

SESSION 2 : 12:10 – 13:10

Round up by the Access Angels partners

Summing up of the project activities and results by the Project Coordinator

Iwona Pietrzak, Syntea sa. Poland

The slide features a blurred background image of a person in a dark suit standing in a modern office or public space. In the top left corner is the Syntea logo, which consists of a stylized blue leaf-like icon followed by the word 'syntea' in a lowercase sans-serif font, with the tagline 'energize value' underneath. In the top right corner is the European Union flag (a blue rectangle with twelve yellow stars in a circle) and the text 'Co-funded by the Erasmus+ Programme of the European Union'. The main text is centered and reads: 'Project „Guardian Angels of Accessible Travelers in Rural Areas”', 'Summing up of the project activities and results', and '21 September 2018'. To the right of the date is the 'Access Angels' logo, which features a stylized purple and pink figure with wings. At the bottom of the slide, there is a small disclaimer: 'This project has been funded with support from the European Commission. This publication reflects the views only of the author, and the Commission cannot be held responsible for any use which may be made of the information contained therein'.

syntea
energize value

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Project „Guardian Angels of Accessible Travelers in Rural Areas”

**Summing up of the project activities
and results**

21 September 2018

**Access
Angels**

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Who we are?

- Project implementation: 01 October 2016 till 30 September 2018
- 10 Partners: Cyprus, Spain, Italy, Slovenia, Czech Republic, Bulgaria, Belgium and Poland



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Project background and mission

- Accessible tourism is absent from any sustainable tourism strategy
- According to “Mapping and Performance Check of the Supply of Accessible Tourism Services” report, Europe lacks the social awareness to appreciate the benefits of the accessible tourism market
- The least used service offered to accessible travelers was “Personal Assistance Services (PAS)”, only 70 services (out of the 146,760 identified) were described as PAS
- The mission of the project was to produce the adaptation of a non-medical personal assistance package of services already offered in other accessible cities as a paid service
- Two phases of Research
 - ✓ exact personal assistance needs of people with disabilities in rural areas with the capacity of the local/regional authorities to meet them



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What are the results of the project

- Who is the Accessible Angel?
- ✓ Volunteer or employee wants to acquire new competences

- Operation Manual
- ✓ Sets up and describes the processes and requirements of implementation new job - Accessible Angel in the organisation



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What are the results of the project

- Accessible Angels trainer profile
- ✓ Required experience, critical thinking, communication & presentation skills, motivation & empathy, decision making

- Access Angels service
- ✓ Workshop Materials for trainers

All materials on: <http://accessangelsproject.eu/index.html>



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If you are interest in taking the AA training, please contact with Partner from your country

- **Syntea S.A.**
www.syntea.pl
- **Hospitality Training Institute**
www.hospitalitytraining.eu
- **Association for Development of Mountain Municipalities in the Republic of Bulgaria**
www.bulmonte.com
- **Dekaplus Business Services**
www.dekaplus.eu
- **The Troodos Network of Thematic Centres**
www.lovetroodos.com
- **Professional Training Solutions (STP Consulting)**
www.stpeuropa.eu
- **European Network For Accessible Tourism**
www.accessibletourism.org
- **Youth Europe Service**
www.yespotenza.wordpress.com
- **Institute for Advanced Communication Management (INUK)**
www.inuk.si
- **Fundacion Universitaria San Antonio**
www.ucam.edu



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THANK YOU FOR YOUR ATTENTION

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