

ENAT ANNUAL REPORT 2022

ENAT - European Network for Accessible Tourism
non-profit association

Founded 2008

www.accessibletourism.org



Some of the ACCESSTOUR project team members on a mountain top near Stokmarknes, Norway, September 2022

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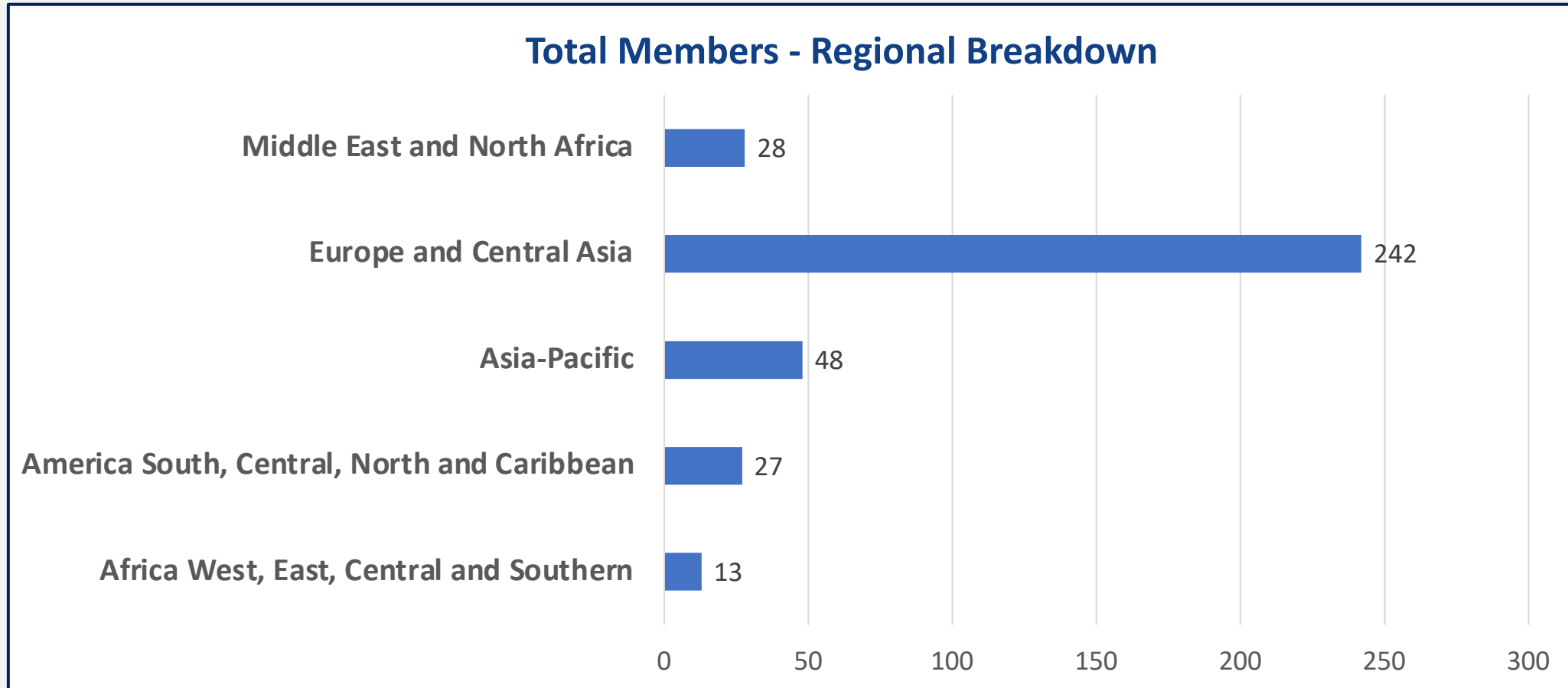
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1. ENAT Members, December 2022

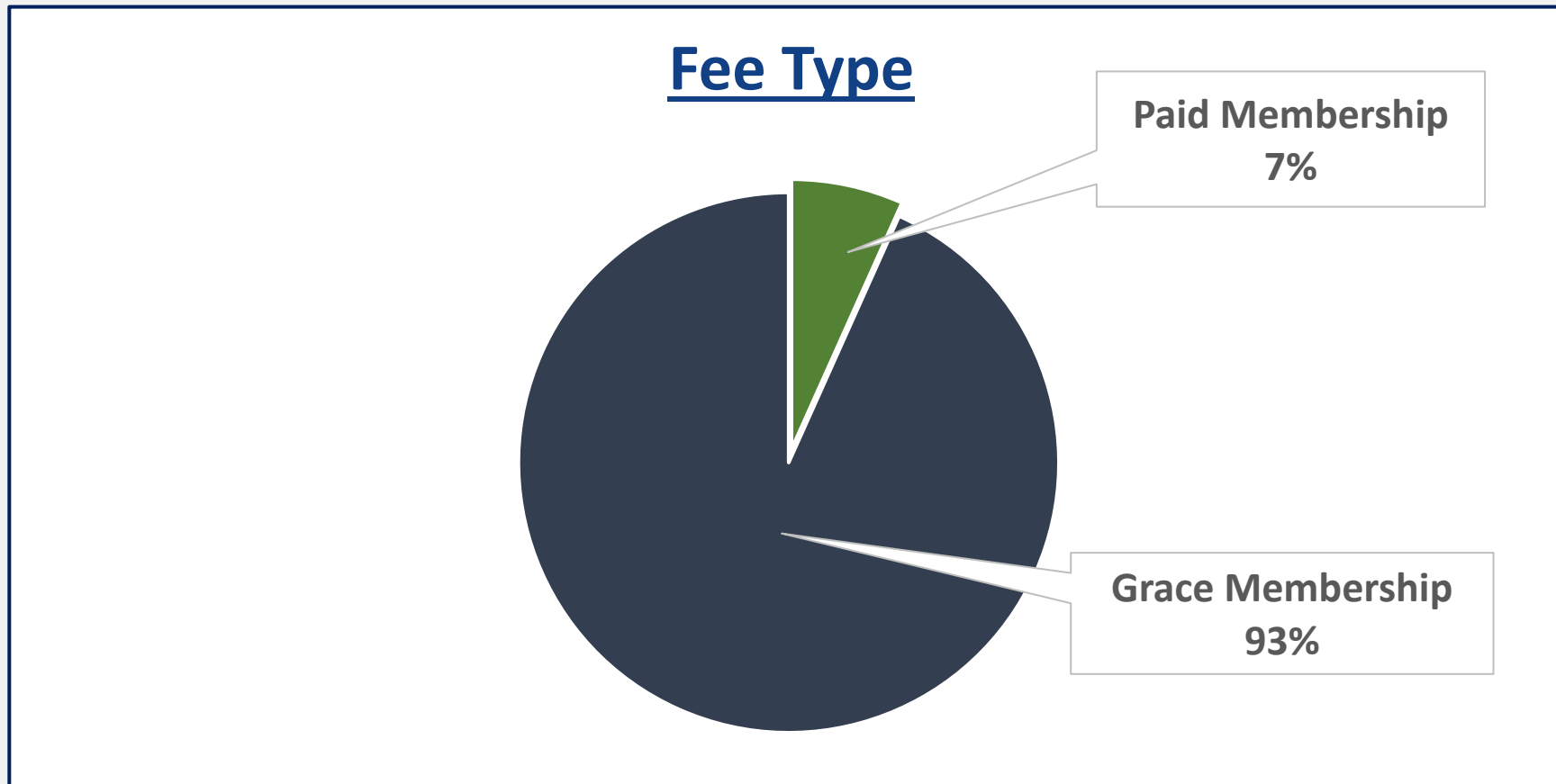


Membership Type	Total Members
Associate member, private person	148
Associate member (for-profit, up to 249 staff)	126
Associate member, self-employed	28
Retired/Student/Unemployed	23
Associate member, International organisation, public bodies	6
Full member (for-profit, up to 249 staff)	5
Full member, private person	4
Associate member, NGO/Non-Profit	3
Full member, NGO/Non-Profit	5
Honorary member	3
Sponsor	3
Full member, International organisation, public bodies	3
Associate member (for-profit, more than 250 staff)	1
Total	358

ENAT Members – Regional breakdown



Membership by type

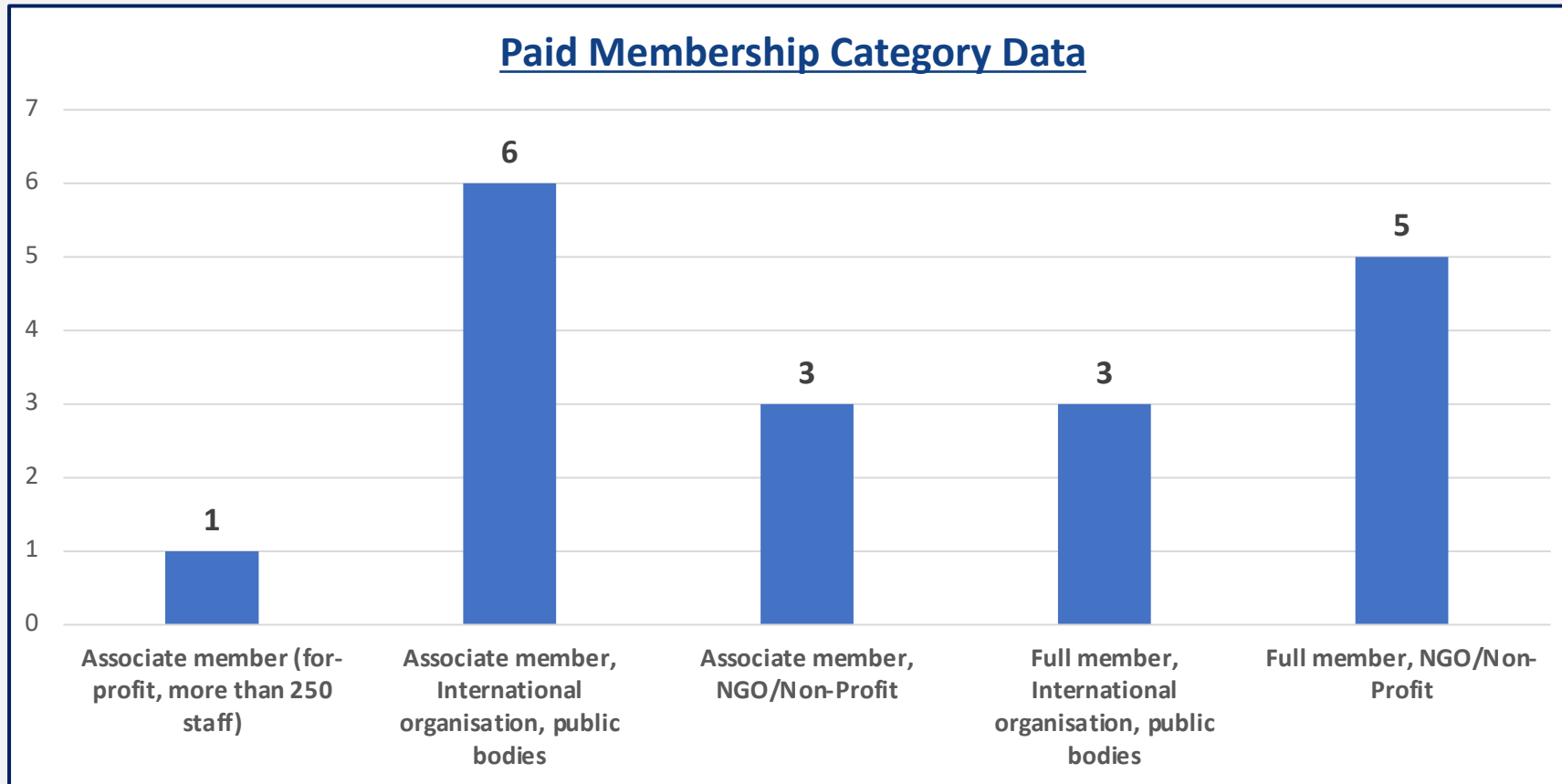


Value of Membership Fee Waiver (“Grace”)



Membership Category	Total Members	Membership Fees	Total Grace Value
Associate member, private person	148	€ 150.00	€ 22,200.00
Associate member (for-profit, up to 249 staff)	126	€ 250.00	€ 31,500.00
Associate member, self-employed	28	€ 250.00	€ 7,000.00
Retired/Student/Unemployed	23	€ 100.00	€ 2,300.00
Full member (for-profit, up to 249 staff)	5	€ 350.00	€ 1,750.00
Full member, private person	3	€ 200.00	€ 600.00
Full member, Self employed	1	€ 350.00	€ 350.00
Total	334		€ 65,700.00

Paid Members



2. ENAT Members' Activities, 2022



Contributions have been received from:

- DBSV – Deutscher Blinden- und Sehbehindertenverband e.V., Germany
- Fundación ONCE, Spain
- PREDIF-State Representative Platform of People with Physical Disability, Spain
- ENAT President's and Secunder's Activities

ENAT Members' Activities



DBSV – Deutscher Blinden- und Sehbehindertenverband e.V. (1)

- Accessible tourism is an important issue for the German Federation for the Blind and Partially Sighted (DBSV). It covers all aspects of accessible mobility and is – according to articles 9 and 30 of the UN Convention on the Rights of Persons with Disabilities – an essential element of inclusion.
- **Addressing the tourism industry**
- The ›Accessible Tourism Day‹ that has been carried out during the ITB International Travel Fair Berlin annually since 2012 is an event by which a huge audience of tourism professionals can be addressed. On March 11th 2022 it again took place as video conference as in the year before.
- The conference focused on the presentation of good practice examples regarding
 - The planning and realisation of accessible tourism establishments and events,
 - Experiencing accessible tourist attractions,
 - The use of communication forms such as augmented, mixed and virtual reality.

ENAT Members' Activities



DBSV, Germany (2)

- The ›PRM-Dialogue‹ established in 2015 by the German Aviation Association in which besides several disability organisations, the German National Association of Senior Citizens, and representatives of airlines and airports are engaged took place in 2022. The participants agreed to the proposal submitted by DBSV to establish guidelines for the staff of airports and assistance services to standardize the application of assistance needs by phone to ensure that all necessary aspects of assistance will be taken into account
- **Cultural tourism**
- DBSV is involved in many projects of museums to improve the accessibility of their exhibitions. In 2022, for example, DBSV advised the ›Berlinische Galerie‹ in improving the accessibility of its audio guides and the universities of Potsdam and Darmstadt carrying out an inclusive exhibition that considers the experiencing of urban environments not only visually.

ENAT Members' Activities



DBSV, Germany (3)

- Supported by ›Erasmus+‹ DBSV has been continuing to coordinate the project ›Young Urban Creative Inclusive Tours (YUCIT)‹. Partners from Belgium, Italy, Turkey and Germany develop concepts for inclusive city tours and test them in these countries.
 - In the first meeting in March two multi-sensory tours in Berlin were put to test with regard to seeing, hearing, feeling and tasting. Further meetings took place in Ancona (Italy) and in November in Izmir (Turkey).
 - Moreover, people with access needs were interviewed considering their wishes for city tours. The results will be published next year together with recommendations for multi-sensory city tours.

ENAT Members' Activities



DBSV, Germany (4) Innovative projects

- Supported by "Horizon Europe" the project >Shift< (metamorphosis of cultural heritage into augmented hypermedia assets for enhanced accessibility and inclusion) was launched in October. 13 partners from Bosnia, Estonia, Greece, the UK, Romania, Sweden, Spain, and Hungary cooperate to use artificial intelligence in order to improve the accessibility of the cultural heritage. Target groups are not only visually impaired persons but all people to whom the cultural heritage should be made more attractive.
- Important elements of the project are:
 - Analysis of pictures including recognizing foreground objects and background,
 - Developing speech synthesis tools to describe emotional content,
 - Creation of appealing and user-friendly text based on the results of image recognition,
 - Transforming complex text to a user-friendly language,
 - Presentation of tactile information with digital tools.
 - The role of DBSV is to introduce the interests of people with disabilities to the project, to develop guidelines for the user-friendly and accessible publication of the results of >Shift< as well as to induce their use by cultural institutions.



Fundación ONCE (1) Follow-up on ISO Standard 21902

ISO/DIS 21902 Tourism and related services. Accessible Tourism for All. Requirements and Recommendations.

The standard ISO/DIS 21902 Tourism and related services. Accessible Tourism for All. Requirements and Recommendations was approved in June 2021,

Fundación ONCE continues working together with the UNWTO and UNE, the Spanish Association for Standardisation, to disseminate it. It is necessary for stakeholders in the tourism value chain to know about it and the benefits of applying it, as well as for end users to demand its application. For this reason, it was decided to create User Guides indicating the use of the Standard by tourism industry sub-sectors, according to the Standard's different areas of development.

In 2022, the User Guides for the public sector and for accommodation and catering were prepared.

On the other hand, it is disseminated in different forums to disseminate the standard, such as the one held on 12 December, *Analizando y pensando la accesibilidad en nuestros pueblos y ciudades* (Analysing and thinking about accessibility in our towns and cities), in Bilbao, Spain.



Fundación ONCE (2) Project Way of St. James

Thanks to the Accessible Way of Saint James project, pilgrims with disabilities will be able to walk the Camino de Santiago in a more independent way. The contents of the project's website and the accessible applications will provide the necessary resources for this.

This year we have worked in three main activities With the sponsorship of Setur, Secretaría de Estado for Tourism of the Ministry of Industry, Trade and Tourism of the Government of Spain:

1. Diagnosis of the accessibility of the hostels on the French Pilgrims' Route to Santiago de Compostela in Galicia.
2. User test of the Project's apps. Likewise, it has been verified that the points of risk for people with disabilities in their different typologies are correctly implemented and, if necessary, a recommendation for their incorporation or modification is made.
3. Dissemination actions in different Autonomous Communities through which the French Pilgrims' Route to Santiago de Compostela passes to publicise the project. Dissemination of the website and the Project through validation videos of the Blind Explorer app in Navarra, Spain on the ONCE Foundation's Youtube channel and on the Accessibilias Platform and dissemination videos of the project itself also on the ONCE Foundation's Youtube channel and on the Accessibilias Platform.



Fundación ONCE (3) ISO Standardisation

Participation in:

1. Working group of the **UNE PNE 178508 Model of Tourist Destination applications for mobile devices**: this standard establishes a set of requirements and recommendations on the general characteristics, development, design and content of mobile applications for tourist destinations. This standard also includes aspects on data management and the functionalities of the applications, so that they adopt an integrated vision and take advantage of the technical and ergonomic features that differentiate them from the other elements of the destination platforms.

This standard focuses on applications that require installation on a mobile device, although an inclusive vision includes the study of other types of applications, such as web apps or progressive apps.

This standard is aimed at both local tourism managers and the teams of technology developers that accompany the destinations. This working group is involved so that the standard applies the concepts of universal design both in the design of the app and in the accessibility of its use..

2. Working group of the **ISO 5727 standard "Accessibility of Immovable Cultural Heritage - General criteria and methodology"**. This document, under development, will establish the general principles for achieving accessibility and usability of immovable cultural heritage and will set out a methodology for the application of these principles. The Standard is planned for publication in 2024.



Fundación ONCE (4) Participation in Conferences

ENAT- ZERO Project Online Presentation



We participated in an ENAT Webinar, within the Zero Project conference on 24 February 2022, disseminating this Project “Way of St. James”.

<https://zeroproject.org/zerocon22>

EASPD Summer Knowledge Café Report: Inclusive tourism 22nd June 2024



Participated in the EASPD event, where we tried to open the eyes of the enterprises of the tourism sector about hiring people with disability, besides the importance of accessibility and design for all.

PREDIF ACCESSIBLE TOURISM PROJECTS REPORT 2022

PREDIF-State Representative Platform of People with
Physical Disability, Spain

Founded 1996

<https://www.predif.org/>



PREDIF Activities (1)



Validation of accessibility DTI (STD)

Consultancy and audit support services in accessibility in the framework of the Smart Tourist Destinations projects led by SEGITTUR and, specifically, in the design, development, evaluation and implementation of the accessibility axis of the diagnostic reports and action plan of twenty-five destinations in Spain.

Accessible Manresa:

Diagnosis and recommendation reports on the main resources for the development of Manresa as an accessible tourist destination. Manresa City Council has already begun the improvement actions recommended by PREDIF in terms of universal accessibility as part of its tourism sustainability plan.

PREDIF Activities (2)



New tourist office in Barcelona:

In collaboration with ECOM and for the Generalitat de Catalunya, PREDIF carried out an on-site study to ensure that the new tourist office being built in Barcelona complies with universal accessibility criteria, in order to guarantee the leisure rights of tourists with accessibility needs.

Accessible tourism report and guide of good practices of the DTI accessibility axis of SEGITTUR

PREDIF researched and published a technical report on the concept, framework and management of accessibility in tourism, the challenges faced and good practices in accessibility in smart destinations.



PREDIF Activities (3)



Actions for the development of accessible tourism in the city of Valencia

Thanks to the agreement signed with Visit Valencia in 2022 with the aim of the continuous improvement of Valencia as a city committed to tourism for all people and in the year of its European capital of smart tourism, PREDIF in this collaboration published the manual for the organisation of accessible events, a consultancy for the validation of the DTI accessibility axis of Segittur in the city and the programme of actions for the development of inclusive tourism in Valencia.

Mallorca accessible tourism revitalisation plan (actions 2022)

In collaboration with Predif Balearic Islands, continuing the actions started in 2021 within the Plan for the Promotion of Accessible Tourism in Mallorca, training was provided to all key players in the tourism sector in Mallorca, ensuring coverage of all links in the value chain of accessible tourism. As well as the development of a guide to promote accessible tourism on the island and its subsequent promotion in the main European issuing markets, in cities such as Dusseldorf, Paris, Lisbon, Stockholm and London.

PREDIF Activities (4)



Accessible Gandía

Within the tourism sustainability plan of Gandía, PREDIF, through the collaboration agreement with the Gandía City Council, was a key player in the development of actions focused on improving accessibility in the destination. Among the actions undertaken, we can highlight the diagnosis of the main tourist resources and urban routes of the city, as well as a study of the current situation in terms of accessible tourism of the SICTED tourist companies in the municipality.

Hotels4all Benidorm Guide

Continuing the annual actions within the collaboration agreement with Benidorm Town Council, PREDIF, through the TUR4all platform, carried out a study of the city's hotels and the subsequent publication of a guide with the necessary information on the universal accessibility criteria that the establishments meet. With this action, Benidorm becomes the first municipality to have the TUR4all booking button in all its hotels that meet accessibility criteria.

PREDIF Activities (5)



InOut hostel Barcelona, PortHotels, Hotel Muralto and NaturResort TUR4all accessibility diagnosis and implementation of the TUR4all booking button.

PREDIF carried out an accessibility diagnosis based on the TUR4all methodology, as well as recommendations reports to the aforementioned hotel establishments, which already have the booking button on the TUR4all platform and received the badge recognising their work at FITUR. It is worth highlighting the work of the PortHotels chain, which is working to ensure that all its hotels comply with accessibility criteria to guarantee the use and enjoyment of its facilities under equal conditions for everyone.

Comunitat Valenciana Agreement

Continuing with the annual agreement with Comunitat Valenciana and based on the programme of actions for the development of accessible tourism 2021-2025 drawn up by PREDIF, a series of actions were carried out, such as the analysis and diagnosis of the current situation and audit of 35 accessible inland tourism resources and raising awareness among CREATURISME tourism activity companies for the **subsequent publication of the guide to accessible inland tourism in the Valencia Region** with the CREATURISME tourism resources that meet the accessibility criteria to support the promotion of inland tourism in the Valencia Region.

PREDIF Activities (6)



After carrying out the accessibility diagnosis of the tourism offer, the information on those tourism resources analysed by PREDIF and which met the minimum accessibility requirements was published on the TUR4all platform. Likewise, following the analysis, the TUR4all label was awarded at a public meeting at FITUR to those that met the minimum criteria.

SETUR AGREEMENT 2022

Evolution of TUR4all as a platform for consultation, awareness and booking.

With this new 2022 improvement, PREDIF with its TUR4all platform gets even closer to the end user who consults the platform when planning their trips. For them, the user experience is improved by closing the circle and giving them the opportunity to book tourist resources directly from the TUR4all platform, in addition to the already known services of consulting the accessibility requirements of the same.

Any type of tourist resource in the tourism accessibility chain (hotels, restaurants, museums, etc...) that meets the minimum accessibility requirements verified by PREDIF professionals will have the opportunity to generate direct sales on their own websites through the booking link that will appear on TUR4all and the more than 200,000 annual visitors will be able to close the circle in their travel planning.

PREDIF Activities (7)



Publication of the handbook for developing inclusive travel

The aim of this work presented at FITUR and carried out during the collaboration agreement with SETUR is to show companies specialising in tourism how to develop an inclusive trip.

In order to carry it out, it is necessary to take into account each and every one of the following links of the tourism value chain.

In this handbook, travel agencies, tour operators and any company in the sector will be able to consult keys to take into account in order to guarantee inclusive travel for all people.

Analysis and diagnosis of tourism resources on the inland Costa del Sol

Development of analysis and diagnosis of inland resources of the Costa del Sol, in order to start the creation and promotion of an accessible tourism route in the region.

PREDIF Activities (8)



Accessible Santa Pola Guide

Diagnosis and inclusion in TUR4all of the main tourist resources of Santa Pola, in collaboration with the Town Council of the municipality.

Internationalisation projects :

Germany Accessible

In the annual agreement with the German National Tourist Office in Spain, with the aim of promoting German destinations accessible to the Spanish market, a series of actions were developed for prospecting, analysis and promotion of the region of Thuringia.

TUR4all Bogotá

In collaboration with FUMDIR and the IDT of Bogotá, TUR4all came to Colombia, for which PREDIF trained technicians from the association and developed diagnoses of various resources in the Colombian city.

DTI international

Support services for Segittur in consultancy and auditing of the accessibility axis for the diagnostic report of the city of Asunción (Paraguay).

Events with ENAT participation in 2022

ENAT has organised, co-organised or participated in 38 events during 2022. This number does not include project meetings and training events.

Events appears in the shared Google Calendar, **“ENAT Accessible Tourism Events Calendar”**, at this page:

<https://www.accessibletourism.org/?i=enat.en.events>

Past events can be consulted as well as future events by clicking on the highlighted event text in the days of the month.

The next pages show dissemination events in which ENAT President Annagrazia Laura and ENAT Treasurer Emiliano Deferrari participated.



Tourism for Everyone
**Dubai Accessible Tourism
International Summit**



Does networking help destinations achieve greater accessibility and a profitable tourism industry?

Annagrazia Laura

President

ENAT - European Network for Accessible Tourism

**Dubai Accessible Tourism International Summit
12 January 2022 - ONLINE**



WEBINAR

Introduction to ENAT. Advancing Accessible Tourism for All

Engaging accessible tourism stakeholders
worldwide

Annagrazia Laura, ENAT President

Thursday 24 February 2022– Online event



Tavolo di lavoro: Turismo accessibile e sostenibile

«Il futuro del turismo accessibile »

Annagrazia Laura



Venerdì 25 marzo 2022 – Online



WEBINAR

Vaccines and vacation: The role played by immunisation in getting tourism moving again

The future of tourism

Annagrazia Laura, ENAT President



Tuesday 10 May 2022– Online event

ENAT Annual Report 2022



Anna Grazia Laura:

- Participation to the EASPD International Conference - Quality of Life & Support Services: From Words to Action in Malta October 2022
- Speaker in the Workshop 13, with a focus on the goals and realisations of the IN-TOUR project

Workshop 13: Inclusive socialisation models for persons with disabilities



Anna Grazia Laura



#QualitySocialServices





ENAT

**Accessibilità universale
per lo sviluppo dei territori**

Annagrazia Laura

«Accessibilità universale come strumento di rigenerazione
e sviluppo dei territori e del patrimonio culturale»

Procida 5 novembre 2022 - Online

Emiliano Deferrari:

Tourism Manifesto

(March-May 2022) Review of the position paper:

“Towards free movement of travellers within and into Europe - Resilience of the EUDCC system is critical for EU tourism crisis preparedness” (May 2022)



EASPD Summer Knowledge Café on Inclusive Tourism

22nd June 2022, online

Emiliano Deferrari moderated the event

+ contributions by ENAT's Marco Pizzio and Sonia Garcia Fraile



- What is and why is inclusive tourism important for persons with disabilities?
- How can service providers better support tourism experiences for persons with disabilities?
- What are the good practices achieved in making tourism accessible? How can we keep innovating in the development of inclusive tourism?
- What are the next steps and priorities for making tourism accessible for everyone?

Emiliano Deferrari:
Tourism Manifesto
General Working meeting



29th June 2022, Brussels

- Is the Tourism Manifesto updated with the new challenges of Tourism?
- Is there a need to rethink the functioning of the Manifesto?
- Should we formalise the lobby group or stay informal?
- Renewing the partnership between core and associate organisations
- Develop and setting up workgroups



Emiliano Deferrari:

Travel and Tourism Networking event

EU Parliament

29th June 2022, Brussels

Speeches with:

István UJHELYI

(vice chair of transport and tourism committee)

Eduardo Santander

(ETC)

Valentina Superti,

(Director for Ecosystems II:

Tourism & Proximity, DG GROW, EC)



Emiliano Deferrari:

Networking event with Leslie Davis

Assistant Dean for International Programs

Maureer School of Law – Indiana University (USA)

9th September 2022, Brussels

- disability rights
- accessibility advocacy
- Universal Design
- ADA and EU standards and laws comparisons
- EU best practices

Emiliano Deferrari:

Together for EU Tourism Stakeholders' Meeting

13th September 2022, Brussels, EC

(Ivor Ambrose, ENAT, gave a presentation on-line)



Organised by DG GROW, Tourism Unit:

- To share information of the published pledges and commitments to support **Transition Pathway for Tourism co-implementation**
- To update stakeholders on the key developments regarding Transition pathway actions, and introduce the follow-up mechanism through green, digital and resilience lenses
- To encourage and advise stakeholders on developing their pledges and join the Together for EU Tourism community

Emiliano Deferrari:

14th December 2022, Brussels



@ the EU/Brussels premises of Région Auvergne-Rhône-Alpes and la Métropole de Lyon.

Meeting with

- Pascal Blanchard (environmentalist and in charge of solidarity, people with disabilities, older people)
- Hélène Duvivier Dromain (environmentalist as well, in charge of European relations and Tourism)
- Quentin Bardinet, head of the promotions department of the Métropole de Lyon
- Maélie Smethurst, charged of EU Affairs at the Brussels office of Métropole de Lyon.

3. Information and Outreach ENAT Website



Total audience for January – December 31.12.2022

Audience:
12.37% fall
compared to
2021

Total:
41,056 sessions

New users
40,711



Information and Outreach:

www.facebook.com/accessibletourism



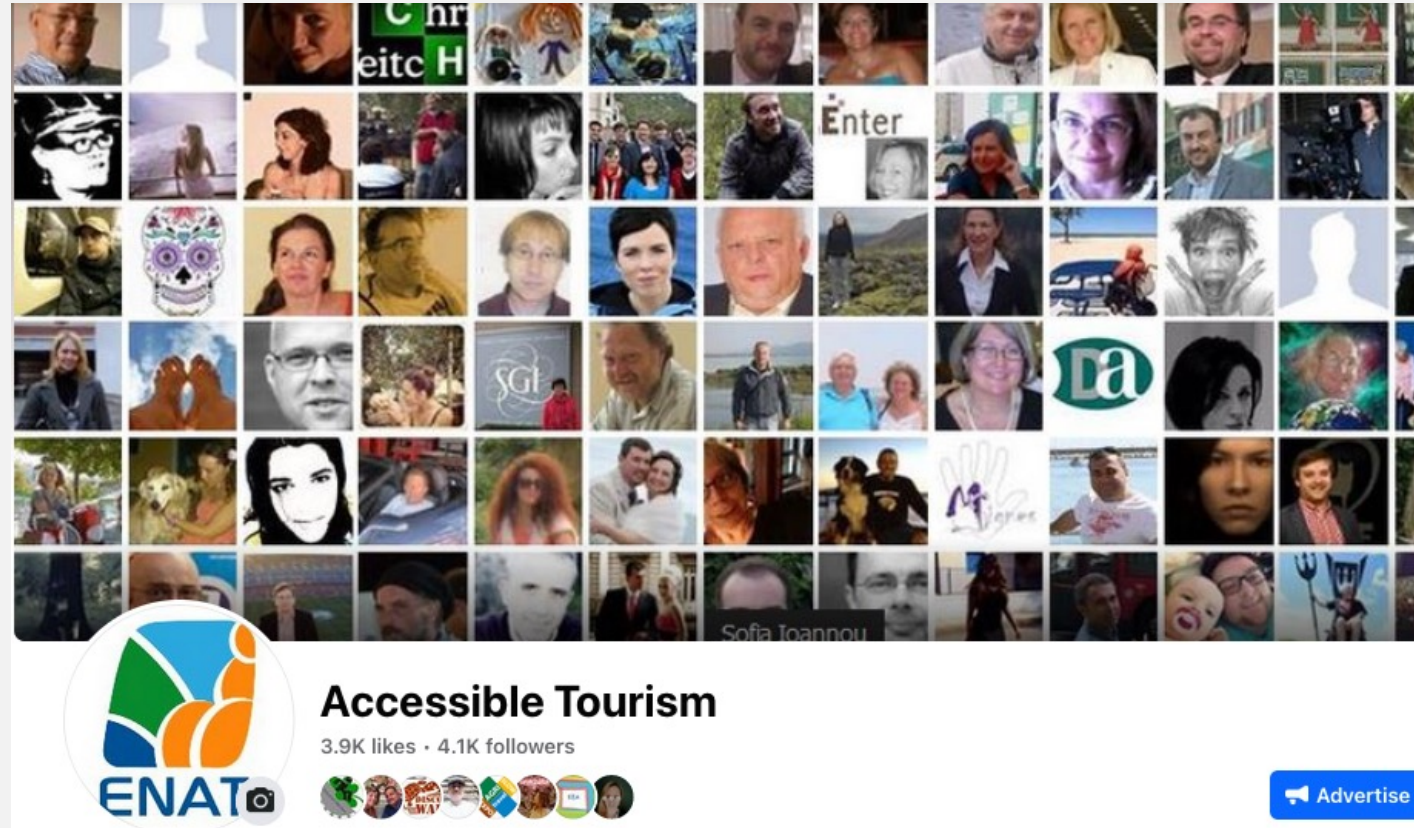
Top ten countries

Country ?	Acquisition
	Users ? ↓
	41,056 % of Total: 100.00% (41,056)
1. United States	5,552 (13.51%)
2. United Kingdom	3,175 (7.73%)
3. Italy	2,523 (6.14%)
4. Spain	1,748 (4.25%)
5. Philippines	1,679 (4.09%)
6. Greece	1,604 (3.90%)
7. India	1,301 (3.17%)
8. Germany	1,121 (2.73%)
9. Portugal	1,046 (2.55%)
10. Canada	945 (2.30%)

Country	Users
United States	5,552
United Kingdom	3,175
Italy	2,523
Spain	1,748
Philippines	1,679
Greece	1,604
India	1,301
Germany	1,121
Portugal	1,046
Canada	945

Information and Outreach:

www.facebook.com/accessibletourism



4,199 members

<https://www.facebook.com/accessibletourism>

Information and Outreach: FaceBook Accessible Tourism Group & LinkedIn



Group by Accessible Tourism

ENAT Accessible Tourism Group

Public group · 1.4K members

+ Invite

1,800 members

<https://www.facebook.com/groups/accessibletourism>



European Network for Accessible Tourism (ENAT)

Listed group

2,590 Members

<https://www.linkedin.com/groups/4003674/>

4. Projects: ENAT Project Personnel, 2022



Ivor Ambrose
Dimitrios Bakalis
Magnus Berglund
Mieke Broeders
Roberto Castiglioni
Emiliano Deferrari
Ana Garcia
Paudie Healy
Dario Imperatore
Efi Kalamboukidou
Anna Grazia Laura

Ruediger Leidner
Veroniek Maat
Katerina Papamichail
Selvakumar Ramachandran
Vijayalakshmi Subramani
Margaret Tokarska

+ EWORX technical team
(Website and digital services)



ACCESS-IT

<http://accessitpro.eu/>



Innovation for Accessible Tourism in Natural and Rural Areas

In Natural and Rural Areas, there is a high demand for nature-based leisure activities. However, even at well-equipped accessible tourist destinations, recreation opportunities and attractions are often inaccessible to many visitors.

ACCESS-IT seeks to address the competence gap in Small and Medium-sized Tourism Enterprises by offering a comprehensive training in the cross-field of accessible tourism, innovation and sustainable development of natural and rural areas. The overall objective of the project is to build capacity of EU tourism SMEs operating in NRAs to bridge accessibility gaps through stakeholder co-design of innovative solutions for tourism products for customers with specific access requirements.

Coordinator: Społeczna Akademia Nauk, The University of Social Sciences, Poland
https://www.accessibletourism.org/?i=enat.en.enat_projects_and_good_practices.2163

Contact: contact@accessitpro.eu

ACCESSTOUR <https://www.nordlandsforskning.no/nb/accesstour>

Accessible Tourism for Inclusion and Value Creation in Rural Areas of Norway
A new research project led by Nordland Research Institute will help tourism providers in rural areas to realise the potential that lies in making destinations more accessible to all.

ACCESSTOUR is a research project that will both contribute to increased value creation for tourism and new knowledge. The project is a result of previous research projects and collaborations.

Coordinator: Nordland Research Institute, Tromsø, Norway

Funding: Norwegian Research Committee

Contact: Karin Marie Antonsen kan@nforsk.no

ENAT link: https://www.accessibletourism.org/?i=enat.en.enat_projects_and_good_practices.2251



<https://www.gameswithoutbarriers.eu/>



GAMES WITHOUT BARRIERS: Game-based learning in initial VET for Accessible Tourism.

Funded under the [Erasmus + Programme KA2 VET](#) – Cooperation for innovation and the exchange of good practices.

The project aims to develop new training content on accessible tourism and experiment with innovative game-based approaches and digital tools for training students in catering and hospitality schools in Bulgaria, Italy and Spain.

Coordinator: INCIPIT CONSULTING, Italy

https://www.accessibletourism.org/?i=enat.en.enat_projects_and_good_practices.2160

Contact: m.minuti@incipitconsulting.it



IMPACTOUR

<https://www.impactour.eu/>



Horizon 2020 Research and Innovation Project.

The main ambition of the IMPACTOUR project is **to create an innovative and easy-to-use methodology and tool to measure and assess the impact of Cultural Tourism (CT) on European economic and social development and to improve Europe's policies and practices on CT**, strengthening its role as a sustainable driving force in the growth and economic development of European regions.

The project will elaborate on an advanced and adaptable methodology to estimate the impact of CT on EU regional economic growth. **It will combine data analytics algorithms with machine learning and AI approaches to improve policies and actions on CT.**

Coordinator: UNINOVA - INSTITUTO DE DESENVOLVIMENTO DE NOVAS TECNOLOGIAS-ASSOCIACAO

Contact: impactour_geral@uninova.pt



IN-TOUR

<https://in-tour.eu/>



IN-TOUR focuses on “graduates VET” for the **Inclusive Tourism Manager** profile (ITM) and “undergraduates VET” for the **Inclusive Tourism Frontline Staff (ITFS)**, involving **3 Universities courses in Greece, Italy and Germany**.

Starting from the definition of two Occupational Profiles, IN-TOUR will design two EU Curricula based on modules and learning-outcomes in order to support their “localization” in 3

Coordinator: AISM - ASSOCIAZIONE ITALIANA SCLEROSI MULTIPLA ONLUS, Italy
https://www.accessibletourism.org/?i=enat.en.enat_projects_and_good_practices.2170

Contact: travel@aism.it



- DIVETOURL <https://divetour.eu/>

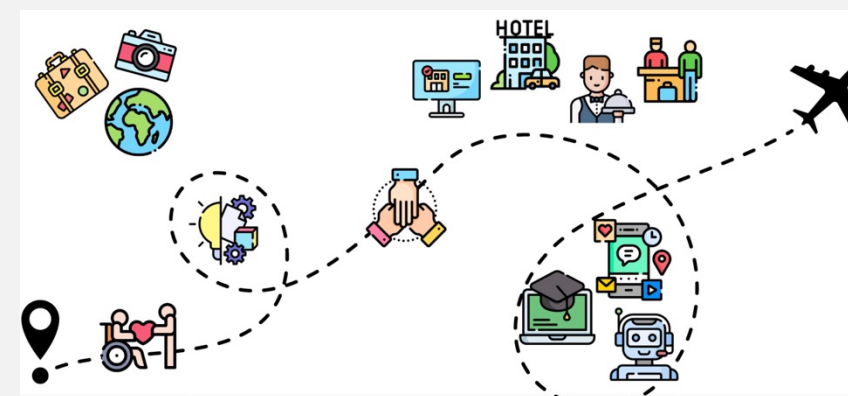


DIVETOURL will be a digital journey, and will include an online platform, a MOOC (Massive Open Online Course), a game based app, and a chatbot.

With these tools, the participants of the project will greatly enrich their professional competencies in accessible tourism - interactively, collaboratively and respectfully.

Coordinator: Panevezys Labour Market Training Centre, Lithuania

Contact: <https://divetour.eu/contacts/>



INCLAVI Project ERASMUS+

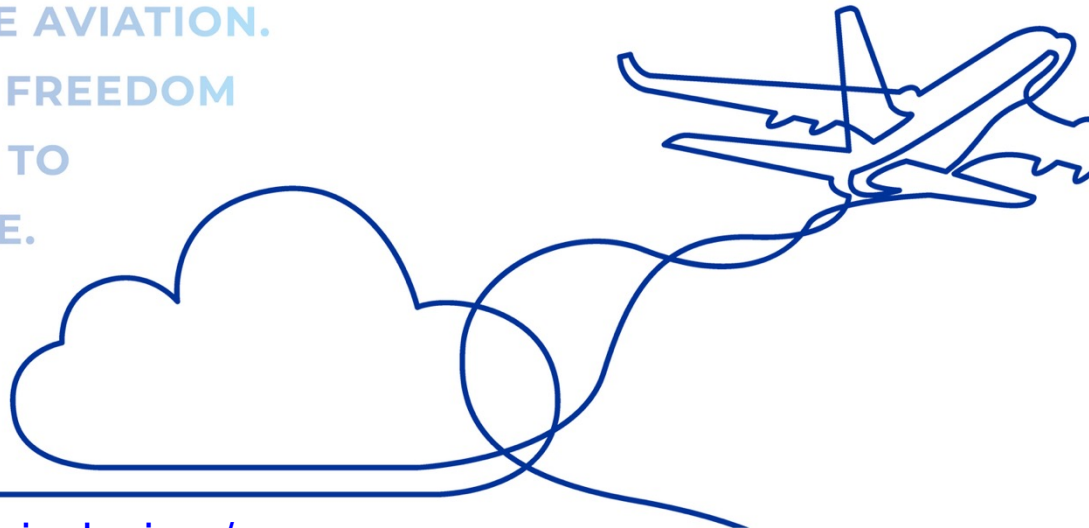


Co-funded by
the European Union

[INCLAVI](#) | [ABOUT US](#) | [OUR MISSION](#) | [CONTACT](#)

Consortium members

INCLUSIVE AVIATION.
BECAUSE FREEDOM
BELONGS TO
EVERYONE.



Associated partners



<https://www.inclavi.eu/>

Commenced September 2022.

INCLAVI aims to address the inconsistencies in the training of current and future aviation and airport professionals to enable smooth journeys for all air travellers, no matter what their specific access requirements or disabilities may be.

<https://feelit.infoproject.eu/>



PARTNERS

CEIPES



“A Pioneer Curriculum for Designing Tourism Experiences for Deaf and Hard of Hearing People”. The goal of the FEEL-IT project is to train Deaf people and people with hearing impairments on the basic tasks and skills to work as travel agents offering high quality and authentic tourism packages and experiences for their peers. FEEL IT will also train travel agents and tour operators in designing accessible tourist packages for Deaf and hard of hearing people.

SENIOR ECO-NECT Project “EU Horizon 2020” programme



PROJECT OBJECTIVES RESULTS AGENDA PARTNERS CONTACT



SENIOR ECO-NECT is a HORIZON EUROPE project which aims to support the emergence and the development of European ecosystems dedicated to silver and ageing economy

Click here and register to our mapping to be a part of this futur ecosystem !

PARTNERS

PROJECT START:
July 1st, 2022

PROJECT



Slovenian Innovation Hub



<https://www.senior-eco-nect.com/>

CulTourData Project COSME



Powered by Cultour Is Capital

CulTourData
Supporting data-driven
innovation for tourism
SMEs in European
Capitals of Culture



CulTourData Open Calls Actions Events Calendar Partnership Social Wall CultourData on Deus

The project targets tourism SMEs in the European Capitals of Culture and supports them to:

- **Develop a data-driven approach beyond the right website, tool or application**, helping them grasp the importance of making data and analytics part of the tourism business strategies, offers and products, of their organizational processes and culture, if they want to be competitive, sustainable and attractive;
- **Build the link between tourism destinations and tourism SMEs**; the project focus on European Capitals of Culture and stretches the year event over a long- lasting period – from about ten years before the bid to a very long legacy – and actively involves tourism SMEs in the co-creation of the event, so as to spur sustainable tourism and sustainable development;
- **Create a multidisciplinary business approach that leverages synergies between tourism, culture, creativity and digital technology**;
- **Experience a challenging funnel-like support scheme** that includes capacity building, mentoring and learning, along with a collaborative creativity-oriented matchmaking, other than opportunities for financial support;
- **Immerse themselves into a fun, evidence-based assessment process** that combines communication, impact evaluation and self-assessment.



<https://www.cultouriscapital.eu/cultourdata/>



EUROPEAN **ACCESSIBILITY** RESOURCE CENTRE

Working together to build a more accessible
European Union for persons with disabilities

Accessible
centre **EU**

<https://www.AccessibleEUCentre.eu>

Consortium Partners:

Johannes Kepler Universität Linz (JKU), Austria

European Network for Accessible Tourism (ENAT), Belgium

European Association of Service Providers for Persons with Disabilities (EASPD), Belgium

The Spanish Association for Standardisation (UNE), Spain

Subcontractors:

European Disability Forum (EDF),
Digital Europe, Age Platform
Europe

Support services:

Deloitte, UNISYS, Pomilio Blumm

Together for EU Tourism Stakeholders meeting

13 September 2022

Co-implementation Support for T4T from a Tourism NGO

European Network for Accessible
Tourism asbl. - ENAT

Ivor Ambrose, Managing Director

[#EUTourism](#) [#EUAccesstourism](#)



ENAT - Together for EU Tourism

Commitment to Topic 25: Enhancing accessible tourism services



- ✓ **Ongoing provision of the ENAT Open Web Portal** at www.accessibletourism.org with:
 - Database of Projects and Good Practices in Accessible and Inclusive Tourism
 - E-Learning resources for tourism sector vocational education and training and Continuing Professional Development
 - Continuous dissemination of European and global News and Events relevant to Accessible and Inclusive Tourism
 - Networking opportunities for the tourism sector through ENAT events and social media channels
- ✓ **Implementation of EU-funded projects with ENAT Participation** in COSME, Horizon 2020, Horizon Europe, ERASMUS+ and other programmes (2022 to 2025)
- ✓ **Development of PANTOU - The Accessible Tourism Directory** (www.pantou.org)
- ✓ **Best Practice Groups on Accessible Tourism: 1. Practices, 2. Policies, 3. Skills**

5. ENAT Partnerships: Actions in 2022



UNWTO and
Fundación ONCE

- Participated in Webinars and contributed to User Guides on the new ISO Standard 21902 on Accessible Tourism for All.



Blue Flag
International

- Participated in Blue Flag International Jury on accessibility issues.
- Developed new criteria for beach accessibility.



EU Tourism
Manifesto Group

- Contributed to policy statements and press releases on EU COVID-19 and other policies throughout 2022



FEG T-Guide
Training

- International training course for Tourist Guides offered in Portugal in 2022 with e-learning and face-to-face instruction.

6. Annex – ENAT Members

Country	Members	Membership Type
Spain	ILUNION Accesibilidad, S.A.U.	Associate member (for-profit, more than 250 staff)
Ireland	MyAccessHub	Associate member (for-profit, up to 249 staff)
Italy	Cosy For You a.r.l Onlus	Associate member (for-profit, up to 249 staff)
Ireland	Mobility Mojo	Associate member (for-profit, up to 249 staff)
Andorra	Travel Xperience	Associate member (for-profit, up to 249 staff)
Australia	Travability	Associate member (for-profit, up to 249 staff)
Slovenia	Premiki Institute for counselling, promotion and development of accessible tourism, social enterprise	Associate member (for-profit, up to 249 staff)
Russian Federation	Rutavel	Associate member (for-profit, up to 249 staff)
Belgium	Destination Everywhere	Associate member (for-profit, up to 249 staff)
Portugal	Real Abadia Congress & Spa Hotel	Associate member (for-profit, up to 249 staff)
Spain	Patronat de Turisme Costa Brava Girona	Associate member (for-profit, up to 249 staff)
Portugal	Life and Well-being - West Portugal Lda.	Associate member (for-profit, up to 249 staff)
Finland	IntoAccess CraigNolan	Associate member (for-profit, up to 249 staff)
Luxembourg	Tricentenaire asbl, Service 321 Vakanz	Associate member (for-profit, up to 249 staff)
United Kingdom	Partners in Access	Associate member (for-profit, up to 249 staff)
Ecuador	Ecuador for All	Associate member (for-profit, up to 249 staff)
Romania	Accessible Romania by Sano Touring	Associate member (for-profit, up to 249 staff)

ANNEX – ENAT Members



Spain	Madrid Destino, Cultura, Turismo y Negocio, S.A.	Associate member (for-profit, up to 249 staff)
United Kingdom	Reduced Mobility Rights Limited	Associate member (for-profit, up to 249 staff)
Russian Federation	Angel Taxi & Tours	Associate member (for-profit, up to 249 staff)
Austria	Grenzenlos Barrierefrei Reisen	Associate member (for-profit, up to 249 staff)
India	The Absolute Journey	Associate member (for-profit, up to 249 staff)
Portugal	Fundação de Serralves	Associate member (for-profit, up to 249 staff)
Canada	AudioConexus Inc.	Associate member (for-profit, up to 249 staff)
Italy	Special Needs Italia s.r.l.	Associate member (for-profit, up to 249 staff)
Australia	Briometrix	Associate member (for-profit, up to 249 staff)
Hungary	Hungarian Tourism Agency LTD	Associate member (for-profit, up to 249 staff)
Turkey	TAYA GROUP	Associate member (for-profit, up to 249 staff)
Italy	Primavera 85 Cooperativa Sociale	Associate member (for-profit, up to 249 staff)
India	THE VACATIONALIST	Associate member (for-profit, up to 249 staff)
United Kingdom	MAJR Group	Associate member (for-profit, up to 249 staff)
United Arab Emirates	Skywing Tourism LLC	Associate member (for-profit, up to 249 staff)
Turkey	AYDER (Alternatif Yasam Dernegi)	Associate member (for-profit, up to 249 staff)
Spain	Barcelona Special Traveler	Associate member (for-profit, up to 249 staff)
Thailand	Nutty's Adventures	Associate member (for-profit, up to 249 staff)
India	Planet Abled	Associate member (for-profit, up to 249 staff)
Spain	BCN4ALL	Associate member (for-profit, up to 249 staff)

ANNEX – ENAT Members



France	Handiplanet	Associate member (for-profit, up to 249 staff)
Denmark	HandiTours Aps	Associate member (for-profit, up to 249 staff)
Australia	Total Beach Access Pty/Ltd	Associate member (for-profit, up to 249 staff)
Portugal	Infitravel Saúde	Associate member (for-profit, up to 249 staff)
Sweden	Handiscover	Associate member (for-profit, up to 249 staff)
Turkey	ALANYA CITY	Associate member (for-profit, up to 249 staff)
Portugal	Parques de Sintra Monte da Lua, SA	Associate member (for-profit, up to 249 staff)
Australia	Australia In Style	Associate member (for-profit, up to 249 staff)
United States	Tapooz Travel LLC	Associate member (for-profit, up to 249 staff)
United States	ltry ltd	Associate member (for-profit, up to 249 staff)
Japan	Ohayo Travel Corporation	Associate member (for-profit, up to 249 staff)
Spain	ENJOYCUBA GROUP	Associate member (for-profit, up to 249 staff)
China	The Robins Barrier-free Travel Agency	Associate member (for-profit, up to 249 staff)
Nepal	Four Season Travel & Tours	Associate member (for-profit, up to 249 staff)
Ireland	Killarney Park Hotel	Associate member (for-profit, up to 249 staff)
Hungary	Access4You International Kft.	Associate member (for-profit, up to 249 staff)
Italy	A.Glads s.r.l	Associate member (for-profit, up to 249 staff)
United Kingdom	jrx consultancy	Associate member (for-profit, up to 249 staff)
Italy	ThePlusPlanet	Associate member (for-profit, up to 249 staff)
Italy	EMOBY	Associate member (for-profit, up to 249 staff)

ANNEX – ENAT Members



Israel	Travaxy	Associate member (for-profit, up to 249 staff)
Spain	Omnirooms Travel Online, S.L.	Associate member (for-profit, up to 249 staff)
Ireland	Corex Consultancy Ltd	Associate member (for-profit, up to 249 staff)
Turkey	Hana Travel Antalya	Associate member (for-profit, up to 249 staff)
United States	All Wheels Up, Inc	Associate member (for-profit, up to 249 staff)
Turkey	Alanya Municipality Accessibility Center	Associate member (for-profit, up to 249 staff)
Russian Federation	Globe4all.net	Associate member (for-profit, up to 249 staff)
Cameroon	COMMERCIAL AVENUE	Associate member (for-profit, up to 249 staff)
Israel	Accesstravels	Associate member (for-profit, up to 249 staff)
Brazil	Turismo Acessível	Associate member (for-profit, up to 249 staff)
Portugal	Vinondas 93, Lda	Associate member (for-profit, up to 249 staff)
Sudan	Intishar for Tourist Patches Nile Cruises	Associate member (for-profit, up to 249 staff)
Panama	Panamá Accesible	Associate member (for-profit, up to 249 staff)
Ireland	The Gleneagle Hotel Group	Associate member (for-profit, up to 249 staff)
Ireland	Ltd Shawcove	Associate member (for-profit, up to 249 staff)
Ireland	ParkPlace Apartments	Associate member (for-profit, up to 249 staff)
United Kingdom	Access Design Solutions UK Ltd	Associate member (for-profit, up to 249 staff)
Canada	Travel For All Inc	Associate member (for-profit, up to 249 staff)
Portugal	Portugal 4all Senses	Associate member (for-profit, up to 249 staff)
Nepal	Accessible Nepal	Associate member (for-profit, up to 249 staff)

ANNEX – ENAT Members



Australia	TOURS BY DESIGN	Associate member (for-profit, up to 249 staff)
Norway	Tromsø Accessible Tours AS	Associate member (for-profit, up to 249 staff)
Norway	Nordland Research Institute (Nordlandsforskning AS)	Associate member (for-profit, up to 249 staff)
Portugal	Warrior Penguin Adapted Tours & Travel	Associate member (for-profit, up to 249 staff)
Qatar	QATAR ACCESSIBLE TOURISM	Associate member (for-profit, up to 249 staff)
South Africa	johngava	Associate member (for-profit, up to 249 staff)
Spain	Accessible Spain Travel	Associate member (for-profit, up to 249 staff)
Spain	carmenAngelus ShesangUbeda	Associate member (for-profit, up to 249 staff)
Sri Lanka	Ayu	Associate member (for-profit, up to 249 staff)
United States	TravelAbility	Associate member (for-profit, up to 249 staff)
Belgium	WeTravel2	Associate member (for-profit, up to 249 staff)
Austria	FORUM ERLEBEN Reisen GmbH	Associate member (for-profit, up to 249 staff)
Greece	inclusiveGreece	Associate member (for-profit, up to 249 staff)
Turkey	B4AFC -Business 4 Aging Friendly Community	Associate member (for-profit, up to 249 staff)
Kenya	Blindpax	Associate member (for-profit, up to 249 staff)
India	The Travel Cube, TTC	Associate member (for-profit, up to 249 staff)
India	ALOFTY TOURS	Associate member (for-profit, up to 249 staff)
Portugal	Vinondas 93, Lda	Associate member (for-profit, up to 249 staff)
India	TrektheHimalayas	Associate member (for-profit, up to 249 staff)
Nigeria	Sarolve Services Limited	Associate member (for-profit, up to 249 staff)

ANNEX – ENAT Members



India	Ikigai-The Art of Living	Associate member (for-profit, up to 249 staff)
Switzerland	IDEAVIVA EDUCATIONAL	Associate member (for-profit, up to 249 staff)
Turkey	Eurasia Tourism	Associate member (for-profit, up to 249 staff)
Spain	Turpeople	Associate member (for-profit, up to 249 staff)
Australia	The Access Agency	Associate member (for-profit, up to 249 staff)
Australia	Clair Crowley	Associate member (for-profit, up to 249 staff)
United Arab Emirates	Perla Tours LLC	Associate member (for-profit, up to 249 staff)
Turkey	ACCESSIBLE TURKEY	Associate member (for-profit, up to 249 staff)
United States	Cari Me Away Travels	Associate member (for-profit, up to 249 staff)
Spain	My Jewish Tours	Associate member (for-profit, up to 249 staff)
Canada	Mélange Magazine	Associate member (for-profit, up to 249 staff)
Kenya	Accessible Travel Kenya	Associate member (for-profit, up to 249 staff)
France	Picto Access - Unis C	Associate member (for-profit, up to 249 staff)
Portugal	Casa da Annelies	Associate member (for-profit, up to 249 staff)
Turkey	STF Erişilebilir Turizm Gıda İnşaat San ve Tic Ltd Şti	Associate member (for-profit, up to 249 staff)
Greece	WnC Athens	Associate member (for-profit, up to 249 staff)
Latvia	Mobilizing	Associate member (for-profit, up to 249 staff)
United Kingdom	Travelcraft Ltd	Associate member (for-profit, up to 249 staff)
United States	Wheel the World	Associate member (for-profit, up to 249 staff)
Pakistan	SK JAMAL Private limited	Associate member (for-profit, up to 249 staff)

ANNEX – ENAT Members



Pakistan	Jazz-Mosafir	Associate member (for-profit, up to 249 staff)
Germany	SBS Fahrdienst München GmbH	Associate member (for-profit, up to 249 staff)
Thailand	Tripseed Asia Co., Ltd.	Associate member (for-profit, up to 249 staff)
United Kingdom	Creatour World	Associate member (for-profit, up to 249 staff)
United Kingdom	Access & Inclusion UK	Associate member (for-profit, up to 249 staff)
Netherlands	Divergent Holdings	Associate member (for-profit, up to 249 staff)
United Kingdom	Paul Conroy	Associate member (for-profit, up to 249 staff)
United Kingdom	Vumbua Africa	Associate member (for-profit, up to 249 staff)
Greece	Dora's Beach Apartments	Associate member (for-profit, up to 249 staff)
Bhutan	Truly Bhutan	Associate member (for-profit, up to 249 staff)
Ireland	Fáilte Ireland	Associate member, International organisation, public bodies
Belgium	Ghent Tourist Office	Associate member, International organisation, public bodies
Turkey	Izmir Metropolitan Municipality Department of Foreign Relations and Tourism	Associate member, International organisation, public bodies
United Kingdom	Visit Wales - Welsh Government	Associate member, International organisation, public bodies
Spain	FUNDACIO MALLORCA TURISME	Associate member, International organisation, public bodies
Jordan	Higher Council for the Rights of Persons with Disabilities (HCD)	Associate member, International organisation, public bodies
Spain	Visit Valencia	Associate member, NGO/Non-Profit
Belgium	EASPD	Associate member, NGO/Non-Profit

ANNEX – ENAT Members



North Macedonia	Poraka Nova	Associate member, NGO/Non-Profit
Italy	Paola DeDonato	Associate member, private person
Italy	IsabellaTiziana Steffan	Associate member, private person
Italy	ANTONELLA DIBLASI	Associate member, private person
Czech Republic	Olga Sintakova	Associate member, private person
United Kingdom	Chris Veitch	Associate member, private person
Slovakia	Dalibor Steindl	Associate member, private person
Qatar	Ahmed Afana	Associate member, private person
Norway	Merete Fabritius	Associate member, private person
China	XUN JI	Associate member, private person
Italy	Simona Cardente	Associate member, private person
Ireland	Dave Sheehan	Associate member, private person
United Arab Emirates	Pradeep Fernando	Associate member, private person
Turkey	Ozan Aksoz	Associate member, private person
Croatia	Ivana Delač Tomljenović	Associate member, private person
New Zealand	Jezza Williams makingtrax.co.nz	Associate member, private person
Qatar	Joselia Neves	Associate member, private person
Italy	Dario Imperatore	Associate member, private person
Belgium	Emiliano Deferrari	Associate member, private person

ANNEX – ENAT Members



Spain	Rafael Cruces	Associate member, private person
Sweden	Magnus Berglund	Associate member, private person
Hungary	Ihasz Kata Accessible Hungary	Associate member, private person
Portugal	Carla Pita	Associate member, private person
Italy	Bronwen Hughes	Associate member, private person
Belarus	Natallia Barysenka-Klepach	Associate member, private person
United Kingdom	Eleni Michopoulou	Associate member, private person
United Kingdom	Vijayalakshmi Subramani	Associate member, private person
Greece	SMARAGDA TOULOUPA	Associate member, private person
Portugal	Ana Farias	Associate member, private person
United Kingdom	Themis Chalvantzi-Stringer	Associate member, private person
India	Akansha Dariyani	Associate member, private person
Israel	Daniel Steinberg	Associate member, private person
Nepal	Deepak KC	Associate member, private person
Germany	Olaf Schlieper	Associate member, private person
Greece	Angeliki Koromvoki	Associate member, private person
Greece	Evangelos Sfakiotakis	Associate member, private person
United Kingdom	Graham Bell	Associate member, private person
Turkey	ozenc ege	Associate member, private person
United Kingdom	Tom Gallagher	Associate member, private person

ANNEX – ENAT Members



Greece	Dimitri Yin	Associate member, private person
United Kingdom	Gillian Mason	Associate member, private person
Italy	Lauricio Alves da Silva	Associate member, private person
Netherlands	Rob Scholten	Associate member, private person
Czech Republic	Michal Šíma	Associate member, private person
Australia	Dale Reardon	Associate member, private person
United Kingdom	Donna Benzie	Associate member, private person
United Kingdom	Richard Thompson	Associate member, private person
Kenya	Peter Gichina	Associate member, private person
Turkey	Aykut SAKA	Associate member, private person
Germany	Eva Lang	Associate member, private person
Belgium	Marco Scholtz	Associate member, private person
Italy	Mila Lavorini	Associate member, private person
Europe	Pietro Asara	Associate member, private person
Kyrgyzstan	Maureen McGuigan	Associate member, private person
Portugal	Catarina Oliveira	Associate member, private person
Portugal	Jorge Rodriguez	Associate member, private person
Italy	Raffaele Mannelli	Associate member, private person
Libya	Tarek Hony	Associate member, private person
Portugal	Cláudia Fontes	Associate member, private person

ANNEX – ENAT Members



Jordan	Lubna Kabariti	Associate member, private person
Australia	Anita Dimitropoulos	Associate member, private person
Ireland	Noelle Daly	Associate member, private person
Portugal	Pedro Teixeira	Associate member, private person
Portugal	Minho de Porta Aberta	Associate member, private person
Cape Verde	João Silva	Associate member, private person
Serbia	Ivana Dedijer	Associate member, private person
Brazil	ILYA HIRSCH	Associate member, private person
United States	Christos Malegkos	Associate member, private person
United Kingdom	Shaun Allan	Associate member, private person
Cyprus	Mete Ünal Girgen	Associate member, private person
Italy	Luvi Mortola	Associate member, private person
Israel	Michael Ayache	Associate member, private person
Armenia	Diana Avagyan	Associate member, private person
India	Rajesh Kumar	Associate member, private person
United States	Elizabeth sanchez	Associate member, private person
Italy	Biagio Perretti	Associate member, private person
Egypt	Mirelle Soliman	Associate member, private person
Spain	LUIS FRANCISCO DELFA LACOB	Associate member, private person
India	BiBi Zulaikha	Associate member, private person

ANNEX – ENAT Members



Nigeria	Dominic Anthony Andrew	Associate member, private person
United States	Howard Traylor	Associate member, private person
Uganda	dorabo Tours and travel limited	Associate member, private person
Germany	Essi Raphael	Associate member, private person
India	Suprabhat Banerjee	Associate member, private person
Qatar	Noor El-Taweel	Associate member, private person
United Kingdom	Garette Haddock	Associate member, private person
Iraq	Dlshad Noori	Associate member, private person
Italy	Michela Savoia	Associate member, private person
Greece	Παναγιώτα Καραμάνη	Associate member, private person
Greece	Gina Giannopoulou	Associate member, private person
India	Danish Divekar	Associate member, private person
Syrian Arab Republic	sally almdwar	Associate member, private person
Burkina Faso	Fernandex Keys Travels	Associate member, private person
Portugal	Washington Jose Luis Damas Conceicao	Associate member, private person
Croatia	Veljko Mijic	Associate member, private person
India	Mohammad Faiz Afzal	Associate member, private person
Greece	TASOS POLIDORAS	Associate member, private person
Turkey	ali aydoğmuş	Associate member, private person
United States	Kristi Marsh	Associate member, private person

ANNEX – ENAT Members



Ireland	JEM GOLDEN	Associate member, private person
France	Saber HASSAN	Associate member, private person
United Arab Emirates	Rahul Kalia	Associate member, private person
Germany	Ana Masa Pereiro	Associate member, private person
Germany	Smith George	Associate member, private person
United Kingdom	Emma MacLennan	Associate member, private person
Turkey	Funda Erdek	Associate member, private person
United States	Walter Shepard	Associate member, private person
Hungary	Éva Varga	Associate member, private person
Greece	leonidas babanis	Associate member, private person
Ukraine	Yanina Gavrylova	Associate member, private person
Romania	Manuela Muresan	Associate member, private person
Spain	javier garcia	Associate member, private person
Uganda	Easi Jasper	Associate member, private person
Belgium	Lotte Willems	Associate member, private person
Turkey	Mehmet Dalkılıç	Associate member, private person
Turkey	Hakan Beyaz	Associate member, private person
Spain	Juan Mompó	Associate member, private person
Turkey	Efnan Ezenel	Associate member, private person
Peru	DANIEL VIZCARDIO MELENDEZ	Associate member, private person

ANNEX – ENAT Members



Spain	Auxi Piñero	Associate member, private person
Italy	DONATELLA BIDINI	Associate member, private person
India	Amit Sharma	Associate member, private person
United Kingdom	Amber Coleman	Associate member, private person
Italy	Eleonora Parisi	Associate member, private person
India	Golden Path	Associate member, private person
Poland	Paweł Klimek	Associate member, private person
Iran, Islamic Republic of	Sara Arani	Associate member, private person
Egypt	Ahmed Abdelfattah	Associate member, private person
Poland	Adam Tomaszewski	Associate member, private person
United Kingdom	Reka Dudas	Associate member, private person
Greece	MARIA GRIVA	Associate member, private person
Netherlands	Wouter Schelvis	Associate member, private person
Nepal	Rupak Koirala	Associate member, private person
Finland	Päivi Suutari	Associate member, private person
Indonesia	Singgih Tri Wibowo	Associate member, private person
Greece	Thanasis Spyriadis	Associate member, private person
Greece	Paris Ioakeimidis	Associate member, private person
Turkey	Ahmet BOZ	Associate member, private person
Spain	Emilio Molero	Associate member, private person

ANNEX – ENAT Members



Italy	Martina Iavolato	Associate member, private person
Indonesia	Bernadeth Petriana	Associate member, private person
Egypt	Raef Habeeb	Associate member, private person
Indonesia	Febriana Febriana	Associate member, private person
Costa Rica	Natalia Vindas	Associate member, private person
India	Thiyagarajan Ramachandran	Associate member, private person
Italy	Daniele Zucchet	Associate member, private person
Greece	ALEXANDROS DELOUKAS	Associate member, private person
Greece	maria velalopoulou	Associate member, private person
United Kingdom	Anita Exton	Associate member, private person
Sweden	PerAnders Ohrn	Associate member, self-employed
Libya	Ahmed ElRida	Associate member, self-employed
Netherlands	Silvia Causin	Associate member, self-employed
India	MANOJKUMAR PATEL	Associate member, self-employed
Canada	Myra Lewis	Associate member, self-employed
Zimbabwe	Mazwi Shamu	Associate member, self-employed
Netherlands	Veroniek Maat	Associate member, self-employed
United States	Sarah Marshall	Associate member, self-employed
Sweden	Peter Reelfs	Associate member, self-employed

ANNEX – ENAT Members



Iran, Islamic Republic of	Mani Razavizadeh	Associate member, self-employed
Greece	ANASTASIA KALOU	Associate member, self-employed
Argentina	Adriana Garcia Carini	Associate member, self-employed
Austria	Arja Krauchenberg	Associate member, self-employed
Bahrain	Dannely M Romano S	Associate member, self-employed
Netherlands	Efi Papadopoulou	Associate member, self-employed
Germany	Aleksandar Bajic	Associate member, self-employed
United Kingdom	Travel4all (Neil Rossetter)	Associate member, self-employed
Spain	Ana Maria Soler Machirant	Associate member, self-employed
Brazil	Andréia Prudencio	Associate member, self-employed
South Africa	Dr Martin Combrinck (PhD)	Associate member, self-employed
Greece	Dimitrios Bakalis	Associate member, self-employed
United Kingdom	Cheryl Everitt	Associate member, self-employed
United States	Lori Schulman	Associate member, self-employed
Bosnia and Herzegovina	Emina Ljubijankic	Associate member, self-employed
India	Goodwill India	Associate member, self-employed
Greece	Eleni Strati	Associate member, self-employed
Denmark	Oliver Jensen	Associate member, self-employed
Iran, Islamic Republic of	Ali Kharazi	Associate member, self-employed

ANNEX – ENAT Members



Portugal	Accessible Portugal	Full member (for-profit, up to 249 staff)
Ireland	Universal Access	Full member (for-profit, up to 249 staff)
Belgium	Mieke Broeders	Full member (for-profit, up to 249 staff)
Belgium	JPS Tours	Full member (for-profit, up to 249 staff)
United Kingdom	Kerckhoffs Ltd	Full member (for-profit, up to 249 staff)
Spain	Turisme de Barcelona	Full member, International organisation, public bodies
Spain	Agència Catalana de Turisme	Full member, International organisation, public bodies
Belgium	Toerisme Vlaanderen / VisitFlanders	Full member, International organisation, public bodies
Spain	Fundación ONCE	Full member, NGO/Non-Profit
Belgium	INTER vzw.	Full member, NGO/Non-Profit
Italy	AISM	Full member, NGO/Non-Profit
Germany	Deutscher Blinden- und Sehbehindertenverband e.V. (DBSV)	Full member, NGO/Non-Profit
Sweden	Turism för alla i Sverige / Svenske Equality	Full member, NGO/Non-Profit
Greece	Katerina Papamichail	Full member, private person
Italy	Mrs. Anna Grazia Laura	Full member, private person
Ireland	Richard Wynne	Full member, private person
Greece	Ivor Ambrose	Full member, self-employed

ANNEX – ENAT Members



Austria	Angelika Laburda	Honorary member
Spain	Imma Bonet	Honorary member
Australia	Martin Heng	Honorary member
Italy	Marcella DiPasquale	Retired/Student/Unemployed
Greece	Konstantinos Kakoudakis	Retired/Student/Unemployed
United States	DEBRA ELLIS	Retired/Student/Unemployed
Spain	Diana Figueredo Barajas	Retired/Student/Unemployed
India	RUSHI TOURISM (Travel Agency)	Retired/Student/Unemployed
India	Ashutosh Laxman Gharat	Retired/Student/Unemployed
Iraq	Jamel Faraj	Retired/Student/Unemployed
Italy	Nicola Longo	Retired/Student/Unemployed
Belgium	Toon Daems	Retired/Student/Unemployed
United Kingdom	Caroline Walsh	Retired/Student/Unemployed
United Kingdom	Adele Pollard	Retired/Student/Unemployed
Spain	Montserrat Chinchilla	Retired/Student/Unemployed
Italy	Maria Nastassia Barbaro	Retired/Student/Unemployed
United States	Robert Heisler	Retired/Student/Unemployed
United Kingdom	Steve Wilkinson	Retired/Student/Unemployed

ANNEX – ENAT Members



Iran, Islamic Republic of	nasim khorsandi	Retired/Student/Unemployed
Australia	Maria Buda	Retired/Student/Unemployed
Australia	Belinda Harris	Retired/Student/Unemployed
Netherlands	Josephine Rees	Retired/Student/Unemployed
Italy	Maria Gabriella Parrucci	Retired/Student/Unemployed
India	Bhuvaneswari Narthanareeswaran	Retired/Student/Unemployed
France	Flora Bertrix	Retired/Student/Unemployed
Italy	Annapia Ferrara	Retired/Student/Unemployed
Greece	Spyros Michailidis	Sponsor
Greece	Eworx S.A.	Sponsor
Belgium	The PM ² Alliance	Sponsor

7. The Last Word... Contacts and ENAT Links



Members - share your stories through these links:

Email enat@accessibletourism.org

Twitter <https://www.twitter.com/euaccesstourism>

FaceBook <https://www.facebook.com/accessibletourism>

FB Group <https://www.facebook.com/groups/accessibletourism>

LinkedIn Group <https://www.linkedin.com/groups/4003674/>

NTOs' Learning Group <https://groups.google.com/g/enat-learning-group1>

ENAT Events <https://www.accessibletourism.org/events>