

EU Accessible Tourism Skills Study 2013. Fact Sheet

Background

The European Commission (Directorate General Enterprise and Industry, Unit E2 - Tourism and Cultural Instruments) has commissioned a study to map the need for staff skills that can help to improve accessibility and safety across the tourism sector and analyse the availability of appropriate training, both in European Union Member States and in other regions of the world.

The study, which takes place from January to December 2013, is being carried out by a research partnership of *Valdani Vicari Associati* (VVA, Milan), the *European Network for Accessible Tourism* (ENAT, Brussels) and *3s Research*, (Vienna).

The study involves interviews with key stakeholders, surveys, desk research, workshops and user forums, resulting in an overview of current knowledge and practices as well as gaps and challenges in accessible tourism training. From these investigations, a collection of good practices will be drawn up and presented in detailed case studies.

The research will be used to develop a proposal for an EU-wide transferable model curriculum to integrate accessibility-related content in vocational and educational training in tourism. The model curriculum will indicate the accessibility training needs of different occupational groups, responding to the requirements of visitors with disabilities, older people and others who need good access.

Results of the study will be presented at a European stakeholder workshop in 2014 and via the Internet. At the workshop event the conclusions and recommendations from the study will be discussed with sector actors. The European Commission will present its proposals for policy actions and initiatives at European level, following on from the study.

Partners

- [Valdani Vicari Associati](#) (VVA), Italy
- [European Network for Accessible Tourism](#) (ENAT), Belgium
- [3s Research](#), Austria
- [Via Libre](#), Spain (Subcontractor)

Budget: € 99,924. Financed under the [EU Preparatory Action on Tourism and Accessibility for All](#), directly funded by the European Parliament and managed by the European Commission DG Enterprise and Industry, Unit E2 - Tourism and Cultural Instruments.

Project duration: 12 months

Further information

If you are working in the tourism sector or are engaged in accessible tourism education or training - or if this subject concerns you as a customer or for any other reason, we would be very interested to hear from you.

During 2013 we will be conducting desk research, surveys and interviews as part of the study and we are looking for examples of good practice and points of view from organisations, businesses and NGOs in European Union Member States and other regions of the world.

To contact the researchers, please use the [ENAT Contact page](#) or Email us at: enat@accessibletourism.org putting “**EU Skills Study**” in the Subject line.

Read the research tender specifications: [European Commission website](#)

This Fact Sheet can be downloaded in PDF format from the ENAT Website at: http://www.accessibletourism.org/?i=enat.en.enat_projects_and_good_practices.1408
