

**ELEVATOR**

**TANDEM**  
Social Cooperative

- TANDEM Social Cooperative
- Examples of Best practices in training and VIP involvement

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Erasmus+  
Project nr. 2015-1-CZ01-KA204-014014 Financed by EC under the Erasmus+ programme

Tandem Social Cooperative, Rome - Italy

**50 members**

**70%**

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**TANDEM**

- Created in Rome on 16th December 1997 at the conclusion of Project Tourism for All – Horizon Programme of the E.U.
- ISO certification for planning and managing EU projects and to run information service.

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**MISSION**

- development of professions and employment opportunities of disadvantaged people (with physical and sensory disabilities, people with learning difficulties and those who are at risk of social exclusion).

through:

**SOCIAL COOPERATION**

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Tandem carries contact centres on information and consultancy services for disability.

**SuperAbile INCIL**  
www.superabile.it

The operators give answers to customers in the fields of legislation, equipment and rehabilitation, architectural barriers, job insertion, mobility, travel, sport and leisure time.


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ACTIVITIES DONE

- National and international projects for the promotion of Tourism for All
- organisation of services and special events for mobility
- doing surveys and accessibility assessments over the territory
- doing training on the culture of accessibility to different targets and of any age:
  - children in school, kids in high school, university students, entrepreneurs and staff of the entire tourism chain, older people as volunteers.



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**EU projects**

- 1) Tourism for all - Horizon 1997 Tandem was created by the project.
- 2) Herculia - (European Social fund). 2002-2003 - partner
- 3 EU FOR ME (Joint Action Leonardo Da Vinci 2002-2004) – **coordinator**
- 4) Check and Go (Leonardo da Vinci 2006-2008) - partner
- 5) ITTI (Leonardo Transfers of innovation 2009-2011) - partner
- 6) Senior Guides (Grundtvig 2011-2012) – partner
- 7) Learn from the best (Leonardo Mobility 2010 and 2011) – training hosting organization
- 8) Enhancing knowledge (Leonardo Mobility 2013-2014) - training hosting organization
- 9) APP TOUR YOU (Erasmus Plus 2015-2017) - **coordinator**
- 10) Elevator (Erasmus Plus 2015-2018) - partner
- 11) ALL (COSME 2016-2017) - partner
- 12) ATTIMO (COSME 2016-2017) – **coordinator**.
- 13) CareVET (Erasmus Plus 2016-2018) - partner

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Work with Italian institutions:




Ministero dei beni e delle attività culturali e del turismo

**A.D. ARTE** (2010; 2016)  
Staff training and accessibility on the accessibility of cultural heritage sites, financed by the Ministry of Cultural Heritage, Sport and Tourism.

Tandem's members participate to the working groups of the **Committee on the promotion and development of Accessible Tourism** of the Ministry of Cultural Heritage, Sport and Tourism.


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BEST PRACTICE



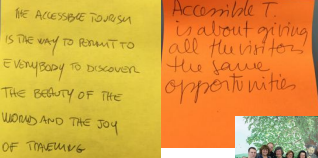

**The First Accessible Tourism MOOC**


**A self-learning App to make Access Assessments**

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**Blended Learning** 

...to train facilitators of a MOOC on Accessible Tourism  
...to develop a MOOC with the help of USERS!

Funded by Erasmus plus programme, strategic partnerships for VET, Project nr. 2015-1-IT01-KA203-004675, OUP 09601500040006 

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**APPTOURYOU.EU MOOC**






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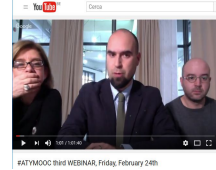

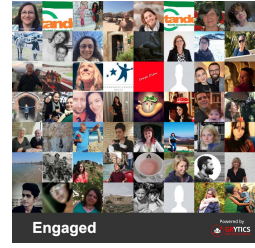
Accessible Tourism MOOC







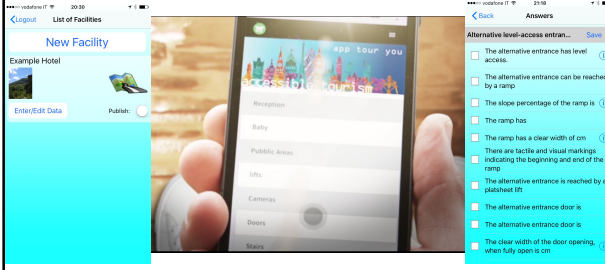
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Accessible Tourism MOOC 

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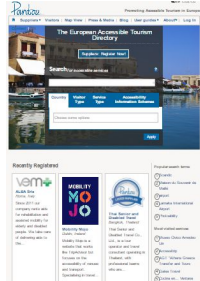
SELF-LEARNING APP 




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APP FOR SELF-LEARNING


[www.apptouryou.eu](http://www.apptouryou.eu) → [www.pantou.org](http://www.pantou.org)


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**RESULTS**


Participants: 670  
From 67 countries



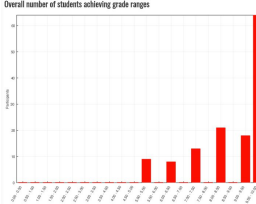
Certificates of attendance delivered: 80



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**RESULTS** 

Overall number of students achieving grade ranges



Trainees scored very high!!

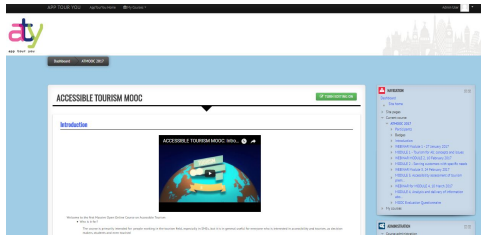
Category	Very Good	Good	Average	Poor	Very Poor
Appropriate content of the modules, related to the objectives of the MOOC	39 (60.00 %)	29 (29.33 %)	6 (9.23 %)	1 (1.54 %)	0
Preparation and efficacy of the experts' communicative skills (during webinars and in forums)	37 (64.92 %)	18 (34.62 %)	1 (1.96 %)	0	0
Contribution to the MOOC experience for the participants	37 (64.15 %)	27 (46.34 %)	11 (18.97 %)	1 (1.54 %)	0

Trainees evaluated very well the MOOC experience!!

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[www.apptouryou.eu/mooc](http://www.apptouryou.eu/mooc)  
Call us for new accessible tourism MOOC experiences!



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THANK YOU!

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