HAPPY TOURIST Workshop
Holistic application to effectively train touristic services staff in accessibility issues
Leonardo Da Vinci pilot project

25 October 2007

CE.R.T.H./H.I.T.
Central Administration Building
6th km. Charilaou-Thermi Road
Thermi, Thessaloniki, Greece

Agenda

11:00-11:15: Welcome
G. Iordanoglou (CTV SBIE), Dr. E. Bekiaris (CERTH/HIT)

11:15-11:30: PSN's in the framework of the Greek National Tourism Culture
Dr. Christodoulos Akrivos (TEI Athens)

11:30-11:45: What is HAPPY TOURIST, a concept overview
G. Iordanoglou (CTV SBIE)

11:45-12:30: HAPPY TOURIST Training Tools
Patricia Abril-Jimenez (UPM)

12:30-13:00: HAPPY TOURIST training curriculum
P. Carrolaggi (GRETA)

13:00-14:00: Lunch Break

14:00-14:30: Pilot results
Stéphanie VISSAC(EPEES)

14:30-15:00: Web accessibility guidelines for the tourism sector
Jérôme Combaz (GRETA)

15:00-15:30: Discussion and conclusions