Coimbra
	Economic Effects of Tourism For All	
11h20	Peter Neumann	Munster University/Neumann Consultants - Germany
11h40	***Coffee break***	
	Synergetic Solutions of "Design for All" as a need of the Tourism for All	
12h00	Nuno Peixoto	Proasolutions.pt
	Design for All in Transport	
12h20	Alexandra Quaresma	*Metro Mondego*
12h40	Nuno Raposo	Electric Car Portuguese Assoc.
13h00	***Lunch***	
	Marketing and Communication in Tourism for All	
14h40	António Fontes	RDPE
	Design for All in services, heritage, leisure attractions, activities and equipments	
15h00	Federico Martínez-Carrasco	Sol Meliá Hotels&Resorts - Spain
15h20	Florent Orsoni	Crysalide - France
15h40	Antoine Tesson	Crysalide - France
16h00	Ana Garcia	Accessible Portugal
16h20	Filipe Carvalho	Project "Lousã, an Accessible Tourist Destination"
16h40	***Coffee Break***	
	Certification	
17h00	Imma Bonet	"Towns and Cities For All" Flag – Design for All
17h20	Carlos Pereira	Portugal Accessible Beaches Flag – Rehabilitation National Institute
17h40	Ernesto Carvalhinho	"Lousã Acessível" Label – Office for Disabled People in Lousã
18h00	**CLOSING SESSION**	

Friday 20,November 2009

	HH.RR. Education as a Need of the Tourism For All	
09h30	Acácio Duarte	CECD – MIRA SINTRA
09h50	José Luis Marques	Hotel and Tourism Management School of Coimbra
10h10	Isabella Steffan	Polytechnic Institute of Milan - Italy
	Opportunities for "Tourism For All"	
10h30	Miodrag Pocuc	CZUNS - Serbia
10h50	Ercan Tutal	AYDER (Turkey)
11h10	Elizabeth Kastenholz	Aveiro University
11h30	***Coffee Break***	
	DEBATE	
11h50	Alexandra Pimenta	Rehabilitation National Institute
	Proposals For The Development Of Accessible "Tourism For All" In Portugal	
13h00	**CLOSING SESSION**	