



THANK YOU FOR SOCIAL DISTANCING 2M



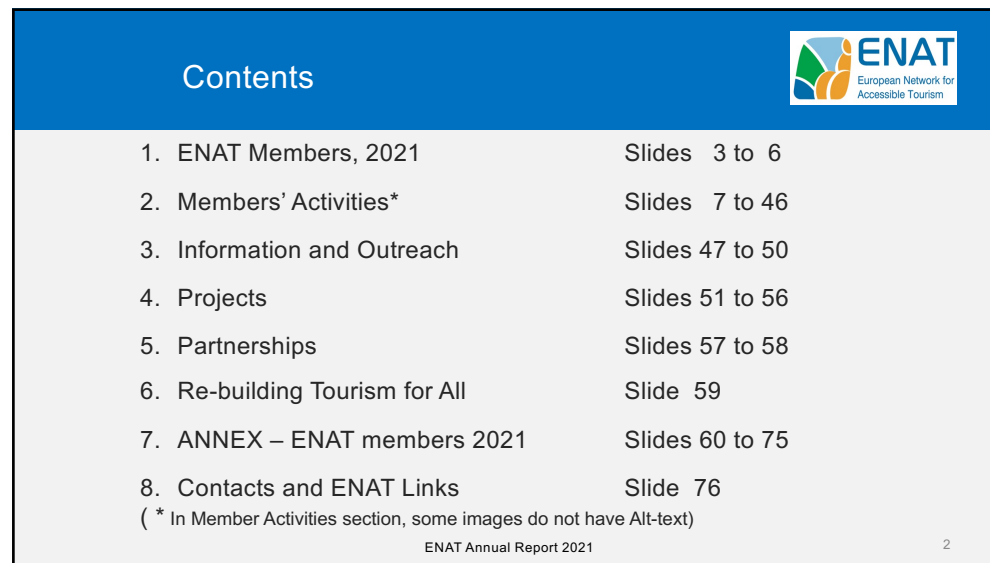
# ENAT ANNUAL REPORT 2021

ENAT - European Network for Accessible Tourism  
non-profit association  
Founded 2008  
[www.accessibletourism.org](http://www.accessibletourism.org)


Teamwork makes the dream work.

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(\* In Member Activities section, some images do not have Alt-text)

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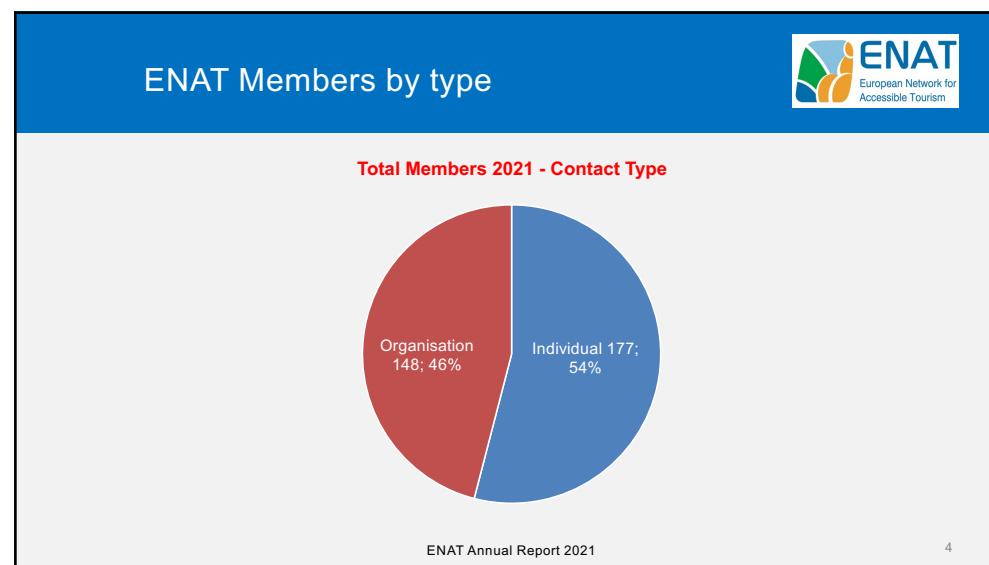
### 1. ENAT Members, December 2021



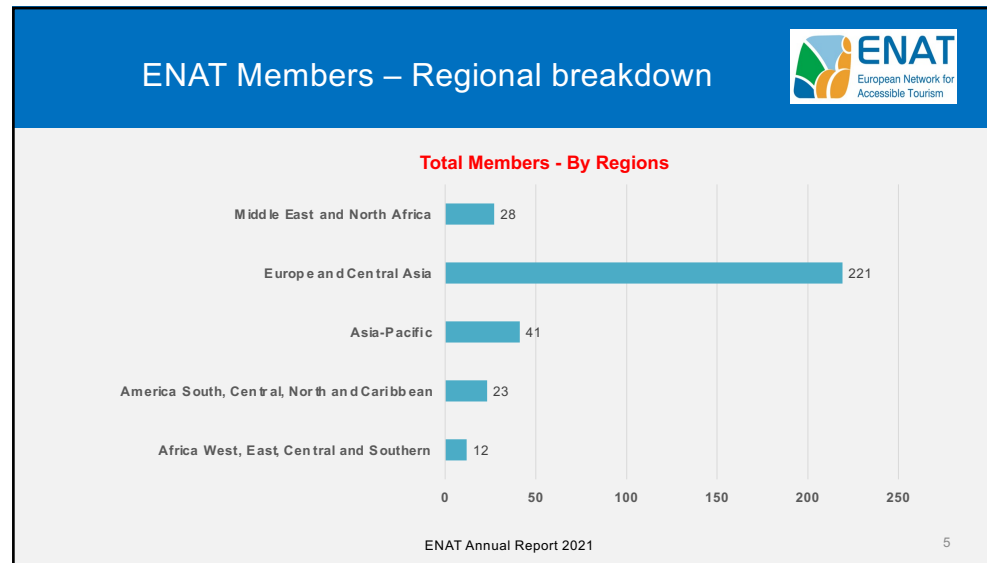
Membership category	Totals
Associate member (for-profit, up to 249 staff)	111
Associate member, private person & Self-employed	151
Associate member, international organisation, public bodies	7
Associate member, NGO/Non-Profit	12
Associate member (for-profit, more than 250 staff)	1
Associate member (Retired/Student/Unemployed)	15
Full member, NGO/Non-Profit	6
Full member, international organisation, public bodies	3
Full member, private person & Self-employed	4
Full member (for-profit, up to 249 staff)	5
Honorary member & Sponsor	10
<b>TOTAL</b>	<b>325</b>

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### Value of Membership Fee Waiver (“Grace”)



Membership category	Total	Member ship Fees	Membership Value	Total Value of Grace
Associate member (for-profit, up to 249 staff)	111	€ 250.00	€ 27,750.00	<b>€ 55,350.00</b>
Associate member, private person	139	€ 150.00	€ 20,850.00	
Associate member, self-employed	12	€ 250.00	€ 3,000.00	
Full member (for-profit, up to 249 staff)	5	€ 350.00	€ 1,750.00	
Full member, private person	3	€ 200.00	€ 600.00	
Retired/Student/Unemployed	14	€ 100.00	€ 1,400.00	

For the full list of ENAT Members in December 2021, see section 7, slides 60-75

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## 2. ENAT Members' Activities, 2021



Contributions have been received from:

- DBSV – Deutscher Blinden- und Sehbehindertenverband e.V., Germany
- Fundación ONCE
- AISM – Italian Multiple Sclerosis Society, Italy
- PREDIF-State Representative Platform of People with Physical Disability, Spain
- ENAT President's and Seconder's Activities

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## ENAT Members' Activities



**DBSV – Deutscher Blinden- und Sehbehindertenverband e.V.**

Deutscher Blinden- und Sehbehindertenverband e.V. of the COVID-19-Pandemic on tourism and on the tourism activities of the DBSV accessible tourism remains an important issue for the organisation. It covers all aspects of accessible mobility and is – according to articles 9 and 30 of the UN Convention on the Rights of Persons with Disabilities – an indispensable element of inclusion.

The Covid-19-Pandemic resulted in additional difficulties for blind and partially sighted travellers because, for example, assistance services were not resp. not sufficiently available. Moreover, many conferences and expert meetings in which DBSV used to participate were cancelled or, at the best, postponed and/or carried out virtually.

The "Accessible Tourism Day" that has been carried out during the ITB International Travel Fair Berlin annually since 2012, an event by which a huge audience of tourism professionals could be addressed was not cancelled as in 2020, but took place on March 12th 2021 as video conference. Its main subject in 2021 were challenges and opportunities for accessible travelling caused by the Covid-19-Pandemic.

(<https://www.germany.travel/de/presse/presse-international/home.html>)

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## ENAT Members' Activities

**DBSV**, Germany 2/2

Deutscher Blinden- und Sehbehindertenverband e.V.

For the same reason the regular "PRM-Dialogue" established in 2015 by the German Aviation Association in which besides several disability organisations, the German National Association of Senior Citizens, and representatives of airlines and airports are engaged that did not take place in 2020 was carried out as video conference. Afterwards the second edition of the brochure "Accessible Air Travel" was published. (<https://www.bdl.aero/en/topics-and-positions/safety-and-operation/accessible-air-travel>)

Despite difficult conditions the DBSV Youth Club and the Youth Network 'VIEWS International' launched a project to develop guidelines for inclusive guided city tours for visually impaired people. The project is financially supported by the European Commission. Partner countries are Belgium, Italy and Turkey.

**Ruediger Leidner**

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## ENAT Members' Activities



**Fundación ONCE**

**ISO/DIS 21902 Tourism and related services. Accessible Tourism for All. Requirements and Recommendations.**

- In June 2021, the ISO/DIS 21902 Tourism and related services standard was approved. Accessible Tourism for All. For almost 5 years, work has been done to bring this standard to light with the aim of giving the stakeholders of the entire tourism value chain, the recommendations, and requirements so that they know how to make their businesses accessible.
- To disseminate this standard and encourage its use, an online workshop is held on December 9. "Accessible Tourism for all: Standards and Recommendations Guiding the recovery" Organized by the UNWTO, in collaboration with UNE, ENAT and Fundación ONCE. This webinar shed light on the new normative instruments and recommendations by gathering technical experts and featuring good practices in accessible, inclusive tourism. It was aimed at encouraging both public and private sector stakeholders to plan and implement their own accessibility agenda. This webinar wasn't about complying with requirements, but rather about grasping the wealth of opportunities that accessible tourism entails.

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ENAT Members' Activities



### Fundación ONCE



#### Project Way of St. James

Thanks to the Accessible Way of Saint James project, pilgrims with disabilities will be able to walk the Camino de Santiago in a more independent way. The contents of the project's website and the accessible applications will provide the necessary resources for this. The website contains information to prepare the way, information on accessibility and accessible resources, as well as a section on accessible technologies, which contains support apps:

- IGN helps you to prepare the trip, what to put in the backpack, the difficulty of the route, the weather....
- Blind Explorer, a 3D sound-based orientation app for rural roads.
- Soundscape guides you through the towns and villages you pass through, where to eat, where to sleep, pharmacies, etc. also using 3D sound.

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ENAT Members' Activities



### Fundación ONCE

#### Project Way of St. James

The Camino de Santiago is inclusive and supported by accessible apps, it can be done by everyone. The aim of the project is to enable people with disabilities to walk the route as independently as possible. But it will not only be for them, all people can benefit from this project, as it is for everyone.

In order to achieve this, the following was done:

- To provide the website with information about accessible resources.
- Diagnosis of the accessibility of the physical facilities: The project website includes information on accessibility. For this purpose, it is necessary to check the accessibility of the hostels along the route.

In order to filter out those hostels that do not meet these requirements, a telephone contact is first made with the existing hostels. Subsequently, after the initial screening, a team of experts will visit the section of the route to verify all these aspects. This visit is necessary as many of the hotel and catering entrepreneurs may be unaware of the accessibility measures available in their establishments.

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ENAT Members' Activities




**Fundación ONCE**



**4th International Congress on Technology and Tourism for All**

From 15 to 19 November 2021, the 4th International Congress on Technology and Tourism for Diversity took place in a virtual format. At the ONCE Foundation we consider it an opportunity for businesspeople, entrepreneurs, students, trainers, users, etc. to share and learn about good practices, new ideas, new perspectives, solutions and the advances that technology, smart destinations and support products offer to improve the quality of life of all people. The capacity for adaptation, resilience, companies, training curricula, etc., will be enriched if it includes accessibility, as it will be a competitive advantage, offering a quality that others do not have.

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ENAT Members' Activities

**Fundación ONCE**

**4th International Congress on Technology and Tourism for All**

The format of this Congress was entirely virtual to adapt to the post-pandemic situation. It was offered in an attractive format and in afternoon sessions in order to achieve greater international participation (Latin America, Asia, the United States, etc...).



The aim was to continue to be a reference in technology, tourism and accessibility. Topics related to Tourism and Technology applied to Tourism will be discussed, but also topics specific to each field such as robotics, human-machine interaction, 3D printing, telemedicine, telecare, exoskeletons, wearables, videogames, accessibility to digital leisure and culture, transport and mobility, smart cities and destinations, etc. To this end, we had international and national speakers and activities will be programmed to encourage the participation of the attendees. In addition to having a networking space that facilitates, as has always been our objective, the exchange of knowledge.

**Thank you**




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ENAT Members' Activities


### AIMS – Italian Multiple Sclerosis Society

 <b>AIMS</b> <a href="http://www.aims.it">www.aims.it</a>	<p>Casa Vacanze</p>  <b>I GIRASOLI</b> <a href="http://www.igirasoli.ar.it">www.igirasoli.ar.it</a>	 <b>Europe Without Barriers</b> <a href="http://www.europewithoutbarriers.eu">www.europewithoutbarriers.eu</a>
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ENAT Members' Activities

### AIMS – Italian Multiple Sclerosis Society - Activities

The main activities of AISM (Italian Multiple Sclerosis Association, [www.aims.it](http://www.aims.it)) are aimed to scientific research, care and support of over 110.000 people with MS (Multiple Sclerosis) and their families in Italy. Since AISM also caters to develop a good quality of life and social inclusion for persons with disabilities, we also created a department providing Accessible Tourism services for all through:

**1. The Network "Like Home"**

Like Home is the network of accessible properties owned by AISM in the following locations:


- Lucignano (AR), Tuscany - I Girasoli (48 rooms + 9 bungalows) - Countryside
- Auronzo di Cadore (BL), Veneto - Casa Letizia (8 apartments) - Mountain
- Porretta Terme (BO), Emilia Romagna - Villa Matteucci (6 apartments) - Spa resort

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## ENAT Members' Activities



### PREDIF ACCESSIBLE TOURISM PROJECTS REPORT 2021


PREDIF-State Representative Platform of People with  
Physical Disability, Spain

Founded 1996  
<https://www.predif.org/>



TUR4all


www.tur4all.com



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## Overview



1. Continuation of the Eurocity of Guadiana 2020 Project.
2. Vera Town Council Accessibility Plan.
3. Turisme Comunitat Valenciana Agreement.
4. SETUR Project - Tourism PA.
5. Accessible Tourism Strategy of Mallorca, (first part, year 2021).
6. DTI SEGITTUR 2020-21.
7. Strategic Plan for Accessible Tourism on the Costa del Sol Axarquía.
8. Accessible Passion Roads.
9. MADRID DESTINATION. CULTURE, TOURISM AND BUSINESS.
10. Accessible mycological trails Salarca-Predif.
11. Promotion of the Baix Empordà destination.
12. Germany without Barriers.
13. Accessible Santander.
14. Costa del Sol Beach Guide.
15. Resource analysis Manacor.
16. Accessibility analysis and training Benidorm.

PREDIF ACCESSIBLE TOURISM PROJECTS REPORT 2021



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1. Continuation of the Eurocity of Guadiana 2020 Project 




In 2021, the second phase of the project has been developed, through actions aimed at reinforcing with new memberships of tourist establishments to the TUR4all platform and evaluating the tourist resources of the area. Subsequent drafting of a diagnostic report and recommendations.

Following the fieldwork, the "Eurocity of the Guadiana" destination has been created on the platform in both Spanish and Portuguese, and the awards for the accessibility of the different tourist resources that have participated in the project have been created and presented.


 


PREDIF ACCESSIBLE TOURISM PROJECTS REPORT 2021 19

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2. Vera Town Council Accessibility Plan 

A study of the destination's accessible tourism offer has been carried out, followed by audits and the preparation of reports.  
 Training actions to raise awareness of accessible tourism and customer service for tourism professionals with accessibility needs.  
 The actions have been complemented with the preparation of a guide and the creation of tourist experiences and a destination on the TUR4all platform.




 

PREDIF ACCESSIBLE TOURISM PROJECTS REPORT 2021 20

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### 3. Turisme Comunitat Valenciana Agreement





The project involves the implementation of the Accessible Tourism Programme of the Valencian Community 2021-2025, which has been developed by carrying out different actions in coordination with the other partner organisations.

Analysis and diagnosis of the situation of accessible tourism in the Valencian Community and preparation of the strategic lines to be developed within the 2021-2025 programme.

- Awareness-raising and training for the tourism sector.
- Promotion in TUR4all and awarding of accessible tourism badges to the resources that have participated in the study.
- Support for the promotion of accessible tourism through the creation of accessible tourism experiences in the Valencia Region.
- Support in the consolidation of the accessibility axis in the Valencian Community's ITD Model.
- Revision and updating of the Manuals of Good Practices in Accessible Tourism in the Valencian Community.
- Production of a publication of recommendations on accessibility in the context of COVID-19.



PREDIF ACCESSIBLE TOURISM PROJECTS REPORT 2021

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### 4. SETUR Project - Tourism PA



The actions carried out in 2021 by PREDIF consisted of awareness-raising and training sessions, consultancy and research on the figure of the Personal Assistant in the framework of accessibility in tourism and leisure.







PREDIF ACCESSIBLE TOURISM PROJECTS REPORT 2021



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### 5. Accessible Tourism Strategy of Mallorca, (first part, year 2021)






Agreement signed between the national federation Predif and Aspaym Illes Balears to carry out work for the Mallorca Tourism Foundation.

Actions carried out in this first part of the project include:



- Training actions.
- Drafting of the Plan for the Promotion of Accessible Tourism on the island of Mallorca.
- Preparation of a Guide to Accessible Tourist Destinations in Mallorca.
- Elaboration of content on Accessible Tourism for the website of Promoci3n Turística de Mallorca.
- Drafting of an Accessible Beaches Manual.
- Elaboration of 10 routes with accessible tourist experiences in Mallorca.





PREDIF ACCESSIBLE TOURISM PROJECTS REPORT 2021

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### 6. DTI SEGITTUR 2020-21






Provision of consultancy and audit support services in the framework of the Smart Tourist Destinations projects led by SEGITTUR and, specifically, in the design, development, evaluation and preparation of diagnostic reports and action plans for a maximum of twenty destinations in Spain.







PREDIF ACCESSIBLE TOURISM PROJECTS REPORT 2021



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## 7. Strategic Plan for Accessible Tourism on the Costa del Sol Axarquía





The main objective of the project has been to promote a series of specific initiatives to improve accessible tourism in the Costa del Sol Axarquía destination.

To this end, different activities have been developed:




- Analysis of the accessibility of the destination's tourist offer: includes analysis of tourist resources, drafting of accessibility reports and recommendation reports.
- Design and development of the participatory process of strategic reflection, through the elaboration and sending of surveys and the carrying out of different interviews with agents of the tourism sector and representatives of entities of people with local accessibility needs.
- Diagnosis of the destination. SWOT analysis.
- Training actions on accessible tourism.
- Design of the strategy and Operational Plan.
- Promotional actions on the TUR4all platform for resources, establishments and the destination.
- Preparation of a guide to accessible beaches on the Costa del Sol.

PREDIF ACCESSIBLE TOURISM PROJECTS REPORT 2021


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## 8. Accessible Passion Roads



The project involves carrying out an accessibility diagnosis of the tourist offer on the accessibility of the route comprising ten villages with history, in the centre of Andalusia, to learn about their heritage, traditions, gastronomy and natural environment.



In all of them, the tradition of their Easter Week celebrations stands out, as an example of the important legacy they possess.

The following actions have been carried out:

- Identification and creation of a database of tourist resources in the municipalities along the route.
- Preparation of a diagnostic report and recommendations on universal accessibility.
- Creation and publication on the online platform [www.tur4all.com](http://www.tur4all.com), of different experiences that include the resources that meet the minimum accessibility requirements, as well as the design of the accessible
- "Destination Passion Roads".

The destination trip has been organised across the board, organised through the tourism and spa holiday programme.

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## 9. Madrid Destination. Culture, Tourism and Business





The project consisted of producing a practical and brief publication "Accessible Madrid for you" with the aim of facilitating the planning of the trip and the visit to the city of Madrid for tourists with accessibility needs, or even improvisation at the destination. The publication is distributed in paper format at Madrid Destino tourist offices and at trade fairs and congresses in which it participates. It is available in Spanish and English in accessible PDF format, in the Accessibility section of Madrid's official tourism portal:


<https://www.esmadrid.com/madrid-accesible.>




PREDIF ACCESSIBLE TOURISM PROJECTS REPORT 2021




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## 10. Accessible mycological trails Salarca-Predif




Consultancy and advice for the design and signposting with universal accessibility criteria of 2 mycological routes and infrastructures with accessible equipment (car parks, accessible toilets, information, explanatory and interpretative panels).


The project has been completed with the drafting of technical reports on both accessibility and recommendations, according to Predif's methodology.









PREDIF ACCESSIBLE TOURISM PROJECTS REPORT 2021



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## 11. Promotion of the Baix Empordà destination







In this project, Baix Empordà Turisme has carried out the self-diagnosis and uploaded information on different tourist resources in the town on the TUR4all platform. Predif has selected the resources that meet the minimum accessibility requirements for the creation of the Accessible Baix Empordà Experience and Destination.

These contents, created in collaboration with the Baix Empordà tourism technicians, will be included in the TUR4all travel planning platform in 2022.


<https://www.viaja.tur4all.com/>





TUR4all

PREDIF ACCESSIBLE TOURISM PROJECTS REPORT 2021



predif

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## 12. Germany without Barriers





PREDIF and the German National Tourist Office (ONAT), presented the Germany without Barriers project, in which they have worked on the promotion of accessible tourist resources in different German cities for people with accessibility needs, through the web platform TUR4all, which includes reports of establishments and experiences in cities such as Frankfurt and Bad Nauheim.



A trip to the destination, organised through the tourism and spa holiday programme, was organised across the board.



TUR4all


PREDIF ACCESSIBLE TOURISM PROJECTS REPORT 2021



predif

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### 13. Accessible Santander



The project has been developed with the aim of carrying out a diagnosis of the accessibility of the tourist offer in the town of Santander, and subsequently, after identifying the tourist resources with the best accessibility conditions, the digital destination has been designed and created in Tur4all Santander Accesible. Another of the actions carried out has been to provide advice on universal accessibility to the resources that have required it.


Promotional actions, through the awarding of accessible tourism badges to the tourist establishments that have participated in the project.

Drafting of a manual on accessible tourism and care for tourists with accessibility needs, aimed at professionals in the tourism sector in both the public and private sectors.



TUR4all


PREDIF ACCESSIBLE TOURISM PROJECTS REPORT 2021




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### 14. Costa del Sol Beach Guide




Within the framework of the project that Predif and the Ministry of Tourism of the Andalusian Regional Government, under the name of Strategy to make Andalusia a fully Inclusive and Accessible Destination, the actions of the year 2021 have consisted of the analysis of the beaches of the Costa del Sol, The 32 beaches offering the best accessibility conditions have been selected and a publication has been created in printed format (with indications in Braille, high relief and a QR code for downloading and browsing, which allows access to the report of each resource in its destination locality).



TUR4all

PREDIF ACCESSIBLE TOURISM PROJECTS REPORT 2021




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## 15. Resource analysis Manacor



The project consisted of carrying out a diagnosis of the accessibility of the tourist offer in the municipality of Manacor, with the creation of a database of the tourist offer for the identification of different resources and their analysis for the selection of those with the best accessibility conditions. The reports have been published on the TUR4all Accessible Tourism Platform. With the set of establishments, the destination has been created and accessible tourism experiences have been designed.


Throughout the execution of the project, PREDIF has offered an accessibility consultancy service to the managers of the tourism resources analysed who have requested adaptations to their facilities. This has been carried out by means of telephone or e-mail consultations.





TUR4all


PREDIF ACCESSIBLE TOURISM PROJECTS REPORT 2021



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## 16. Accessibility analysis and training Benidorm




The project is divided into two distinct actions:


On the one hand, the universal accessibility diagnosis of two tourist resources has been carried out:

- L'Aigüera Park, analysis and preparation of the technical report on accessibility and indication of recommendations for improvement.
- Diagnosis of universal accessibility of Avda. Mediterráneo, indicating recommendations for improvement.

Advice on universal accessibility throughout the process.

On the other hand, several training actions have been carried out on accessible tourism and attention to customers with disabilities and other accessibility needs aimed at municipal technicians and other professionals in the sector.






PREDIF ACCESSIBLE TOURISM PROJECTS REPORT 2021

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### OTHER ACTIVITIES CARRIED OUT WITHIN THE AREA OF ACCESSIBLE TOURISM

Continuous review and maintenance of the TUR4all collaborative platform, applying the established quality protocols.

Collaboration in the project carried out by the Regional Ministry of Culture, Tourism and Sport, through the Directorate General of Tourism in the publication of the guide 'Seven experiences of accessible tourism'. Published in digital format adapted to reading and writing, and available in Spanish and English on the website [www.turismomadrid.es](http://www.turismomadrid.es)


 Installation in a prominent place in the Madrid offices of the "Museum of Tourism". A peculiar exhibition project with more than 50 spaces in 8 different countries, as it does not have a single headquarters, but is an "extended", "diffuse" and global museum. Its aim "is to highlight the people, companies and destinations that have laid the foundations of the world of travel, thus paying tribute to those who have gone before us".

PREDIF, ends its participation in the European project 'IPER: ICT to promote cultural heritage', co-financed by the ERASMUS+ Programme of the European Union and coordinated by the Italian Chamber of Commerce and Industry for Spain (CCIS), in which it has worked for the last three years with the aim of promoting cultural heritage and accessible tourism through ICT.


PREDIF organises in Servimedia the dialogue 'The opportunity of tourism for all'.

PREDIF and the Music for All Foundation join forces to promote accessible culture and leisure.

PREDIF and Civitatis sign agreement to promote accessible tourism.



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## PREDIF Contacts and links

Contact: [mcarrasco@predif.org](mailto:mcarrasco@predif.org) // +34 646 34 10 66


Web <https://www.predif.org/> and <https://www.tur4all.com/resources/search>


Twitter @Predif\_Estatal and @TUR4all

FaceBook <https://es-es.facebook.com/Predif> and <https://es-es.facebook.com/TUR4all/>

LinkedIn

- <https://es.linkedin.com/company/predif-plataforma-representativa-estatal-de-personas-con-discapacidad-f%C3%ADsica>
- <https://es.linkedin.com/company/tur4all-turismo-accesible?trk=similar-pages>





PREDIF ACCESSIBLE TOURISM PROJECTS REPORT 2021

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## ENAT President's and Seconder's Activities

- Annagrazia Laura** presented ENAT activities at corporate and research meetings in Italy, in project meetings and international events.
- Due to the pandemic all events took place online.
- 1. Speaker at the Fiera de Territori, Bergamo / Agritravel and Slow Travel, September 2021**

Online participation at two events of the Fair.

**FIERA del TERRITORI**  
TURISMO • CIBO • FOLKLORE • SOSTENIBILITÀ  
17,18,19, SETTEMBRE 2021 - FIERA BERGAMO

**AGRI TRAVEL & SLOW TRAVEL EXPO**  
TRAVEL • TASTE • EXPERIENCE  
27, 28, 29 SEPTEMBER 2021 - BERGAMO

**28th of September 2021**  
"Accessibility: A challenge for rural services and destinations"

**29th of September 2021**  
"The future of tourism - Inclusive growth"

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## ENAT President's and Seconder's Activities

**4 November 2021 Convegno: Il turismo per tutti: inclusione e accessibilità**

- Addressed the theme: "Accessibilità nel turismo: qualità nella fruizione per tutti"


Training and awareness raising event within the Master on languages, intercultural communication and Tourism management organised by University Roma 3 of Rome

**MASTER**  
LINGUE, COMUNICAZIONE INTERCULTURALE E MANAGEMENT DEL TURISMO




**ROMA TRE**  
UNIVERSITÀ DEGLI STUDI


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## ENAT President's and Seconder's Activities




- **25 November 2021 Tourism for All project. Final dissemination conference.**




- Theme: «Il futuro del Turismo Accessibile: una crescita inclusiva»
- **26th of November 2021, BTO**  
Participation in the Panel:  
How digitalization may support an accessible development of the tourism offer.
- Theme: Le tecnologie per le destinazioni accessibili casi di studio europei
- Participation at the press conference for the launch of the Video game "Discovering diversity – sulle tracce della diversità". Online



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## ENAT President's and Seconder's Activities



### EU Funded projects


- In 2021 the activity was mainly based on two different activities:
  1. Participation in the writing of applications for new projects funded by the EC
  2. Developing the assigned tasks for the projects which were admitted to financing and started the activities in since 2019
- **ENAT European Project Working Group:** Evaluation of the requests for partnership addressed to ENAT, in the activities related to the submission of project proposals, partner-search and assignment of approved projects to the most relevant ENAT human resources.

### EU working groups

- Annagrazia Laura is representing ENAT in the Joint Programming Initiative "More Years Better lives"

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## ENAT President's and Seconder's Activities



### Networking and dissemination activities by Emiliano Deferrari


Involvement in the EU Tourism Manifesto Alliance activities:

- January 2021
- Review, comments and recommendations to the document "Call for Action: Accelerate social and economic recovery by investing in sustainable tourism development".
- Review and comments to the campaign videos "TOURISM4RECOVERY".



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## Seconder to the President - Activities




### Involvement in the Tourism Manifesto Alliance Activities

February 2021

- Review, edits, comments and recommendations to the document "EXIT STRATEGY - Preparing to restart Travel and Tourism".
- Review and recommendations on the contents of the "#Tourism4Recovery CAMPAIGN - Launch 1st March 2021".


March 2021

- Review and comments on document "Europe's travel and tourism sector welcomes green certificate proposal and urges parallel effort on wider restart plan to maximise benefit".



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## Secunder to the President - Activities




**Involvement in the Tourism Manifesto Alliance**  
May 2021

- Review and comments on “Europe’s travel and tourism sector welcomes adoption of “EU Digital COVID Certificate” regulation and urges swift implementation”.


**September 2021**

- Review and comments on Public consultation “Scenarios Towards Co-creation of Tourism Pathway for Tourism for a more resilient, innovative and sustainable ecosystem - Suggested messages for the organisations in the European Tourism Manifesto alliance to use in their own responses to the consultation”.



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## Secunder to the President - Activities



**Involvement in the Tourism Manifesto Alliance**


**November 2021**

- Review and recommendations on the “European Tourism Manifesto Alliance’s position on the European Commission’s proposal for Council Recommendations on intra-EU and international travel”.



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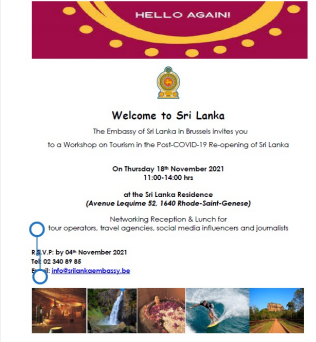
## Seconder to the President - Activities



Invitations to marketing events

**18 November 2021**

- SRI LANKA Tourism Promotion Event – Invitation to the Embassy of Sri Lanka in Brussels.



**HELLO AGAIN!**

**Welcome to Sri Lanka**


The Embassy of Sri Lanka in Brussels invites you to a Workshop on Tourism in the Post-COVID-19 Re-opening of Sri Lanka

On Thursday 18th November 2021  
11:00-14:00 hrs

of the Sri Lanka Residence  
(Avenue Lequime 52, 1040 Rhode-Saint-Genese)


Networking Reception & Lunch for  
tour operators, travel agencies, social media influencers and journalists

R.S.V.P. by 04th November 2021  
Tel: 02 340 8918  
[info@sri.lankaembassy.be](mailto:info@sri.lankaembassy.be)



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## Seconder to the President - Activities



Speaker at webinar

**4 November 2021**

- Webinar organised by University of Rome 3 – Inclusion and accessible tourism



**Il turismo per tutti: inclusione e accessibilità**

4 novembre ore 9.30-12.30

9.30 Salvo D'Amico, Barbara Antonucci

9.35 L'esperienza della Bicicletta nel Turismo per Tutti: il caso della Bicicletta di Conca Brava, un caso di successo.

10.00 Accessibilità nel Turismo: questo vale davvero per tutti? Alessandro Rossi, Antonucci Barbara, Antonucci Barbara

10.30 Nuova guida e modelli di sviluppo turistico del territorio: il caso di Conca Brava, D'Amico Salvo

11.00 Il turismo di qualità: Accessibilità, Inclusion e Turismo per Tutti

11.30 Accessibilità, servizi, ospitalità, accoglienza: il caso di Conca Brava, Antonucci Barbara, Antonucci Barbara

12.00 Chiusura

12.30

Università Roma Tre - Dipartimento di Scienze del Turismo e del Territorio

Dipartimento di Scienze del Turismo e del Territorio

Università Roma Tre

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### 3. Information and Outreach Re-Launching [www.accessibletourism.org](http://www.accessibletourism.org)





**Since 2006** →


**2022**



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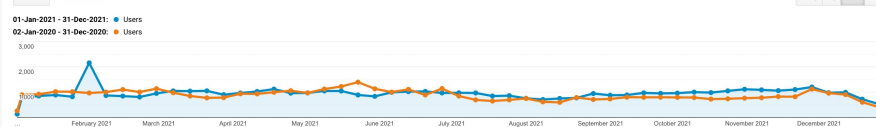
47

### Information and Outreach [www.accessibletourism.org](http://www.accessibletourism.org) (Google Analytics)



**Audience Overview**

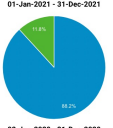
1 Jan 2021 - 31 Dec 2021



<b>Users</b> 11.23% 46,852 vs 42,121	<b>New Users</b> 9.96% 46,091 vs 41,918	<b>Sessions</b> 9.48% 59,816 vs 54,637	<b>Number of Sessions per User</b> -1.58% 1.28 vs 1.30	<b>Page Views</b> -0.45% 103,815 vs 104,286	<b>Pages/Session</b> -9.07% 1.74 vs 1.91
<b>Avg. Session Duration</b> -17.69% 00:01:24 vs 00:01:42	<b>Bounce Rate</b> 3.80% 77.47% vs 74.64%	<b>New Visitor vs Returning Visitor (01-Jan-2021 - 31-Dec-2021)</b>			

01-Jan-2021 - 31-Dec-2021: Users

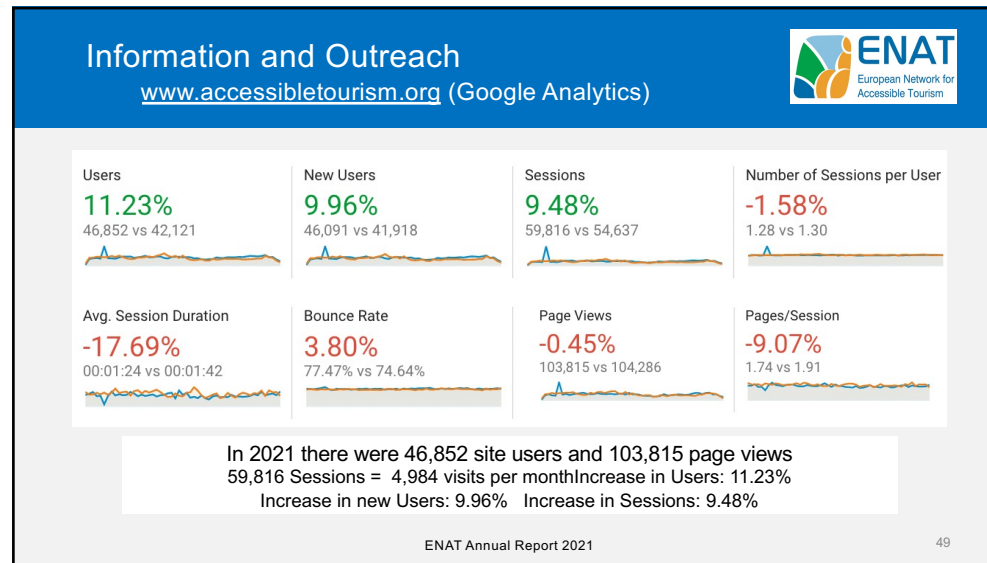
02-Jan-2020 - 31-Dec-2020: Users



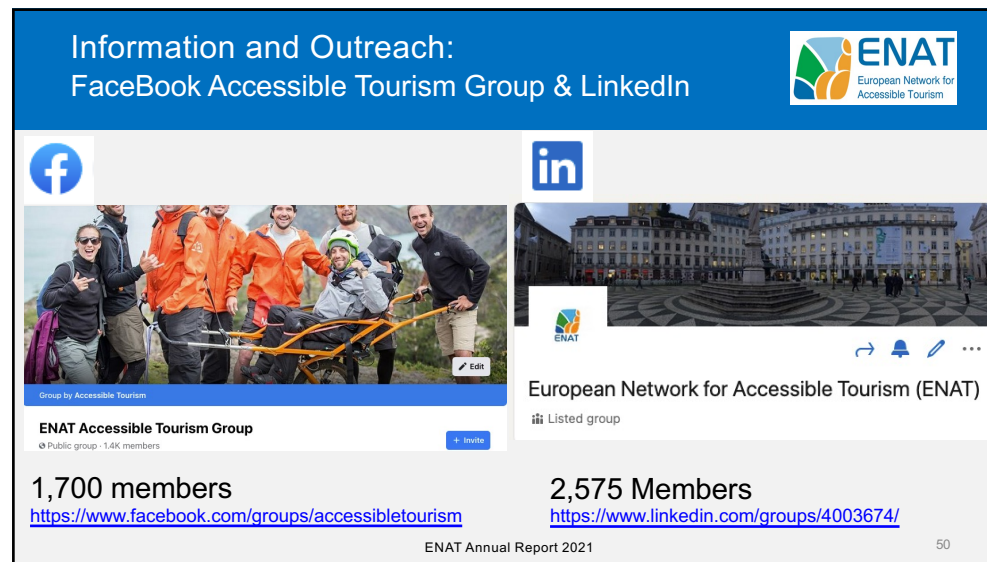
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## 4. Projects: ENAT Project Personnel, 2021





Ivor Ambrose	Anna Grazia Laura
Mieke Broeders	Veroniek Maat
Emiliano Deferrari	Katerina Papamichail
Ana Garcia	Selvakumar Ramachandran
Dario Imperatore	Vijayalakshmi Subramani
Efi Kalamboukidou	Margaret Tokarska

+ EWORX technical team  
(Website and digital services)


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## Projects

### ACCESS-IT <http://accessitpro.eu/>



#### Innovation for Accessible Tourism in Natural and Rural Areas

In Natural and Rural Areas, there is a high demand for nature-based leisure activities. However, even at well-equipped accessible tourist destinations, recreation opportunities and attractions are often inaccessible to many visitors.

**ACCESS-IT seeks to address the competence gap in Small and Medium-sized Tourism Enterprises by offering a comprehensive training in the cross-field of accessible tourism, innovation and sustainable development of natural and rural areas.** The overall objective of the project is to build capacity of EU tourism SMEs operating in NRAs to bridge accessibility gaps through stakeholder co-design of innovative solutions for tourism products for customers with specific access requirements.

**Coordinator:** Społeczna Akademia Nauk, The University of Social Sciences, Poland  
[https://www.accessibletourism.org/?i=enat.en.enat\\_projects\\_and\\_good\\_practices.2163](https://www.accessibletourism.org/?i=enat.en.enat_projects_and_good_practices.2163)  
**Contact:** [contact@accessitpro.eu](mailto:contact@accessitpro.eu)

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Projects



<https://www.gameswithoutbarriers.eu/>





GAMES WITHOUT BARRIERS: Game-based learning in initial VET for Accessible Tourism.  
 Funded under the [Erasmus + Programme KA2 VET](#) – Cooperation for innovation and the exchange of good practices.

**The project aims to develop new training content on accessible tourism and experiment with innovative game-based approaches and digital tools for training students in catering and hospitality schools in Bulgaria, Italy and Spain.**


Coordinator: **INCIPI CONSULTING, Italy**  
[https://www.accessibletourism.org/?i=enat.en.enat\\_projects\\_and\\_good\\_practices.2160](https://www.accessibletourism.org/?i=enat.en.enat_projects_and_good_practices.2160)  
 Contact: [m.minuti@incipitconsulting.it](mailto:m.minuti@incipitconsulting.it)

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Projects



**IMPACTOUR** <https://www.impactour.eu/>



Horizon 2020 Research and Innovation Project.  
 The main ambition of the IMPACTOUR project is **to create an innovative and easy-to-use methodology and tool to measure and assess the impact of Cultural Tourism (CT) on European economic and social development and to improve Europe's policies and practices on CT**, strengthening its role as a sustainable driving force in the growth and economic development of European regions.




The project will elaborate on an advanced and adaptable methodology to estimate the impact of CT on EU regional economic growth. **It will combine data analytics algorithms with machine learning and AI approaches to improve policies and actions on CT.**

Coordinator: UNINOVA - INSTITUTO DE DESENVOLVIMENTO DE NOVAS TECNOLOGIAS-ASSOCIACAO  
[https://www.accessibletourism.org/?i=enat.en.enat\\_projects\\_and\\_good\\_practices.2161](https://www.accessibletourism.org/?i=enat.en.enat_projects_and_good_practices.2161)  
 Contact: [impactour\\_geral@uninova.pt](mailto:impactour_geral@uninova.pt)


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Projects

**IN-TOUR** <https://in-tour.eu/>



IN-TOUR focuses on “graduates VET” for the **Inclusive Tourism Manager** profile (ITM) and “undergraduates VET” for the **Inclusive Tourism Frontline Staff (ITFS)**, involving **3 Universities courses in Greece, Italy and Germany**.



Starting from the definition of two Occupational Profiles, IN-TOUR will design two EU Curricula based on modules and learning-outcomes in order to support their “localization” in 3

**Coordinator:** **AISM** - ASSOCIAZIONE ITALIANA SCLEROSI MULTIPLA ONLUS, Italy  
[https://www.accessibletourism.org/?i=enat.en.enat\\_projects\\_and\\_good\\_practices.2170](https://www.accessibletourism.org/?i=enat.en.enat_projects_and_good_practices.2170)  
**Contact:** [travel@aism.it](mailto:travel@aism.it)


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Projects

- **DIVETOURL** <https://divetour.eu/>

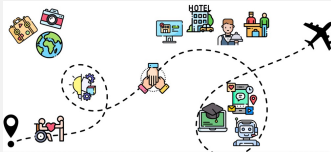


DIVETOURL will be a digital journey, and will include an online platform, a MOOC (Massive Open Online Course), a game based app, and a chatbot.

With these tools, the participants of the project will greatly enrich their professional competencies in accessible tourism - interactively, collaboratively and respectfully.

**Coordinator:** Panevezys Labour Market Training Centre, Lithuania

**Contact:** <https://divetour.eu/contacts/>



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 ENAT  
European Network for Accessible Tourism

### Partnerships: Actions in 2021

 UNWTO and Fundación ONCE	 BLUE FLAG International	 EU Tourism Manifesto Group	 FEG T-Guide Training
<ul style="list-style-type: none"> <li>- Free Webinar on the new ISO Standard on Tourism for All.</li> </ul>	<ul style="list-style-type: none"> <li>- Participated in Blue Flag International Jury on accessibility issues.</li> <li>- Developed new criteria for beach accessibility.</li> </ul>	<ul style="list-style-type: none"> <li>- Contributed to policy statements and press releases on EU COVID-19 measures throughout 2021</li> </ul>	<ul style="list-style-type: none"> <li>- International training course for Tourist Guides offered in Portugal in 2021 with e-learning and face-to-face instruction.</li> </ul>

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 ENAT  
European Network for Accessible Tourism

### Partnerships: Actions in 2021

**International Standards Organisation - ISO**  
 ENAT contributed as “liaison ISO organisation” to the drafting and finalisation of the new ISO Standard 21902:2021 on Accessible Tourism Services: Requirements and Recommendations  
<https://www.iso.org/standard/72126.html>

**CEN-CENELEC European Standards Committee**  
 After 5 years' work, published [EN 17210:2021 'Accessibility and usability of the built environment - Functional requirements'](#). The standard describes basic, common minimum functional requirements and recommendations, applicable across the full spectrum of the built environment, for an accessible and usable built environment, following the Design for All/Universal Design principles which will facilitate equitable and safe use for a wide range of users, including persons with disabilities.  
 - [https://www.cencenelec.eu/news/brief\\_news/pages/tn-2021-015.aspx](https://www.cencenelec.eu/news/brief_news/pages/tn-2021-015.aspx)

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## 6. Re-building Tourism for All, 2021 onwards




ENAT is active in **10 areas** to ensure the future of tourism is accessible and inclusive

1. European Commission “Transition Pathway for Tourism” commitments on accessible tourism actions and New European Bauhaus initiatives.
2. EC Awards: Smart Tourism Capitals of Europe (member of Evaluation Panel)
3. UNWTO and Fundación ONCE – promotion of the new ISO Standard 21902 on Accessible Tourism
4. Promoting UNWTO Covid-19 guidance and Accessible Tourism Destinations
5. Promoting ENAT online training courses in accessible tourism
6. Implementation of new EU projects and initiatives with members and partners
7. New ISO Standard: Accessibility of Immovable Heritage (Liaison member)
8. ENAT - Zero Project. Planning a joint database of good practices in tourism
9. NTOs’ Learning Group networking
10. Connecting through Pantou.org Accessibletourism.org and social media.

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## 7. ANNEX – ENAT Members




Country	Display Name	Membership Type
Andorra	Travel Xperience	Associate member (for-profit, up to 249 staff)
Argentina	Adriana Garcia Carini	Associate member, self-employed
Armenia	Diana Avagyan	Associate member, private person
Australia	Clair Crowley	Associate member (for-profit, up to 249 staff)
Australia	The Access Agency	Associate member (for-profit, up to 249 staff)
Australia	TOURS BY DESIGN	Associate member (for-profit, up to 249 staff)
Australia	Australia In Style	Associate member (for-profit, up to 249 staff)
Australia	Total Beach Access Pty/Ltd	Associate member (for-profit, up to 249 staff)
Australia	Briometrix	Associate member (for-profit, up to 249 staff)
Australia	Travability	Associate member (for-profit, up to 249 staff)
Australia	Anita Dimitropoulos	Associate member, private person
Australia	Dale Reardon	Associate member, private person
Australia	Martin Heng	Honorary member
Austria	FORUM ERLEBEN Reisen GmbH	Associate member (for-profit, up to 249 staff)
Austria	Grenzenlos Barrierefrei Reisen	Associate member (for-profit, up to 249 staff)
Austria	Angelika Laburda	Honorary member
Belarus	Natalia Barysenka-Klepach	Associate member, private person
Belgium	WeTravel2	Associate member (for-profit, up to 249 staff)
Belgium	Destination Everywhere	Associate member (for-profit, up to 249 staff)

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### 7. ANNEX – ENAT Members




Belgium	Ghent Tourist Office	Associate member, International organisation, public bodies
Belgium	vzw KOMPAAN	Associate member, NGO/Non-Profit
Belgium	EASPD	Associate member, NGO/Non-Profit
Belgium	Lotte Willems	Associate member, private person
Belgium	Marco Scholtz	Associate member, private person
Belgium	Emiliano Deferrari	Associate member, private person
Belgium	JPS Tours	Full member (for-profit, up to 249 staff)
Belgium	Mieke Broeders	Full member (for-profit, up to 249 staff)
Belgium	Toerisme Vlaanderen / VisitFlanders	Full member, International organisation, public bodies
Belgium	INTER vzw.	Full member, NGO/Non-Profit
Belgium	Toon Daems	Retired/Student/Unemployed
Belgium	The PM² Alliance	Sponsor
Belgium	Peter De Wilde	Honorary Member
Belgium	ISTO-OITS International Social Tourism Organisation	Honorary Member
Brazil	Turismo Acessível	Associate member (for-profit, up to 249 staff)
Brazil	ILYA HIRSCH	Associate member, private person
Burkina Faso	Fernandex Keys Travels	Associate member, private person
Cameroon	COMMERCIAL AVENUE	Associate member (for-profit, up to 249 staff)
Canada	Mélange Magazine	Associate member (for-profit, up to 249 staff)
Canada	Travel For All Inc	Associate member (for-profit, up to 249 staff)
Canada	AudioConexus Inc.	Associate member (for-profit, up to 249 staff)
Canada	Myra Lewis	Associate member, self-employed

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### 7. ANNEX – ENAT Members




Cape Verde	João Silva	Associate member, private person
China	The Robins Barrier-free Travel Agency	Associate member (for-profit, up to 249 staff)
China	NANJING QITU NETWORK & TECHNOLOGY LTD.	Associate member, NGO/Non-Profit
China	XUN JI	Associate member, private person
Croatia	Veljko Mijic	Associate member, private person
Croatia	Nvana Delač Tomljenović	Associate member, private person
Cyprus	Meté Unal Girgen	Associate member, private person
Czech Republic	Michal Šíma	Associate member, private person
Czech Republic	Olga Sintakova	Associate member, private person
Denmark	Handi Tours Aps	Associate member (for-profit, up to 249 staff)
Ecuador	Partners in Access	Associate member (for-profit, up to 249 staff)
Egypt	Ahmed Abdelfattah	Associate member, private person
Egypt	Mirelle Soliman	Associate member, private person
Finland	IntoAccess CraigNolan	Associate member (for-profit, up to 249 staff)
Finland	Päivi Suutari	Associate member, private person
France	Picto Access - Unis C	Associate member (for-profit, up to 249 staff)
France	Handiplanet	Associate member (for-profit, up to 249 staff)
France	Saber HASSAN	Associate member, private person
Georgia	Accessible Tourism Center Parsa-ATCP	Associate member, NGO/Non-Profit
Germany	Ana Masa Pereira	Associate member, private person
Germany	Essi Raphael	Associate member, private person
Germany	Smith George	Associate member, private person

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### 7. ANNEX – ENAT Members




Germany	Eva Lang	Associate member, private person
Germany	Olaf Schleper	Associate member, private person
Germany	Deutscher Blinden- und Sehbehindertenverband e.V. (DBSV)	Full member, NGO/Non-Profit
Greece	inclusiveGreece	Associate member (for-profit, up to 249 staff)
Greece	Thanasis Spyriadis	Associate member, private person
Greece	Paris Ioakeimidis	Associate member, private person
Greece	MARIA GRIVA	Associate member, private person
Greece	Gina Giannopoulou	Associate member, private person
Greece	Ioanidas babanis	Associate member, private person
Greece	TASOS POLIDORAS	Associate member, private person
Greece	Novayvura Kapoudivi	Associate member, private person
Greece	SMARAGDA TOULOUPA	Associate member, private person
Greece	Angeliki Koromvoki	Associate member, private person
Greece	Dimitri Yin	Associate member, private person
Greece	Evangelos Sfakiotakis	Associate member, private person
Greece	ANASTASIA KALOU	Associate member, self-employed
Greece	Katerina Papamichail	Full member, private person
Greece	Ivor Ambrose	Full member, self-employed
Greece	Konstantinos Kakoudakis	Retired/Student/Unemployed
Greece	Spyros Michailidis	Sponsor
Greece	Eworx S.A.	Sponsor
Hungary	Access4You International Kft.	Associate member (for-profit, up to 249 staff)
Hungary	Hungarian Tourism Agency LTD	Associate member (for-profit, up to 249 staff)

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### 7. ANNEX – ENAT Members




Hungary	Zöld-Aktiv Social Cooperative	Associate member, NGO/Non-Profit
Hungary	Eva Varga	Associate member, private person
Hungary	Ihasz Kata Accessible Hungary	Associate member, private person
India	ALOFTY TOURS	Associate member (for-profit, up to 249 staff)
India	Ikgai-The Art of Living	Associate member (for-profit, up to 249 staff)
India	TrektheHimalayas	Associate member (for-profit, up to 249 staff)
India	The Travel Cube, TTC	Associate member (for-profit, up to 249 staff)
India	Planet Abled	Associate member (for-profit, up to 249 staff)
India	THE VACATIONLIST	Associate member (for-profit, up to 249 staff)
India	The Absolute Journey	Associate member (for-profit, up to 249 staff)
India	Rajesh umar	Associate member, private person
India	Amit Sharma	Associate member, private person
India	BiBi Zulaikha	Associate member, private person
India	Danish Divekar	Associate member, private person
India	Golden Path	Associate member, private person
India	Mohammad Faiz Afzal	Associate member, private person
India	Suprabhat Banerjee	Associate member, private person
India	Akansha Daryani	Associate member, private person
India	MANOJKUMAR PATEL	Associate member, self-employed
India	Ashutosh Laxman Gharat	Retired/Student/Unemployed
India	RUSHI TOURISM ( Travel Agency )	Retired/Student/Unemployed
Indonesia	Singgih Tri Wibowo	Associate member, private person
Iran, Islamic Republic of	Sara Arani	Associate member, private person

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## 7. ANNEX – ENAT Members




Iran, Islamic Republic of	Mani Razavizadeh	Associate member, self-employed
Iraq	Dishad Noori	Associate member, private person
Iraq	Jamel Faraj	Retired/Student/Unemployed
Ireland	Ltd Shawcove	Associate member (for-profit, up to 249 staff)
Ireland	ParkPlace Apartments	Associate member (for-profit, up to 249 staff)
Ireland	The Gleneagle Hotel Group	Associate member (for-profit, up to 249 staff)
Ireland	Killarney Park Hotel	Associate member (for-profit, up to 249 staff)
Ireland	Corex Consultancy Ltd	Associate member (for-profit, up to 249 staff)
Ireland	Mobility Mojo	Associate member (for-profit, up to 249 staff)
Ireland	MyAccessHub	Associate member (for-profit, up to 249 staff)
Ireland	Fáilte Ireland	Associate member, International organisation, public bodies
Ireland	JEM GOLDEN	Associate member, private person
Ireland	Noelle Daly	Associate member, private person
Ireland	Dave Sheehan	Associate member, private person
Ireland	Universal Access	Full member (for-profit, up to 249 staff)
Ireland	Richard Wynne	Full member, private person
Israel	Accessstravels	Associate member (for-profit, up to 249 staff)
Israel	Travaxy	Associate member (for-profit, up to 249 staff)
Israel	Israel Ministry of Tourism	Associate member, International organisation, public bodies
Israel	Michael Ayache	Associate member, private person
Israel	Daniel Steinberg	Associate member, private person
Italy	PROMOTURISMOFVG	Associate member (for-profit, more than 250 staff)

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## 7. ANNEX – ENAT Members




Italy	EMOBY	Associate member (for-profit, up to 249 staff)
Italy	A.Glads s.r.l	Associate member (for-profit, up to 249 staff)
Italy	Primavera 85 Cooperativa Sociale	Associate member (for-profit, up to 249 staff)
Italy	ThePlusPlanet	Associate member (for-profit, up to 249 staff)
Italy	Special Needs Italia s.r.l.	Associate member (for-profit, up to 249 staff)
Italy	Cosy For You a.r.l Onlus	Associate member (for-profit, up to 249 staff)
Italy	Martina Iavolato	Associate member, private person
Italy	Luvi Mortola	Associate member, private person
Italy	Biagio Perretti	Associate member, private person
Italy	DONATELLA BIDINI	Associate member, private person
Italy	Eleonora Parisi	Associate member, private person
Italy	Michela Savola	Associate member, private person
Italy	Lauricio Alves da Silva	Associate member, private person
Italy	Mila Lavorini	Associate member, private person
Italy	Raffaele Mannelli	Associate member, private person
Italy	Bronwen Hughes	Associate member, private person
Italy	Dario Imperatore	Associate member, private person
Italy	Simona Cardente	Associate member, private person
Italy	ANTONELLA DIBLASI	Associate member, private person
Italy	Paola DeDonato	Associate member, private person
Italy	Isabella Tiziana Steffan	Associate member, private person
Italy	AISM	Full member, NGO/Non-Profit
Italy	Mrs. Anna Grazia Laura	Full member, private person
Italy	Maria Nastassia Barbaro	Retired/Student/Unemployed

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## 7. ANNEX – ENAT Members




Italy	Nicola Longo	Retired/Student/Unemployed
Italy	Marcella DiPasquale	Retired/Student/Unemployed
Italy	Pietro Asara	Associate member, private person
Japan	Ohayo Travel Corporation	Associate member (for-profit, up to 249 staff)
Japan	Tokyo Universal Tourism Center	Associate member, NGO/Non-Profit
Jordan	Higher Council for the Rights of Persons with Disabilities (HCD)	Associate member, International organisation, public bodies
Jordan	Mohamed Al Tarawneh	Honorary member
Jordan	Lubna Kabariti	Associate member, private person
Kenya	Accessible Travel Kenya	Associate member (for-profit, up to 249 staff)
Kenya	Blindpax	Associate member (for-profit, up to 249 staff)
Kenya	Peter Gichina	Associate member, private person
Kyrgyzstan	Maureen McGuigan	Associate member, private person
Libya	Tarek Hony	Associate member, private person
Libya	Ahmed ElRida	Associate member, self-employed
Luxembourg	Tricentenaire asbl, Service 321 Vakanz	Associate member (for-profit, up to 249 staff)
Morocco	Fondation HandiMaghreb pour tourisme accessible	Associate member, NGO/Non-Profit
Nepal	Four Season Travel & Tours	Associate member (for-profit, up to 249 staff)
Nepal	Accessible Nepal	Associate member (for-profit, up to 249 staff)
Nepal	Rupak Koirala	Associate member, private person
Nepal	Deepak KC	Associate member, private person
Netherlands	Rob Scholten	Associate member, private person
Netherlands	Wouter Schelvis	Associate member, private person

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## 7. ANNEX – ENAT Members




Netherlands	Veroniek Maat	Associate member, self-employed
Netherlands	Silvia Causin	Associate member, self-employed
New Zealand	Jezza Williams makingtrax.co.nz	Associate member, private person
Nigeria	Sarolve Services Limited	Associate member (for-profit, up to 249 staff)
Nigeria	Dominic Anthony Andrew	Associate member, private person
North Macedonia	Poraka Nova	Associate member, NGO/Non-Profit
Norway	Nordland Research Institute (Nordlandsforskning)	Associate member (for-profit, up to 249 staff)
Norway	Tromsø Accessible Tours AS	Associate member (for-profit, up to 249 staff)
Norway	Merete Fabritius	Associate member, private person
Panama	Panamá Accesible	Associate member (for-profit, up to 249 staff)
Peru	DANIEL VIZCARDO MELENDEZ	Associate member, private person
Poland	Adam Tomaszewski	Associate member, private person
Poland	Pawel Klimek	Associate member, private person
Portugal	Vinondas 93, Lda	Associate member (for-profit, up to 249 staff)
Portugal	Infrtravel Saúde	Associate member (for-profit, up to 249 staff)
Portugal	Warrior Penguin Adapted Tours & Travel	Associate member (for-profit, up to 249 staff)
Portugal	Portugal 4all Senses	Associate member (for-profit, up to 249 staff)
Portugal	Vinondas 93, Lda	Associate member (for-profit, up to 249 staff)
Portugal	Parques de Sintra Monte da Lua, SA	Associate member (for-profit, up to 249 staff)
Portugal	Fundação de Serralves	Associate member (for-profit, up to 249 staff)
Portugal	Life and Well-being - West Portugal Lda.	Associate member (for-profit, up to 249 staff)

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## 7. ANNEX – ENAT Members




Portugal	Real Abadia Congress & Spa Hotel	Associate member (for-profit, up to 249 staff)
Portugal	Turismo de Portugal, IP	Associate member, International organisation, public bodies
Portugal	Washington Jose Luis Damas Conceicao	Associate member, private person
Portugal	Ana Farias	Associate member, private person
Portugal	Catarina Oliveira	Associate member, private person
Portugal	Cláudia Fontes	Associate member, private person
Portugal	Jorge Rodriguez	Associate member, private person
Portugal	Minho de Porta Aberta	Associate member, private person
Portugal	Pedro Teixeira	Associate member, private person
Portugal	Carla Pita	Associate member, private person
Portugal	Accessible Portugal	Full member (for-profit, up to 249 staff)
Qatar	QATAR ACCESSIBLE TOURISM	Associate member (for-profit, up to 249 staff)
Qatar	Noor El-Taweel	Associate member, private person
Qatar	Joselia Neves	Associate member, private person
Qatar	Ahmed Afana	Associate member, private person
Romania	Accessible Romania by Sano Touring	Associate member (for-profit, up to 249 staff)
Romania	Manuela Muresan	Associate member, private person
Russian Federation	Globe4all.net	Associate member (for-profit, up to 249 staff)
Russian Federation	Angel Taxi & Tours	Associate member (for-profit, up to 249 staff)

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## 7. ANNEX – ENAT Members




Russian Federation	Rutravel	Associate member (for-profit, up to 249 staff)
Serbia	CenORT - Centre for Responsible and Sustainable Tourism Development	Associate member, NGO/Non-Profit
Serbia	Ivana Dedjier	Associate member, private person
Slovakia	Dalibor Steindl	Associate member, private person
Slovenia	Premiki Institute for counselling, promotion and development of accessible tourism, social enterprise	Associate member (for-profit, up to 249 staff)
South Africa	johngava	Associate member (for-profit, up to 249 staff)
Spain	UNWTO	Honorary member
Spain	My Jewish Tours	Associate member (for-profit, up to 249 staff)
Spain	Turpeople	Associate member (for-profit, up to 249 staff)
Spain	carmenAngelus ShesangUbeda	Associate member (for-profit, up to 249 staff)
Spain	Accessible Spain Travel	Associate member (for-profit, up to 249 staff)
Spain	ENJOYCUBA GROUP	Associate member (for-profit, up to 249 staff)
Spain	Omnirooms Travel Online, S.L.	Associate member (for-profit, up to 249 staff)
Spain	Valencia Tourism	Associate member (for-profit, up to 249 staff)
Spain	BCN4ALL	Associate member (for-profit, up to 249 staff)
Spain	Barcelona Special Traveler	Associate member (for-profit, up to 249 staff)
Spain	Madrid Destino, Cultura, Turismo y Negocio, S.A.	Associate member (for-profit, up to 249 staff)

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### 7. ANNEX – ENAT Members




Spain	Patronat de Turisme Costa Brava Girona	Associate member (for-profit, up to 249 staff)
Spain	ILUNION Tecnología y Accesibilidad	Associate member (for-profit, up to 249 staff)
Spain	Fundació Visit València	Associate member, NGO/Non-Profit
Spain	FUNDACIO MALLORCA TURISME	Associate member, NGO/Non-Profit
Spain	Emilio Molero	Associate member, private person
Spain	Auxi Piñero	Associate member, private person
Spain	Javier Garcia	Associate member, private person
Spain	Juan Mompó	Associate member, private person
Spain	LUIS FRANCISCO DELFA LACOPA	Associate member, private person
Spain	Rafael Cruces	Associate member, private person
Spain	Turisme de Barcelona	Full member, International organisation, public bodies
Spain	Agència Catalana de Turisme	Full member, International organisation, public bodies
Spain	PLATAFORMA REPRESENTATIVA ESTATAL DE DISCAPACITADOS FÍSICOS, PREDIF	Full member, NGO/Non-Profit
Spain	Fundación ONCE	Full member, NGO/Non-Profit
Spain	Imma Bonet / Design for All Foundation	Honorary member
Spain	Diana Figueredo Barajas	Retired/Student/Unemployed
Spain	Montserrat Chinchilla	Retired/Student/Unemployed
Sri Lanka	Ayu	Associate member (for-profit, up to 249 staff)

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### 7. ANNEX – ENAT Members




Sudan	Intishar for Tourist Patches Nile Cruises	Associate member (for-profit, up to 249 staff)
Sweden	Handiscover	Associate member (for-profit, up to 249 staff)
Sweden	Magnus Berglund	Associate member, private person
Sweden	Peter Reelfs	Associate member, self-employed
Sweden	PerAnders Ohm	Associate member, self-employed
Sweden	Turism för alla i Sverige / Svenske Equality	Full member, NGO/Non-Profit
Switzerland	Madrid Destino EDUCATIONAL	Associate member (for-profit, up to 249 staff)
Switzerland	Suisse Tourisme Handicap	Associate member, NGO/Non-Profit
Syrian Arab Republic	Sally Almdwar	Associate member, private person
Thailand	Nutty's Adventures	Associate member (for-profit, up to 249 staff)
Turkey	ACCESSIBLE TURKEY	Associate member (for-profit, up to 249 staff)
Turkey	Eurasia Tourism	Associate member (for-profit, up to 249 staff)
Turkey	B4AFC -Business 4 Aging Friendly Community	Associate member (for-profit, up to 249 staff)
Turkey	TAYA GROUP	Associate member (for-profit, up to 249 staff)
Turkey	Hana Travel Antalya	Associate member (for-profit, up to 249 staff)
Turkey	ALANYA CITY	Associate member (for-profit, up to 249 staff)
Turkey	Alanya Municipality Accessibility Center	Associate member (for-profit, up to 249 staff)
Turkey	AYDER (Alternatif Yasam Derneği)	Associate member (for-profit, up to 249 staff)

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## 7. ANNEX – ENAT Members




Turkey	Izmir Metropolitan Municipality Department of Foreign Relations and Tourism	Associate member, International organisation, public bodies
Turkey	Ahmet BOZ	Associate member, private person
Turkey	ali aydoğan	Associate member, private person
Turkey	Efvan Ezenel	Associate member, private person
Turkey	Funda Erdek	Associate member, private person
Turkey	Hakan Beyaz	Associate member, private person
Turkey	Mehmet Dalkılıç	Associate member, private person
Turkey	Aykut SAKA	Associate member, private person
Turkey	ozenc ege	Associate member, private person
Turkey	Ozan Aksoz	Associate member, private person
Uganda	dorabo Tours and travel limited	Associate member, private person
Uganda	Easi Jasper	Associate member, private person
Ukraine	Yanina Gavrylova	Associate member, private person
United Arab Emirates	Perla Tours LLC	Associate member (for-profit, up to 249 staff)
United Arab Emirates	Skywing Tourism LLC	Associate member (for-profit, up to 249 staff)
United Arab Emirates	Rahul Kalia	Associate member, private person
United Arab Emirates	Pradeep Fernando	Associate member, private person
United Kingdom	Access Design Solutions UK Ltd	Associate member (for-profit, up to 249 staff)

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## 7. ANNEX – ENAT Members




United Kingdom	jrx consultancy	Associate member (for-profit, up to 249 staff)
United Kingdom	MAJR Group	Associate member (for-profit, up to 249 staff)
United Kingdom	Partners in Access	Associate member (for-profit, up to 249 staff)
United Kingdom	Visit Wales – Welsh Government	Associate member, International organisation, public bodies
United Kingdom	Reka Dudas	Associate member, private person
United Kingdom	Amber Coleman	Associate member, private person
United Kingdom	Emma MacLennan	Associate member, private person
United Kingdom	Garett Haddock	Associate member, private person
United Kingdom	Donna Benzie	Associate member, private person
United Kingdom	Gillian Mason	Associate member, private person
United Kingdom	Graham Bell	Associate member, private person
United Kingdom	Richard Thompson	Associate member, private person
United Kingdom	Shaun Allan	Associate member, private person
United Kingdom	Themis Chalvanti-Stringer	Associate member, private person
United Kingdom	Tom Gallagher	Associate member, private person
United Kingdom	Vijayalakshmi Subramani	Associate member, private person
United Kingdom	Eleni Michopoulou	Associate member, private person
United Kingdom	Chris Veitch	Associate member, private person
United Kingdom	Kerckhoffs Ltd	Full member (for-profit, up to 249 staff)
United Kingdom	Steve Wilkinson	Retired/Student/Unemployed
United Kingdom	Adele Pollard	Retired/Student/Unemployed
United Kingdom	Caroline Walsh	Retired/Student/Unemployed
United Kingdom	Reduced Mobility Rights Ltd	Associate member (for-profit, up to 249 staff)
United States	Can Me Away Travels	Associate member (for-profit, up to 249 staff)

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## 7. ANNEX – ENAT Members




United States	TravelAbility	Associate member (for-profit, up to 249 staff)
United States	ltry ltd	Associate member (for-profit, up to 249 staff)
United States	All Wheels Up, Inc	Associate member (for-profit, up to 249 staff)
United States	Tapooz Travel LLC	Associate member (for-profit, up to 249 staff)
United States	Elizabeth Sanchez	Associate member, private person
United States	Howard Traylor	Associate member, private person
United States	Kristi Marsh	Associate member, private person
United States	Walter Shepard	Associate member, private person
United States	Christos Malegkos	Associate member, private person
United States	Sarah Marshall	Associate member, self-employed
United States	Robert Heisler	Retired/Student/Unemployed
United States	DEBRA ELLIS	Retired/Student/Unemployed
Zimbabwe	Mazwi Shamu	Associate member, self-employed

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## The Last Word... Contacts and ENAT Links



Members - share your stories through these links:

Email      [enat@accessibletourism.org](mailto:enat@accessibletourism.org)

Web Forum   <https://www.accessibletourism.org/?i=enat.en.forums>

Twitter      <https://www.twitter.com/euaccesstourism>

FaceBook   <https://www.facebook.com/accessibletourism>

FB Group    <https://www.facebook.com/groups/accessibletourism>

LinkedIn Group   <https://www.linkedin.com/groups/4003674/>

ENAT Events   <https://www.accessibletourism.org/events>

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