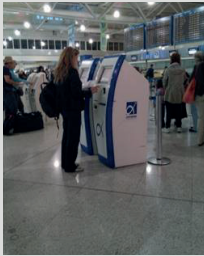


# Accessible Self-Service Smart Devices

For more information visit  
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## Tips for selecting and installing a self-service terminal

- Position of terminal must allow adequate access for visitors with mobility and sensory restrictions
- Screen and controls must be reachable, clearly visible and usable, also for short people and persons seated in a wheelchair
- Labels and instructions in large, legible fonts, with audio support
- Raised keys and buttons are easier to find and use for people with low vision
- Icons and screen text must be large enough for low vision users to see
- Use clear, unambiguous text. Keep instructions simple.
- Shade the screen from sun or electric light to avoid reflections

## Tips for Audio and Video-Guides and other smart devices

- A lanyard is good for users who cannot hold the device
- A plug-in headset gives better audio and is easier for users who cannot hold the device
- Buttons should be large, with clear, raised symbols and markings for people with low vision
- The display, if any, should have high resolution and high contrast for people with low vision

