



International conference :

Accessible tourism – in theory and practice

Date/time: Friday November 7th, 2008. 10:00 – 18:00 hours.

Conference venue: Royal Institute of Technology, Teknikringen 56, Stockholm
Auditorium: K1 (Metro: Tekniska Högskolan)

- 10.00 Welcome
Mr Torbjörn Friede, President of Access Sweden
- 10.15 Break the barriers – strategies to make Sweden accessible for all
Mr Carl Älfvåg, Director-general at Handisam - the Swedish Agency for Disability Policy Co-ordination
- 10.45 Accessible Tourism for all in Germany – Success Factors and Actions to improve Quality
Dr Peter Neumann, Institute for Geography at the University of Münster
- 11.45 Plenary Discussion with Speaker Panel
- 12.15 *LUNCH*
- 13.30 Flags of towns and cities for all
Mr. Francesc Aragall Clavé, President and founder of Design for All Foundation
- 14.15 Accessibility in practice – working together for a destination for all:
Municipality of Askersund
Mr Kjell Hedenström, Head of Technical Administration / Municipality of Askersund
Mr Adam Holmes, Association for Trade and Enterprises in Askersund
- 14.45 Plenary discussion with Speaker Panel
- 15.00 Coffee break, and time to visit the exhibition

ACCESS SWEDEN



- 15.40 PTaccess – Public Transport Systems’ accessibility for people with disabilities in Europe – experiences from a pilot project
Mrs Michaela Kargl and **Mrs Ursula Witzmann**, FGM –AMOR Austrian Mobility Research
- 16.10 Air passengers’ rights – experiences from Arlanda Airport
Mr Lennart Oscarsson, Head of Department Passenger Service, Arlanda Airport
- 16.40 Working together for Accessible Tourism in Europe
Mrs Lilian Müller, President of ENAT (European Network for Accessible Tourism).
- 17.20 Plenary Discussion with Speaker Panel
- 18.00 Closing of conference