

europeforall

www.EuropeForAll.com

*For
Quality Information
on
Accessible Tourism
across Europe*



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europeforall

Europeforall.com is:

For customers...

- providing on-line venue information for all accessibility needs*

For the tourism trade...

- presenting access data for destinations, venues, attractions in a simple, objective and straightforward way*

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europaforall

OSATE
One-Stop-Shop for Accessibility
Tourism in Europe

eContent

CHORX

Planning some quality time with the kids?



3


europaforall

OSATE
One-Stop-Shop for Accessibility
Tourism in Europe

eContent

CHORX

Planning to hit the slopes?



4

Planning for a dip?



5

Planning to take a short break ?



6








Planning for a **spot** of culture?



7



Planning for some **joie de vivre?**



8






Planning a high profile event?



9






Providing for Europe's fast-growing tourism market

- 2007 – the European Year of Equal Opportunities for All.
- 50 Million people with disabilities in Europe alone.
 - Mobility impairments, - Hearing impairments
 - Visual Impairments, - Asthma & Allergies
- The OSSATE project has estimated the European accessible tourism market at 127 million people or 27% of the EU population
- Includes older people, people with disabilities, and their fellow travellers: The global population is ageing: Correlation between accessibility needs and age
- Market is worth an estimated €80 billions per annum
- A big and fast growing market, with special information needs.

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Europeforall.com

The Customers' Tour....

DEMO

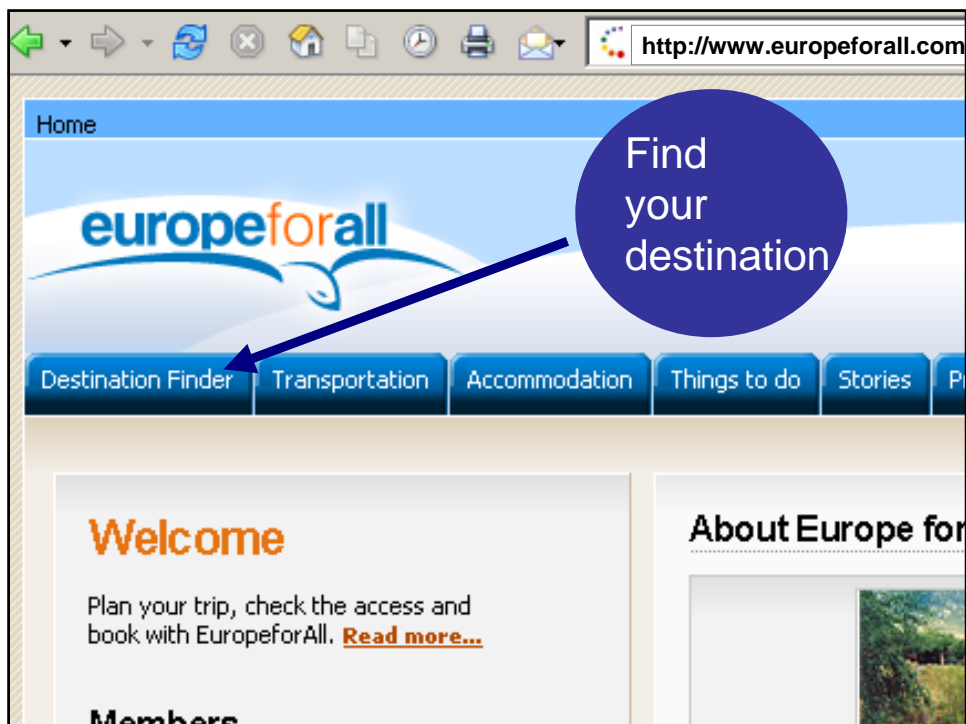
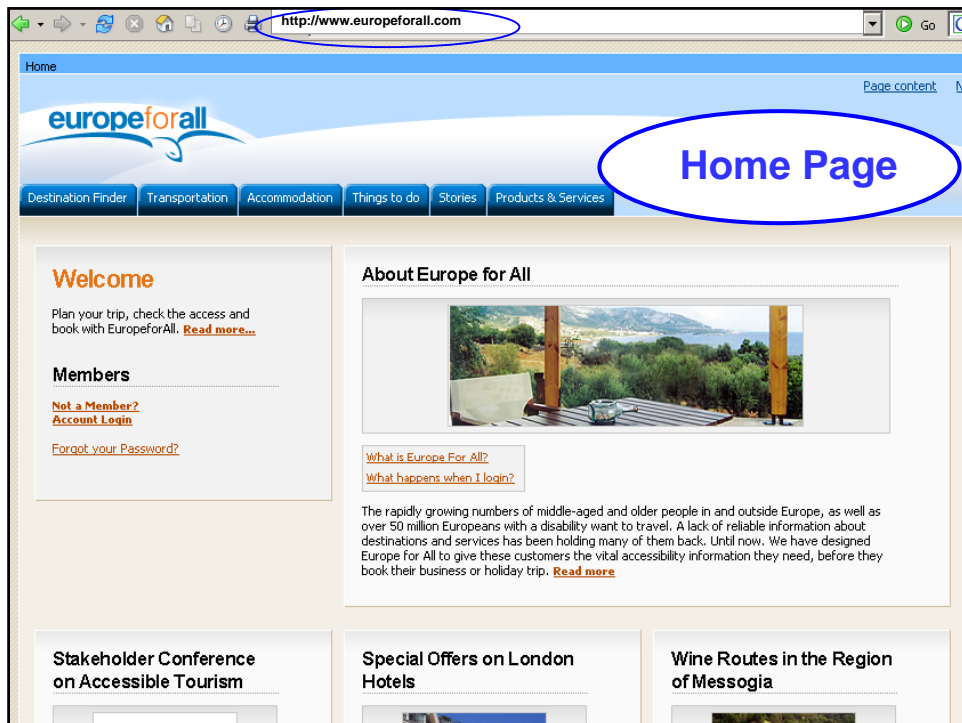
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http://www.europeforall.com

Find your destination

accessible

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Destination Finder

Before you start:

- If you are sure about your destination's geographical preferences, use the [Country To City Wizard](#).
- In case you don't know exact geographical information about the desired destination, please select the [Geographical Text Search Wizard](#).

Country to City Wizard

You have Selected :

Select Country:

Geographical Text Search Wizard

If you do not know the exact word or phrase you are searching for, use an asterisk (*) at the end or / and at the beginning of your search string respectively!

Enter the name of a place:

Venue Types

Accommodation

☒ Hotel

☒ Motel

☒ Self-catering apartment

☒ Camping

Free Text Search

If you do not know the exact word or phrase you are searching for, use an asterisk (*) at the end or / and at the beginning of your search string respectively!

Enter words to search for:

Let's try Greece!

Destination Finder

Before you start:

- If you are sure about your destination's geographical preferences, use the [Country To City Wizard](#).
- In case you don't know exact geographical information about the desired destination, please select the [Geographical Text Search Wizard](#).

Country to City Wizard

You have Selected : Greece

Select Country:

Select Region:

Geographical Text Search Wizard

If you do not know the exact word or phrase you are searching for, use an asterisk (*) at the end or / and at the beginning of your search string respectively!

Enter the name of a place:

Venue Types

Accommodation

☒ Hotel

☐ Motel

☐ Self-catering apartment

☐ Camping

Shop

☐ E-shop

Attraction

☐ Museum

Free Text Search

If you do not know the exact word or phrase you are searching for, use an asterisk (*) at the end or / and at the beginning of your search string respectively!

Enter words to search for:

A hotel on Crete might be nice...

http://192.168.0.20:8080/europeforall/simpleSearch3.seam?conversationId=2594

Results sorted by Venue Title

Venue	Category	Type	Place	Accessibility Information	Class
Venue Thumbnail ALEXIA BEACH	15	Self-catering apartment	Greece->Kriti->Chania->Agia Marina	Self Assessed (LEVEL1)	**
Venue Thumbnail ATHINA	15	Self-catering apartment	Greece->Kriti->Chania->Georgioupoli	Self Assessed (LEVEL1)	*
Venue Thumbnail BELLA MARIS	15	Hotel	Greece->Kriti->Irakleion->Limenas Chersonisou	Self Assessed (LEVEL1)	*****
Venue Thumbnail BIO	15	Hotel	Greece->Kriti->Rethymnon->Rethimno	Self Assessed (LEVEL1)	***
Venue Thumbnail CARETTA BEACH	15	Self-catering apartment	Greece->Kriti->Chania->Gerani		
Venue Thumbnail CHRISTINA	15	Self-catering apartment	Greece->Kriti->Chania->Chania		
Venue Thumbnail CRETA MARIS	15	Hotel	Greece->Kriti->Irakleion->Limenas Chersonisou		
Venue Thumbnail EOLOS	15	Hotel	Greece->Kriti->Irakleion->Malia	Self Assessed (LEVEL1)	*
Venue Thumbnail ERIA RESORT	15	Hotel	Greece->Kriti->Chania->Maleme	Self Assessed (LEVEL1)	Not provided.
Venue Thumbnail FLISVOS	15	Hotel	Greece->Kriti->Lasithion->Siteia	Self Assessed	**

Here's one. "ERIA RESORT"... Let's click and see

Destination Finder Transportation Accommodation Things to do Stories Products & Services

Search Results

- [Return to your search Results](#)

Venue Information

- [Introduction](#)
- [Contact Info](#)
- [Pictures](#)

Venue Assessment Level

Assessment Level 1

SELF ASSESSED VENUE

[What is Venue Assessment Level?](#)


Accessibility Information

Please select the info you wish to view:

- ☒ General
- ☒ Wheelchair user
- ☒ Walking Difficulties
- ☒ Visual Impairment

ERIA RESORT

Introduction



Venue Long Description:
Venue Category: Not provided.
[Top of page](#)

Mmm! Looks nice!

Sure, but we have to see the accessibility info!

Search Results

- [Return to your search Results](#)

Venue Information

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- [Contact Info](#)
- [Pictures](#)

Venue Assessment Level

Assessment Level 1

SELF ASSESSED VENUE

[What is Venue Assessment Level?](#)

Accessibility Information

Please select the info you wish to view:

- ☒ General
- ☒ Wheelchair user
- ☐ Walking Difficulties
- ☐ Visual Impairment
- ☐ Hearing Impairment
- ☒ Asthma / Allergies
- ☒ Diet restrictions
- ☐ Language

ERIA RESORT

Contact Info

- Type of Establishment: Accommodation --> Hotel
- Country: Greece
- Region: Kiri
- Prefecture: Chania
- City / Villages: Maleme
- Address Details: MA'EME XANIA KPHTHZ
- Post Code: 73014
- Telephone: 30-2821062790
- Fax: 30-2821062754
- Email: info@eria-resort.gr
- Name of Contact Person(s) for accessibility registration: ΑΝΔΡΕΑΣ ΔΙΑΜΑΝΤΩ
- Website: <http://www.eria-resort.gr>
- Additional Website: [http://www.eria-resort.gr](#)
- Name of Organisation:
- Email of Organisation:
- Web site(s) of booking agent(s): "
- Name or web address of accessible tourism information scheme(s) where the venue is listed:

[Top](#)

OK, we got the contact info.....!

... Here's what else we need:

- ✓ General info – for all of us
- ✓ Wheelchair info – for Grandad
- ✓ Asthma – for Sophie
- ✓ Special diets – for Mum

Search Results

- [Return to your search Results](#)

Venue Information

- [Introduction](#)
- [Contact Info](#)
- [Pictures](#)

Venue Assessment Level

Assessment Level 1

SELF ASSESSED VENUE

[What is Venue Assessment Level?](#)

Accessibility Information

Please select the info you wish to view:

- ☒ General
- ☒ Wheelchair user
- ☐ Walking Difficulties
- ☐ Visual Impairment
- ☐ Hearing Impairment
- ☒ Asthma / Allergies
- ☒ Diet restrictions
- ☐ Language

ERIA RESORT

Accessibility Information for venue ERIA RESORT

PUBLIC TRANSPORT [PMT]

Can the establishment be reached by bus? [PMT.CH-PMT.A01a]

Answer : Yes **✓ OK**

If yes, approximate distance from bus stop (metres). [PMT.CH-PMT.A02a]

Answer : 5.0 **✓ OK**

Can the establishment be reached by train? [PMT.CH-PMT.A01b]

Answer : Yes **✓ OK**

If yes, approximate distance from train station (metres). [PMT.CH-PMT.A02b]

Answer : 5.0 **✓ OK**

Can the establishment be reached by underground? [PMT.CH-PMT.A01c]

Answer : No

Can the establishment be reached by tram? [PMT.CH-PMT.A01d]

Answer : No

Can the establishment be reached by boat or ferry? [PMT.CH-PMT.A01e]

Answer : No

Do you provide a transport service for guests? (e.g. minibuses) [PMT.CH-PMT.A01f]

Answer : Yes **✓ OK**

If yes, can guests with wheelchairs use this service? [PMT.CH-PMT.A01g]

Answer : Yes [See Uploaded Photo](#)

Uploaded Photo :

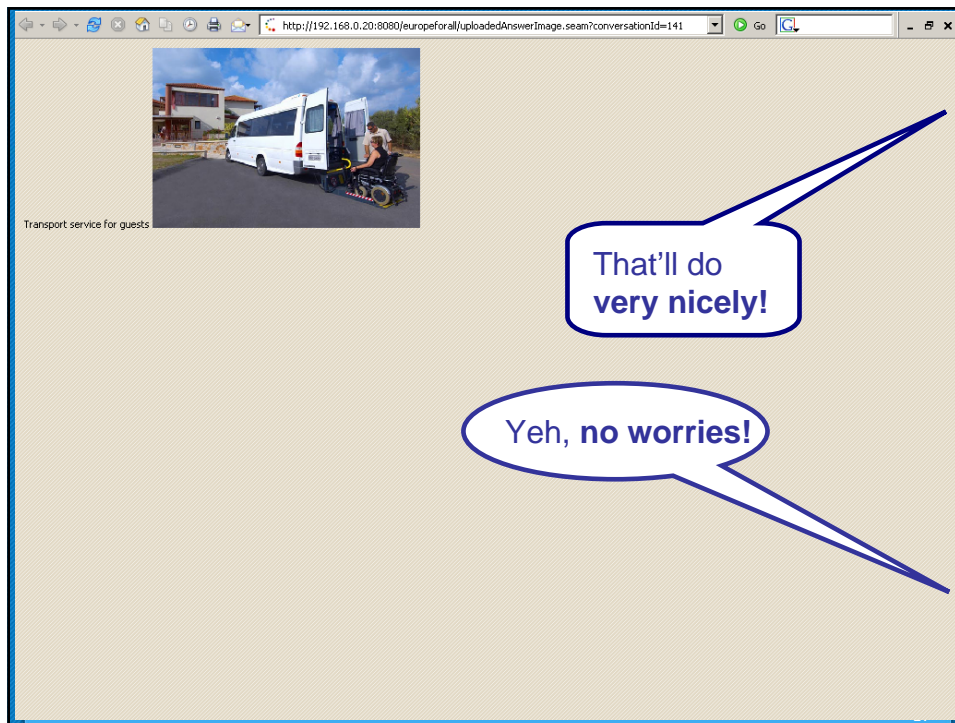
PARKING [PAR]

Is designated parking provided for guests with disabilities? [PAR.CH-PAR.B01]

OK! That looks good!

-It says they even have a minibus!

Let's have a look!



EN-SUITE BATHROOM FOR WHEELCHAIR USERS [GRG.CH-ENB]

What is the width of the clear opening of the bathroom door (centimeters) ? [GRG.CH-ENB.101]

Answer : 100.0

Is there a separate shower with level access (no raised shower tray or step-up)? [GRG.CH-ENB.102]

Answer : Yes ✓ OK

Is a fixed shower seat or shower chair provided? [GRG.CH-ENB.103]

Answer : Yes ✓ OK

Are there handrails for support beside the shower? [GRG.CH-ENB.104]

Answer : Yes ✓ OK

Are there handrails for support beside the W.C. [GRG.CH-ENB.105]

Answer : Yes ✓ OK

What is the width of the widest floor space at the side of the W.C. (centimeters) [GRG.CH-ENB.106]

Answer : 100.0

What is the length of the floorspace in front of the W.C. (centimeters) ? [GRG.CH-ENB.107]

Answer : 160.0

What is the height of the toilet seat from the floor (centimeters) ? [GRG.CH-ENB.108]

Answer : 143.0

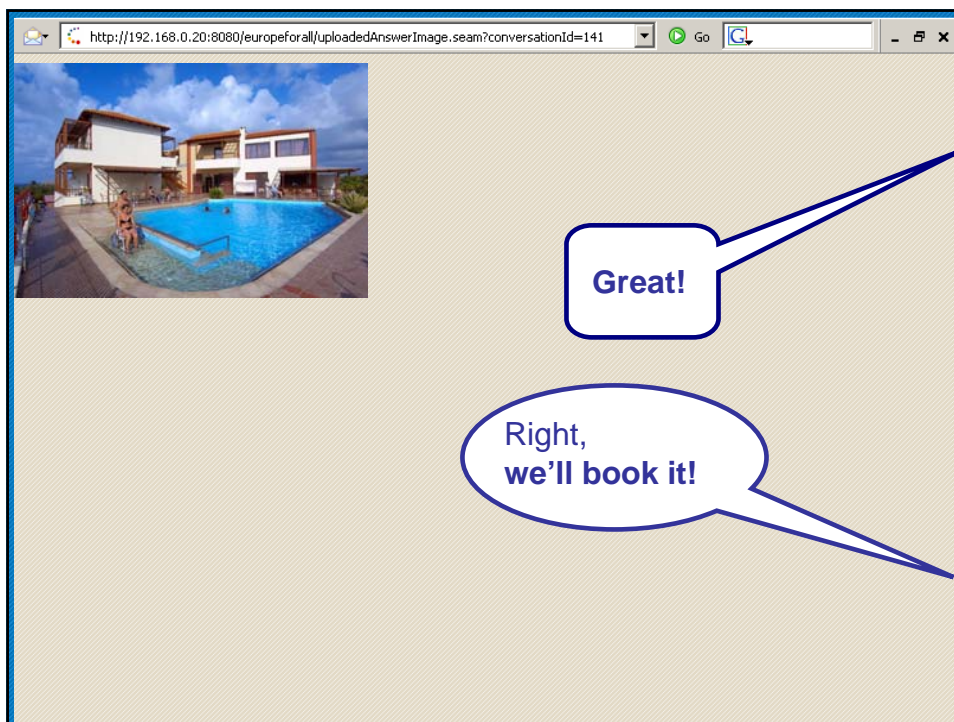
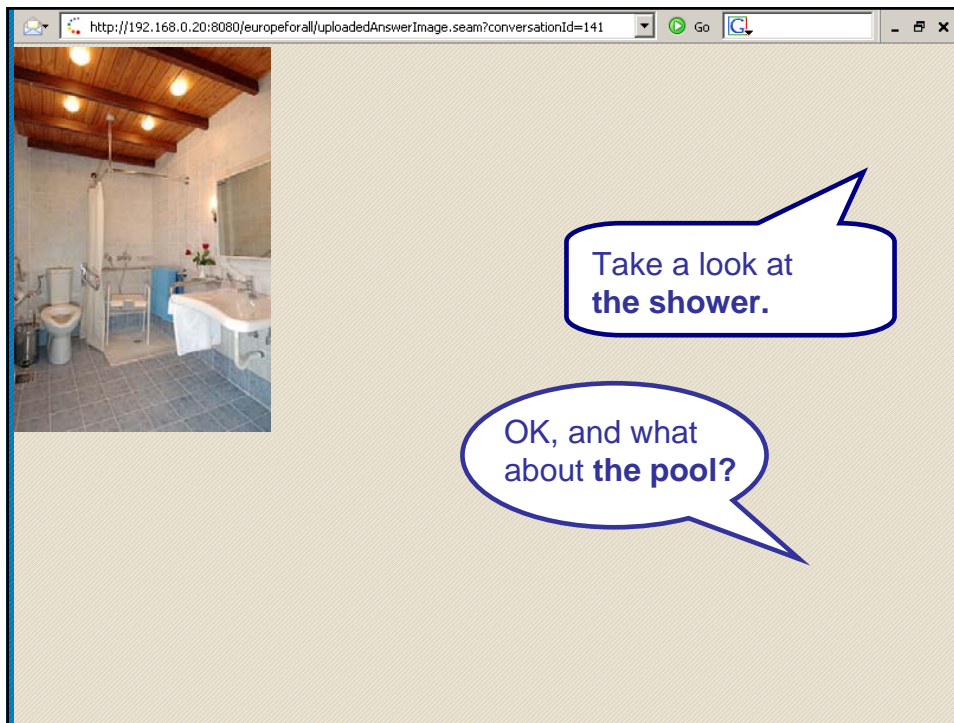
Is there an emergency call system in the bathroom? [GRG.CH-ENB.109]

Answer : Yes

That's good! The shower has level access!

Yes, and a shower seat, handrails.... - Perfect!

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http://192.168.0.20:8080/europeforall/venue_info_liquid.seam?conversationId=321

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Destination Finder Transportation Accommodation Things to do Stories Products & Services

Search Results

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Venue Information

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- [Pictures](#)

Venue Assessment Level

Assessment Level 1
SELF ASSESSED VENUE

[What is Venue Assessment Level?](#)

Accessibility

ERIA RESORT

Contact Info

- Type of Establishment:** Accommodation --> Hotel
- Country:** Greece
- Region:** Kriti
- Prefecture:** Chania
- City / Village:** Maleme
- Address Details:** MAAEME XANIA KPHTHΣ
- Post Code:** 73014
- Telephone:** 30-2821062790
- Fax:** 30-2821062754
- Email:** info@eria-resort.gr
- Name of Contact Person(s) for accessibility registration:** ΑΠΟΣΤΟΛΑΑΗ ΔΙΑΜΑΝΤΩ
- Website:** <http://www.eria-resort.gr>
- Additional Website:** [http://www.eria-resort.gr](#)
- Name of Organisation:**
- Email of Organisation:**
- Web site(s) of booking agent(s):** "
- Name or web address of accessible tourism information scheme(s) where the venue is listed:**

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Here's their email, that'll do it..!

http://192.168.0.20:8080/europeforall/venue_liquid.seam?conversationId=319

Home / Destination Finder / Search Results / Europe for All - Venue Introduction

Language : English Account Login

Page content Page sidebar Site Navigation

europeforall

Destination Finder Transportation Accommodation Things to do Stories

Search Results

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Venue Assessment Level

Assessment Level 1
SELF ASSESSED VENUE

Pension Gartner - "Zur Bahn"

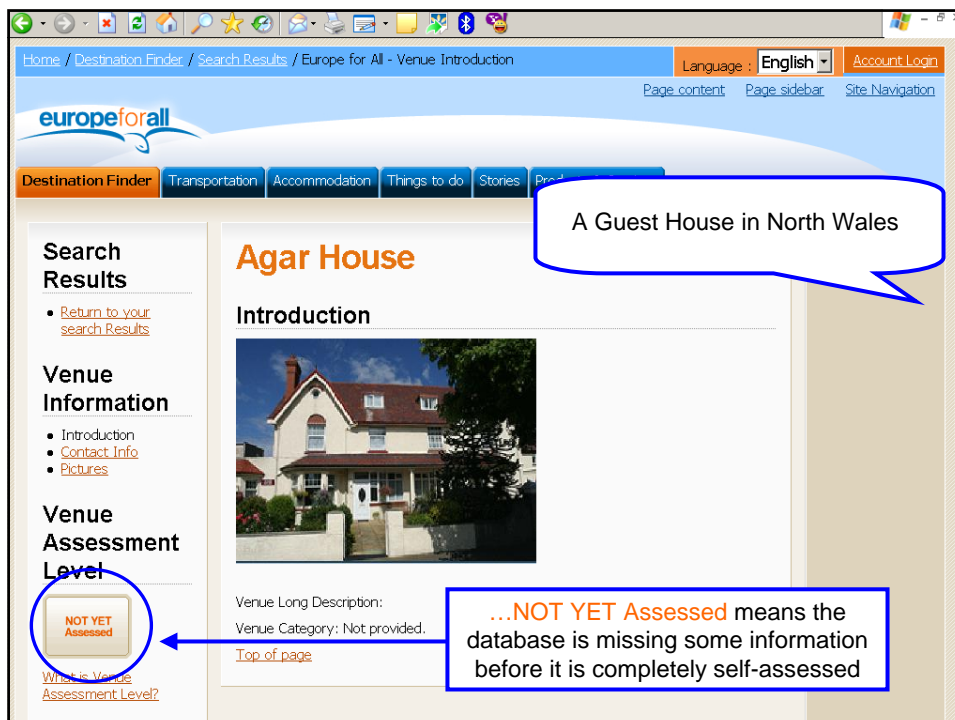
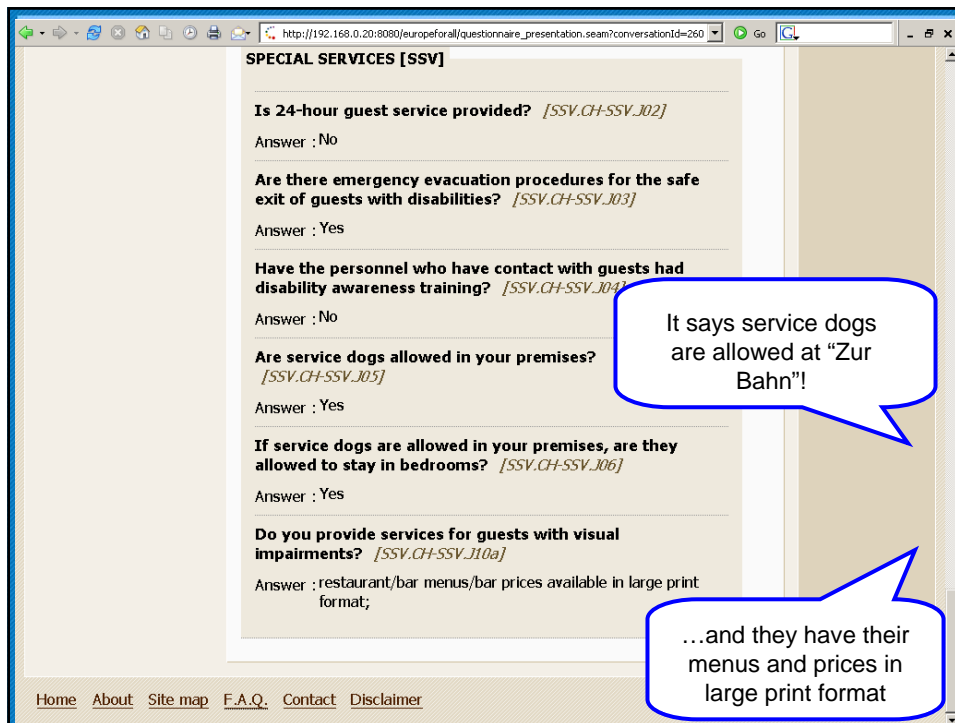
Introduction



Venue Long Description:
Venue Category: 3 stars.

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Also in Austria ..!



http://192.168.0.20:8080/europeforall/questionnaire_presentation.seam?conversationId=357

GUESTROOMS - FOR GUESTS WHO USE A WHEELCHAIR

[GRG.CH+GFW]

Are there rooms, with en-suite bathrooms, intended for guests who use a wheelchair? [GRG.CH+GFW.H01]

Answer : Yes

EN-SUITE BATHROOM FOR WHEELCHAIR USERS

[GRG.CH+ENB]

Are there handrails for support beside the shower? [GRG.CH+ENB.H04]

Answer : Yes

Are there handrails for support beside the W.C. [GRG.CH+ENB.H05]

Answer : Yes

It's got guestrooms with en-suite bathrooms... for wheelchair users

SPECIAL SERVICES [SSV]

Are there guestrooms with separate, private or shared bathrooms, suitable for guests who use a wheelchair? (i.e. not en-suite) [SSV.CH+SSV.H01]

Answer : Yes

Is 24-hour guest service provided? [SSV.CH+SSV.H02]

Answer : Yes

Are there emergency evacuation procedures for the safe exit of guests with disabilities? [SSV.CH+SSV.H03]

to / My Europe For All / Search Agents Management /

Language : English User: Username, Sign out

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[Edit my personal data](#)

My Search Agents

[Add new Agent](#)

[Search Agents Manager](#)

My Venues

[Add new Venue](#)

[Venues Manager](#)

My Europe For All

Create new Search Agent

Please select a method:

New Search Agent based on a Template

Helps user to create a Search agent based on one of our pre-defined. This method is recommended for most users and saves time.

- [Create a Search Agent based on Wheelchair user](#)
- [Create a Search Agent based on Walking difficulties](#)
- [Create a Search Agent based on Visually impaired user](#)
- [Create a Search Agent based on Hearing impaired user](#)

New Search Agent based on an existing one

Helps user to create a new Search agent based on an previous one.

- [Create a Search Agent based on My Agent 1](#)
- [Create a Search Agent based for My Agent 2](#)

New Blank Search Agent

Delivers a blank Search Agent and user must define all the parameter [Agent](#).

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“My Europe For All” allows every user to create their own personal **“Search Agent”** to find exactly the information needed:

- Search agents may be based on existing profiles, e.g. **walking difficulties** or created from scratch using a **“blank form”**.







Europeforall.com

The Destination Managers' Tour

DEMO

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WORKFLOW:

- Creating a user log-in
- Entering data on Europeforall.com

... for Destination Management Organisations
and venue owners

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Home / My Europe For All

Language: English User: eworxET, Logout

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Destination Finder Transportation Accommodation Things to do Stories Products & Services **My Europe For All**

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My Search Agents
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[Search Agents Manager](#)

My Venues
[Add new Venue](#)
[Venues Manager](#)

My Europe For All

General Description

The overall aim of 'Europe for All' is to enable better communications between tourism providers and their customers, especially by providing accurate and reliable information about the accessibility of venues and services. For this purpose a number of accessibility assessment instruments have been developed, including:

- 'Self-assessment forms' for tourist venues, to be filled in by owners and managers of hotels, attractions, tourist information centres, shops, etc.;
- 'Photo and Measurement Guides' which advise how photos and measurements should be taken
- 'Access Audit Checklists', to be used by trained access auditors conducting on-site assessments.

These instruments, with the data fields and measurements they contain, represent a consensus between a wide range of experts and user representatives. They are designed to take into account the information needs of tourists with different disabilities and health conditions, as well as older people and families with small children.

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Home About Site map F.A.Q. Contact Disclaimer

At “My Europe For All” you register yourself and then begin to add your “self-assessed” venue data. You can edit your data whenever you like.

Page content Page sidebar Site Navigation

Destination Finder Transportation Accommodation Things to do Stories Products & Services

Sign in

Members

[Back to Home](#)
[Account Login](#)
[Forgot your Password?](#)

Not a Member?

The overall aim of 'Europe for All' is to enable better communications between tourism providers and their customers, especially by providing accurate and reliable information about the accessibility of venues and services. You can select from three types of users:

- [Regular User](#)
- [Venue Owner](#)
- [Venue Auditor](#)

Registration Options

Regular User

Europe for All provides you with a new way to find and check the suitability of accommodation, tourist attractions and destinations in countries, regions and cities across Europe based on your personal accessibility needs and service requirements. [Register as a Regular User](#)

Venue Owner

Europe for All provides you with a new way to register your establishment using the Europe for All Self-assessment Form to make a simple, accurate and objective 'accessibility survey' of your premises and services. [Register as a Venue Owner](#)

Venue Auditor

Europe for All enables you to make a professional on-site assessment based on Europe for All exacting information standards. This audit information will also be entered into the Europe for All database with priority status, giving the establishment maximum publicity to potential customers. [Register as a Venue Auditor](#)

You can sign in as a “Venue Owner” - in those countries where a National Coordinator has not been established

Europe for All / My Europe for All / Europe for All - Edit Venue Information

Page content Page sidebar Site Navigation

Europeforall

Europe for All

Edit Venue Information

Venue Information Form

Fields marked with Asterisk (*) are mandatory.

Geographical Information

You have Selected :

Select Country:

Establishment Identification

***Type of Establishment**

Please define: **Accommodation**
 Hotel
 Motel
 Self-catering apartment
 Camping
Shop
 E-shop
Attraction
 Museum

***Name of Establishment:**

Please define:

This is the page where you will enter the “Self-Assessment” venue data, starting with the location and working through to the accessibility data.

The Europeforall “Photo and Measurement Guide” (available on-line and as a separate PDF document) will help you take the photos nicely and make the right measurements.

Europe for All

Page content

Upload a photo

Photo details

Photo

Title: Description: File (Maximum width:385px):

[Home](#) [About](#) [Site map](#) [F.A.Q.](#) [Contact](#) [Disclaimer](#)

[Define](#)

Photos need a title and description, then save your data – it will be checked by Europeforall and then published to the site.










For Customers

- Objective, accurate and detailed accessibility information - meets demands of discerning clients
- Information for different types of users
 - Older people
 - People with disabilities
 - Families with children,
 - Asthmatics, people with food allergies, and others
- Choose venues in Austria, Belgium, Greece, Norway, Sweden, UK.
- **More countries soon!**





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For Venue Owners and Managers

- Easy-to-use self-assessment form gives you a quick and reliable overview of your venue's accessibility
- Easy on-line registration and editing tool puts you in control of your information
- Detailed accessibility information delivered to clients via the Internet: saves time and energy!
- Database & tools offering entry for countries with no current accessibility info-schemes
- Venue owners gain 'early-adopter' advantage: be visible to the growing accessible tourism market




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For National and Regional Tourist Boards, Cities and Destinations

- Coordinate and manage **accessibility marketing** with the 'Europe for all' suite of access tools and methods
- Make your destination visible on **Europeforall.com** as a global accessible tourism destination
- Plan, develop and market your destination with full knowledge of the facts about accessibility in your venues
- Provide booking agents on-line bookings for site users;
- Develop new revenue streams with accessible tourism services and products
- Make **accessible tourism for all** part of your new reality.
- Already available in Austria, Belgium, Denmark, Greece, Norway, Sweden, and United Kingdom


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'Europe for all' in a nutshell
<http://www.europeforall.com>

- Build trust with recognised, reliable partners
 - Collaborating with National Tourist Boards, destinations and leading European accessibility specialists from the NGO sector
 - Information supplied by licensed tourism operators and providers
 - Partnering with VisitEurope.com
- Inclusive – offering a service for all who need access info.
 - User-friendly, WAI compliant Website
 - Personalised search tools for those who want more detailed information – covers all types of disability requirements
- Diversity of tourism products and destinations
- Giving everyone freedom to travel and enjoy Europe

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Check the accessibility at:



www.EuropeforAll.com








Brought to you by























www.europeforall.com

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