European Network for Accessible Tourism (ENAT) asbl.

ENAT is a non-profit association (*association sans but lucratif*) which promotes accessibility to tourism for all citizens. It was registered in Brussels, Belgium in 2008 and is led by an international Board of Directors, with its Secretariat located in Athens, Greece.

ENAT is a multi-stakeholder network of member organisations, comprising *both* tourism suppliers and consumer organisations. Members include National and Regional tourist boards, public and private tourism enterprises, tourism professionals, academic and research institutions, NGOs of disabled people and other consumer bodies. It has approximately 1500 member organisations from about 50 countries worldwide, with the majority located in Europe.

**ENAT’s mission:** *to make European tourism destinations, products and services accessible to all visitors and to help promote Accessible Tourism around the world.*

In its rolling Work-plan and through its membership activities, ENAT:

- Provides information and strategic advice on accessible tourism policies for public bodies, destinations and organisations;
- Advises destinations, regions, cities and businesses on practical measures for developing and marketing accessible environments, attractions, accommodation and services;
- Manages and promotes the "**ENAT Code of Good Conduct**" for tourism enterprises in the public and private sectors;
- Manages and participates in European Union funded projects;
- Carries out research studies on the accessible tourism market, training and supply;
- Works towards the development of harmonised industry standards for the provision of accessible tourism services in Europe;
- Develops and delivers training programmes in accessibility for the tourism sector;
- Supports quality development in access auditing of tourism businesses and the publication of venue accessibility information;
- Gathers and publishes digital resources and examples of good practice;
- Organises international events on accessible tourism innovation and development for ENAT members and actors in the tourism industry;
- Represents its members, lobbies decision-makers and acts as an authoritative EU contact point on all aspects of accessible tourism.

ENAT has signed collaborative agreements with: the United Nations World Tourism Organisation (UNWTO), Fundación ONCE, Spain, Organisation International du Tourisme Social (OITS-ISTO), Design for All Foundation, the Global Alliance on Accessible Environments and Technologies (GAATES), Sustainable Travel International (STI), The European Association of Service Providers for People with Disabilities (EASPD) and The European Association for Responsible Tourism and Hospitality (EARTH).

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